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Data and Performance Management Meeting

November 2024

JOURNEY 100



Agenda

- Project Performance Reports (PPR) Schedule and Overview
- Project Performance Reports: Emergency Shelter, Street Outreach and Homelessness Prevention
- Quarterly Data Quality Report Card
- Physical Address of Housing Placement

Project Performance Reports Schedule

Schedule

	Street Outreach	Emergency Shelter	Transitional Housing	Rapid Re-Housing	PSH-OPH <i>Permanent Supportive Housing & Other Permanent Housing</i>	Homelessness Prevention
Month Report is Published	August	January	December	May	October	March
Reporting Period	6/1 - 5/31	11/1 - 10/31	10/1 - 9/30	3/1 - 2/28	8/1 - 7/31	1/1 - 12/31
Month Report is Published	February	July	June	November	April	September
Reporting Period	12/1 - 11/30	5/1 - 4/30	4/1 - 3/31	9/1 - 8/31	2/1 - 1/31	7/1 - 6/30

Project Performance Reports

Overview

The project performance reports include all projects that participate in HMIS, and highlight different measures that HUD and the CoC have determined are important in effectively ending homelessness for the clients in Orange County.

Please review the [Project Performance Overview](#) for additional information.

Project Types

Q3 2024 Published Reports:

Emergency Shelter (05/01/23 - 04/31/24)

Street Outreach (06/01/23 - 05/31/24)

Homelessness Prevention (07/01/23 - 06/30/24)

Goals & Outcomes Overview

Orange County Rapid Re-Housing

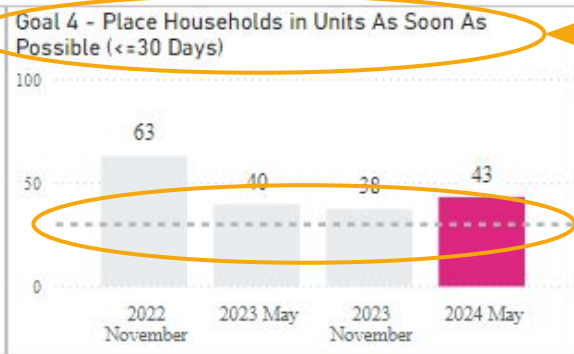
Goals & Outcomes 03/01/2023 - 02/29/2024

Reporting Period

Rapid Re-Housing projects in the Orange County Continuum of Care (CoC) met **3 out of 10** thresholds as a project type.

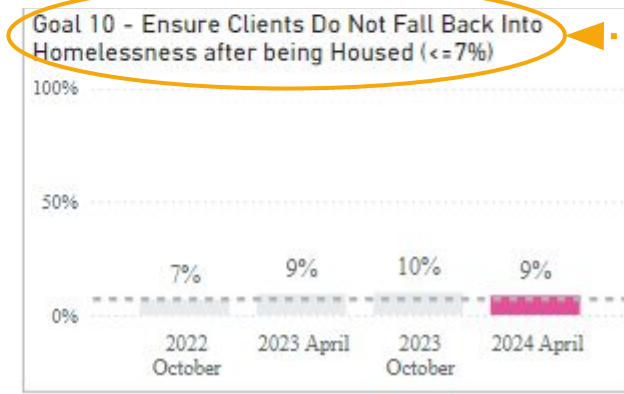
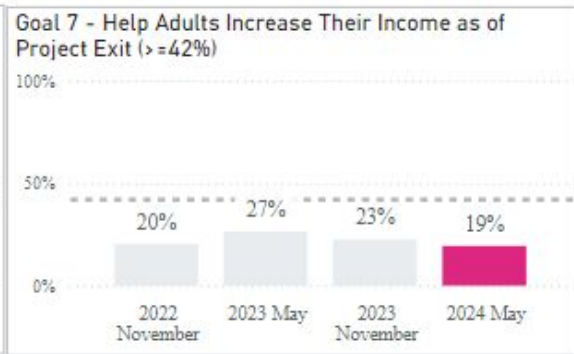
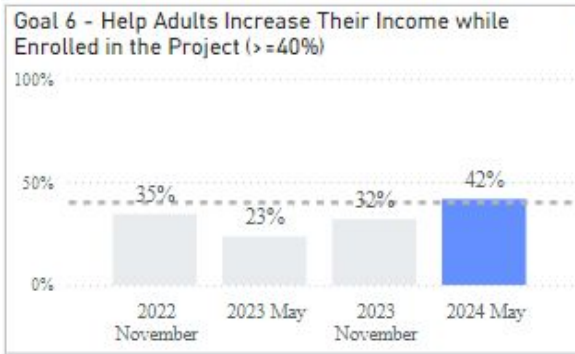


Color Coding Legend



Goal Name and threshold

Threshold line



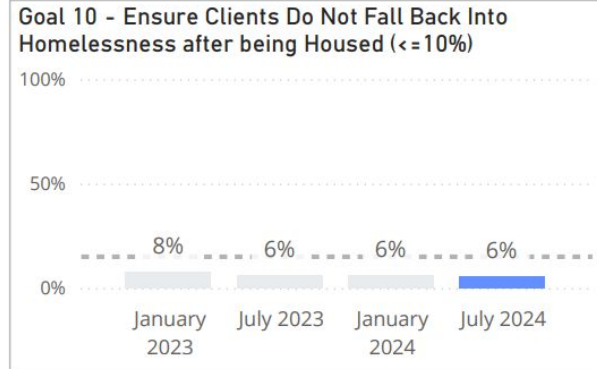
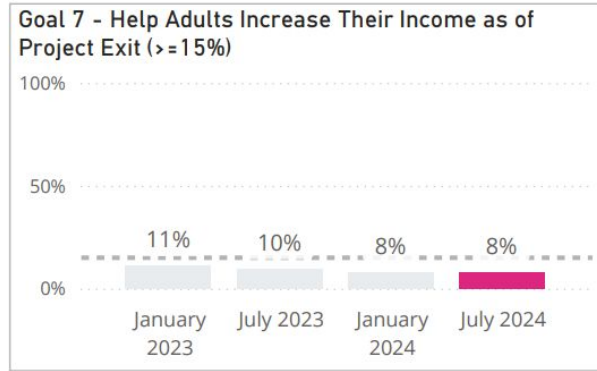
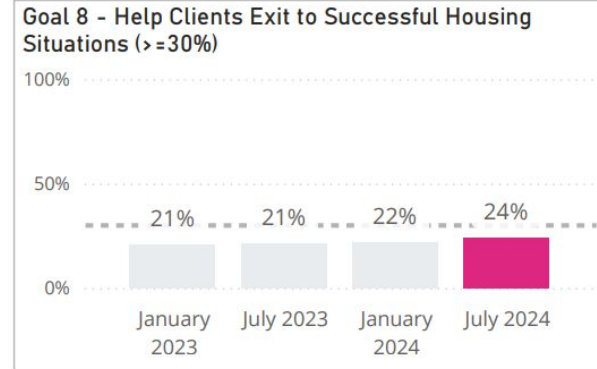
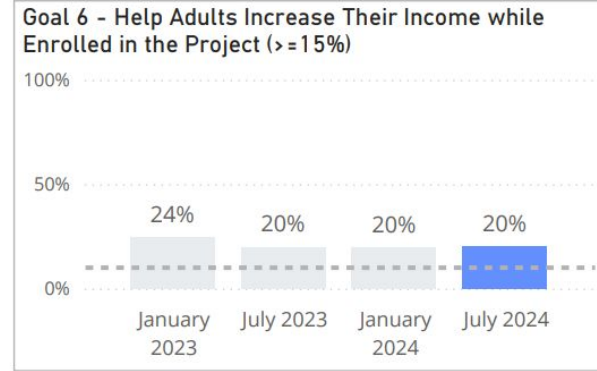
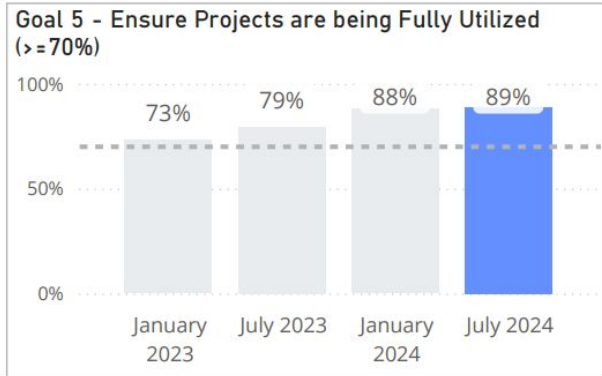
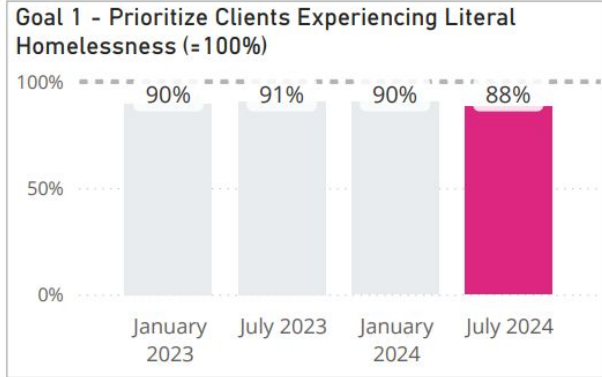
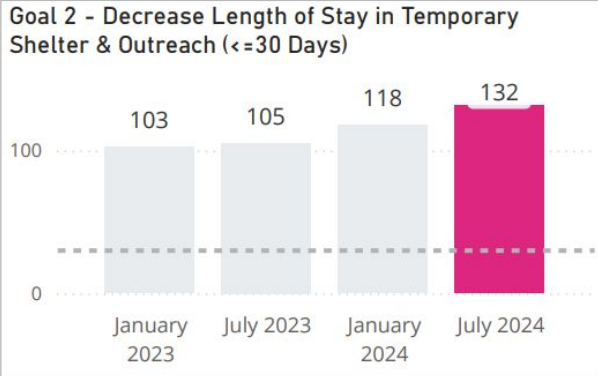
Goal 10 - 2 Years of Data

Emergency Shelter PPR

Orange County Emergency Shelter Goals & Outcomes

5/01/2023 - 4/30/2024

Emergency Shelter projects in the Orange County Continuum of Care (CoC) met **3 out of 7** thresholds as a project type.



Emergency Shelter - Highlight: Goal 2

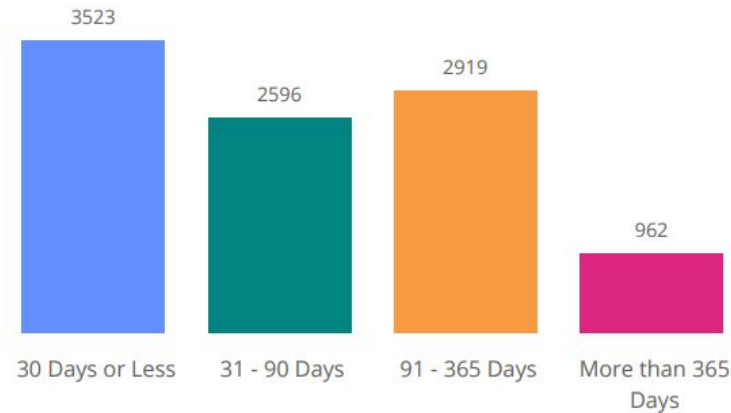
Goal 2 - Decrease Length of Stay in Temporary Shelter & Outreach

Goal 2 Scores					
Threshold: <= 30 Days					
Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with Only Children
132	137	137	98	142	14
<i>n</i> = 10,000	<i>n</i> = 4,318	<i>n</i> = 242	<i>n</i> = 1,775	<i>n</i> = 8,013	<i>n</i> = 197

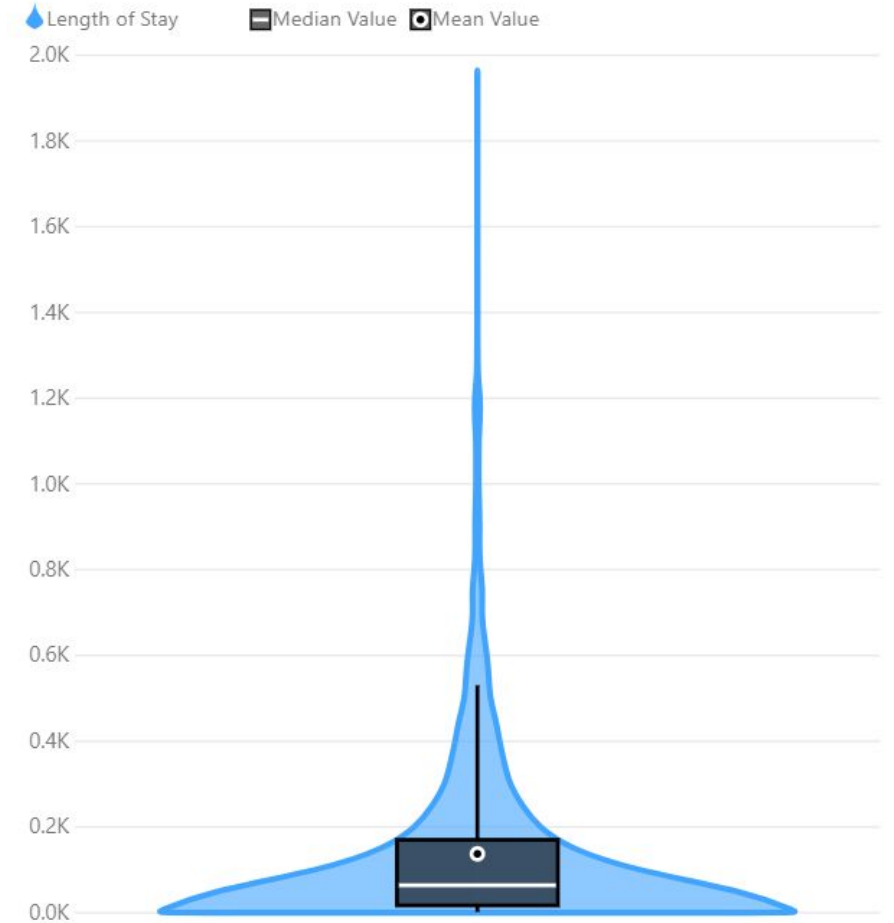
Orange County CoC Goal: Emergency Shelter project enrollments are no longer than 30 days from project entry to project exit.

Why? Emergency Shelter projects are meant to provide "temporary shelter (lodging) for the homeless in general or for specific populations of the homeless" (HUD Data Standards Manual.) Because clients are considered to be experiencing homelessness while residing in Emergency Shelter projects, it is important to target efforts to move clients into stable housing in a timely manner.

Length of Days to Permanent Housing Placement



Length of Stay Distribution



Emergency Shelter - Highlight: Goal 5

Goal 5 - Ensure Projects Are Being Fully Utilized

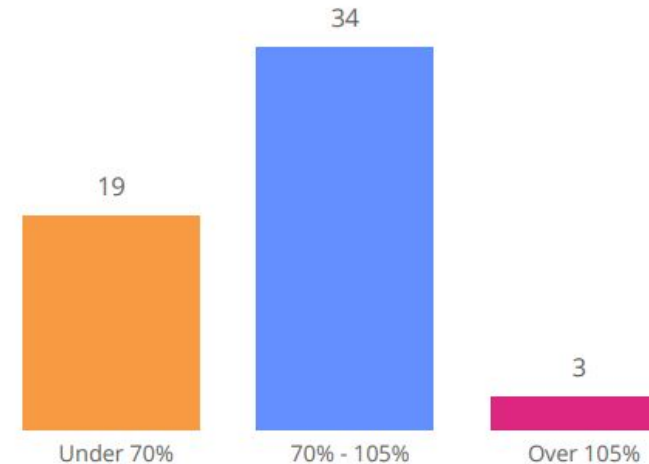


Orange County CoC Goal: Emergency Shelter projects have a unit utilization score of at least 70%.

Why? To ensure that clients experiencing homelessness are being sheltered while they move toward permanent housing.

Scores under 70% and above 105% can sometimes be caused by data timeliness issues such as enrollments not being entered in HMIS or exited from HMIS in a timely manner.

Projects by Utilization Category

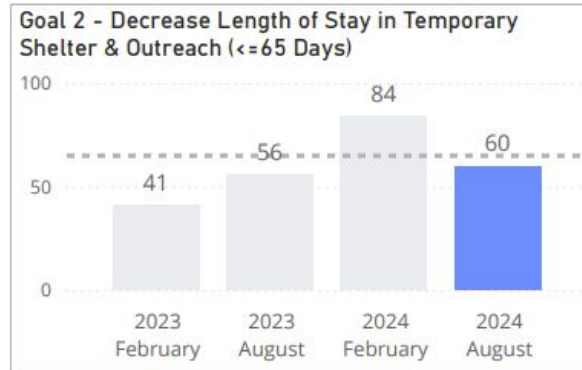
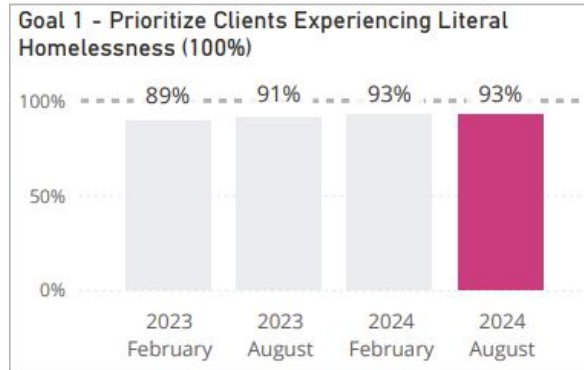


Street Outreach PPR

Orange County Street Outreach Goals & Outcomes

6/01/2023 to 5/31/2024

Street Outreach projects in the Orange County Continuum of Care (CoC) met **3 out of 4** thresholds as a project type.



Street Outreach - Highlight: Goal 1

Goal 1 - Prioritize Clients Experiencing Literal Homelessness

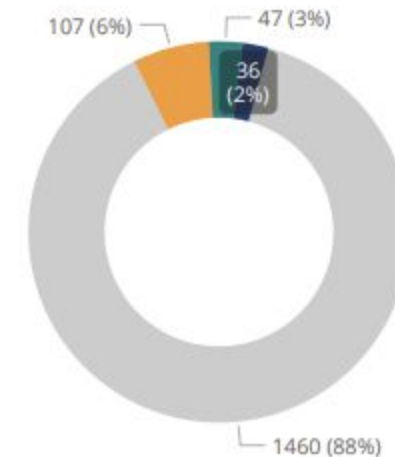
Goal 1 Scores					
Threshold: 100%					
Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
93%	100%	97%	94%	96%	76%
n = 24,016	n = 8,101	n = 528	n = 281	n = 17,329	n = 469

Orange County CoC Goal: 100% of heads of household enroll in Street Outreach projects from homeless situations.

Why? Enrolling clients from literal homeless situations is important because clients experiencing literal homelessness are among the most vulnerable of all Orange County residents experiencing homelessness.

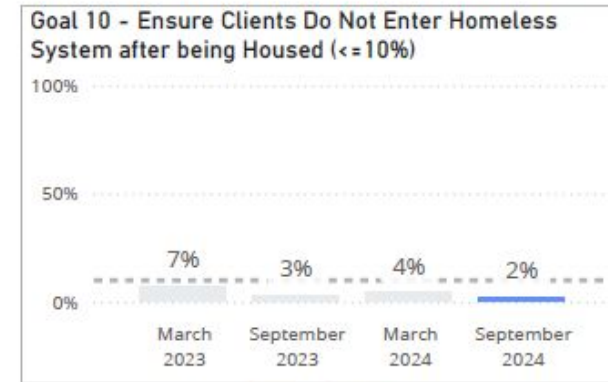
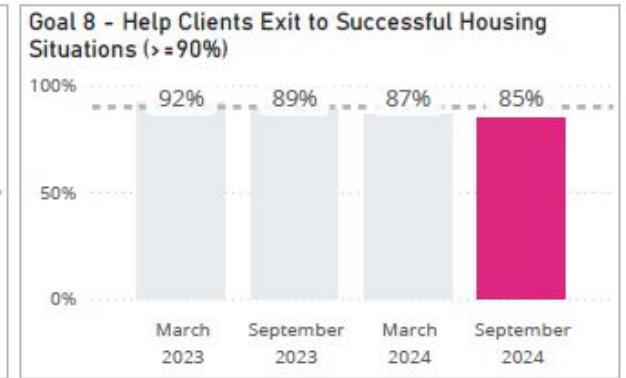
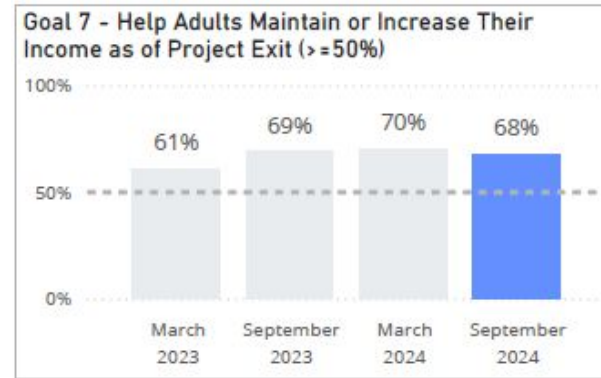
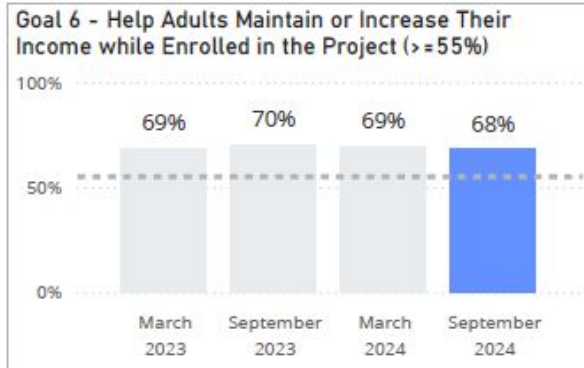
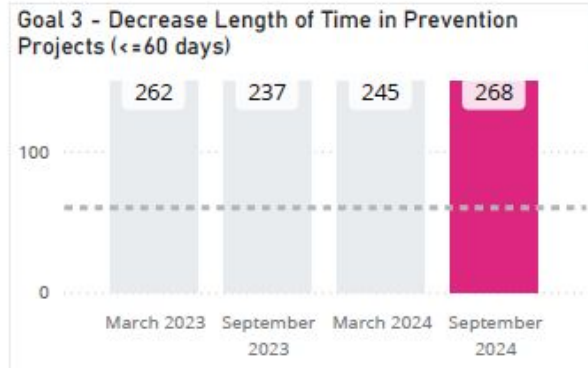
Enrollments by Non-Homeless Entry Category

- Missing
- Institutional Setting
- Temporary Situation
- Permanent Housing Situation



Homelessness Prevention (HP) PPR

Homeless Prevention projects in the Orange County Continuum of Care (CoC) met **3 out of 5** thresholds as a project type.



Homelessness Prevention - Highlight: Goal 3

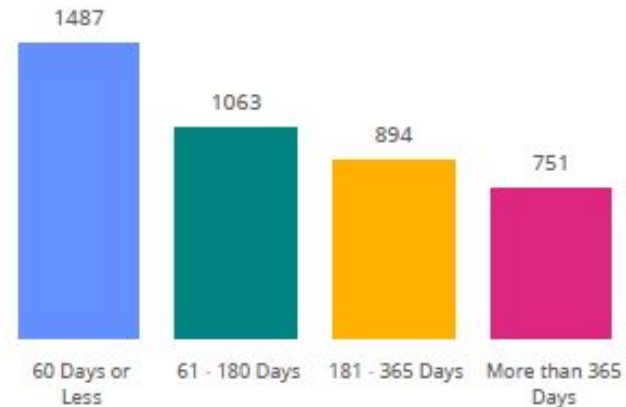
Goal 3 - Decrease Length of Time in Prevention Projects

Goal 3 Scores					
Threshold: <=60 Days					
Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
268	312	278	246	327	315
n = 4,195	n = 83	n = 211	n = 3,091	n = 1,081	n = 6

Orange County CoC Goal: Homeless Prevention project enrollments are no longer than 60 days from project entry to project exit.

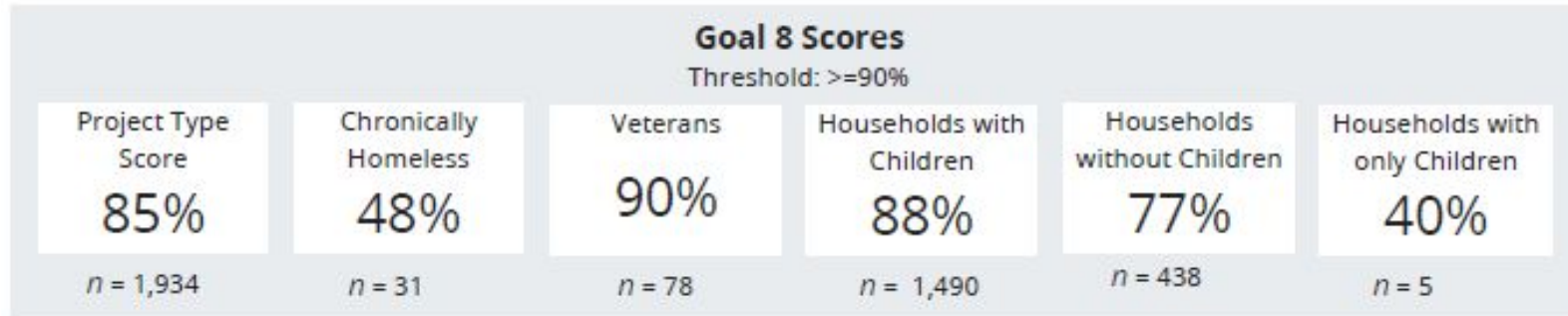
Why? Homeless Prevention projects are meant to provide "services and/or financial assistance necessary to prevent a person from moving into an emergency shelter or place not meant for human habitation." ([HUD Data Standards Manual](#).) Because clients are considered to not yet be experiencing homelessness, it is important to target efforts to help prevent clients from falling into homelessness in a timely manner.

Enrollments by Length of Stay



Homelessness Prevention - Highlight: Goal 8

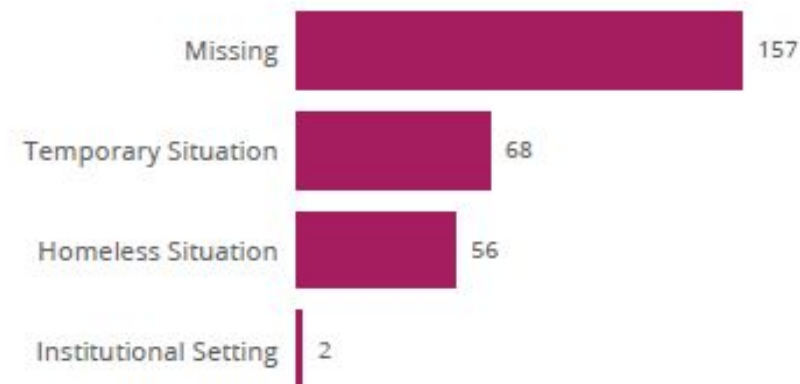
Goal 8 - Help Clients Exit to Successful Housing Situations



Orange County CoC Goal: At least 90% of Homeless Prevention enrollments exit to a permanent housing situation.

Why? The goal of Homeless Prevention projects is to prevent clients from falling into Homelessness and place them into permanent housing.

Enrollments by Non-Permanent Exit Category



Homelessness Prevention - Highlight: Goal 10

Goal 10 - Ensure Clients Do Not Enter Homeless System After Being Housed

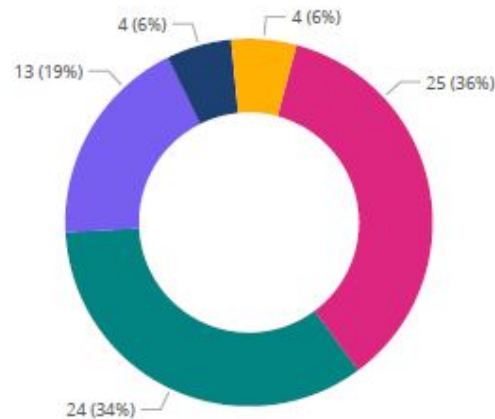
Goal 10 Scores					
Threshold: <=10%					
Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
2%	3%	6%	1%	4%	0%
n = 3,881	n = 33	n = 145	n = 3,141	n = 717	n = 14

Orange County CoC Goal: No more than 10% of clients who exit from a Homeless Prevention project to a permanent housing destination subsequently return to the system.

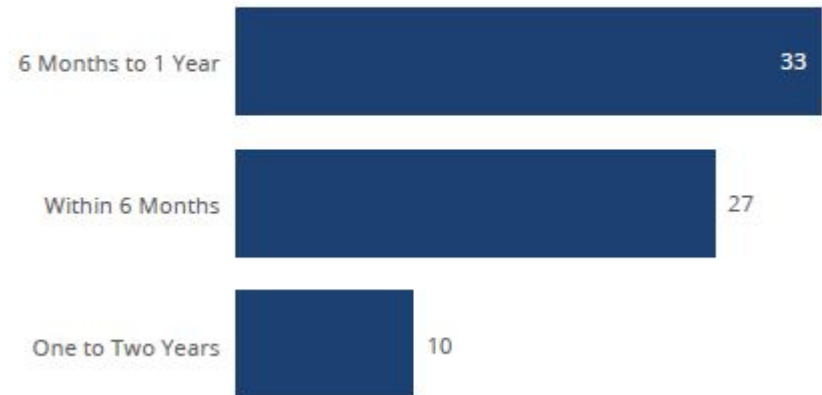
Efforts should be made to ensure that clients who receive homelessness prevention services are stabilized in their housing and can successfully maintain the housing at the end of the period of service provision. Repeat interventions are time consuming for both clients and service providers and can be mentally taxing for clients.

Enrollments by Project Type Returned to

- Street Outreach
- PH - Rapid Re-Housing
- Emergency Shelter
- PSH-OPH
- Transitional Housing



Timeline of Return to Homeless System



Quarterly Data Quality Report Cards

HMIS Universal Data Elements (UDE) are elements required to be collected by all projects participating in HMIS, regardless of funding source.

Data Completeness and Accuracy

- It refers to the degree to which all required data is known and documented in HMIS. Data Completeness looks if there is a valid response to all the data elements required for a client.
- It refers to the degree to which data entered in HMIS reflects the real information of the clients served and the services provided.

Data Timeliness

- It refers to the degree to which the data is collected in HMIS and available when it is needed. Data Timeliness looks at how much time passes from the moment data is collected from the client until the moment that data is entered in HMIS.



Quarterly Data Quality Reports - Q3 2024

Agency First select agency from the Agency slicer to see a list of projects in the Project slicer.
 All Projects

Project Name
 All

Data Response Categories

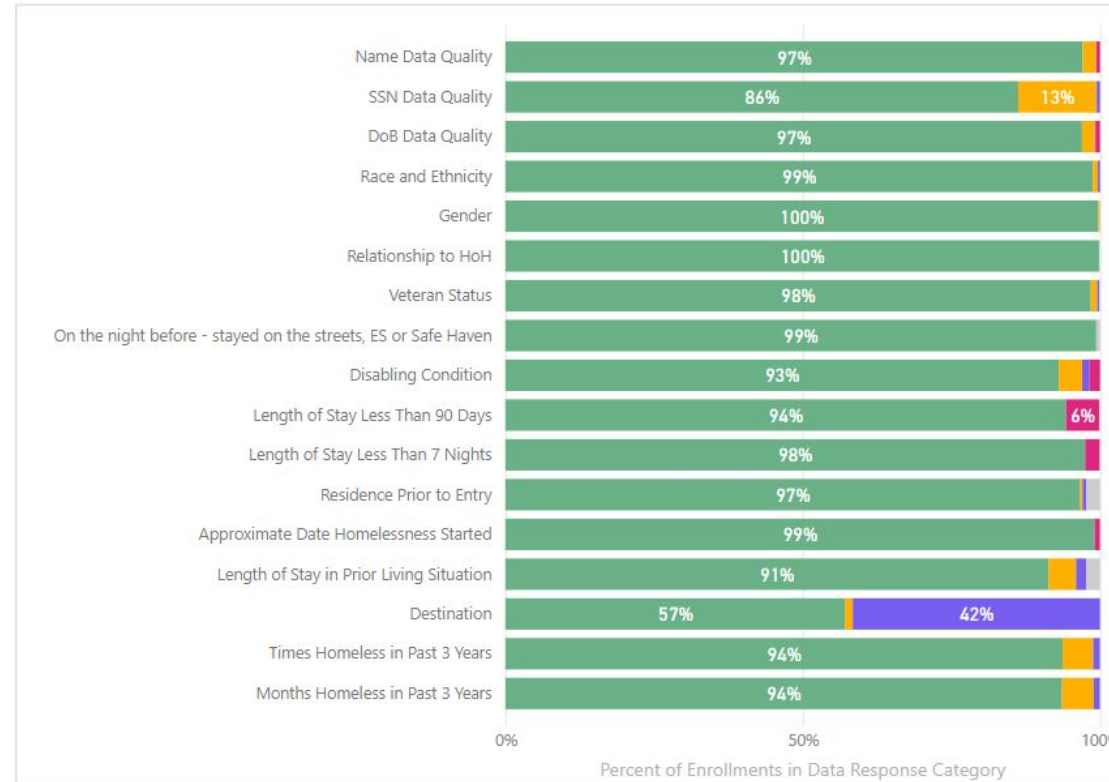
- **Valid Responses:** The percentage of responses that are in accordance with the [HUD HMIS Data Standards Manual](#), excluding Client Doesn't Know, Client Refused, and Data Not Collected.
- **Don't Know/Prefer Not to Answer:** The percentage of responses where clients indicated that they did not know how to provide a response for the data element, or they prefer not to answer. Clients cannot be denied services on the basis of their inability or refusal to provide responses to data elements.
- **Data Not Collected:** The percentage of responses where the data element's response was not collected by staff.
- **Blanks:** The percentage of responses where the data element was blank.
- **Data Issues:** The percentage of responses where there was an issue with the data related to the data element's logic, such as an SSN Data Quality response of "Data Not Collected" with a full SSN provided. See the [Data Quality Corrections Reference Guide](#) for more information.

Average Data Completeness Score

95%

Number of Enrollments

41,565




Quarterly Data Quality Reports - Q3 2024




Physical Address of Housing Placement


Enroll 'Test - PSH Program' program for client Spruce Evergreen

Project Start Date 11/01/2024 

TRANSLATION ASSISTANCE NEEDED

Translation Assistance Needed No 

COMPLETE HOUSING MOVE-IN DATE WHEN CLIENT MOVES INTO A PERMANENT HOUSING UNIT

Housing Move-In Date 11/13/2024 

OC CUSTOM QUESTIONS

What city were you in immediately prior to entry into this project?

What state were you born in?

What country were you born in?

Employment Status

Address

City

State

Zip Code

**Thank you
Have a great day!**

Next Meeting: Feb 12th

JOURNEY 100 TO





Throughout 2024, Orange County United Way is celebrating 100 years of impact in our community. We invite you to join us on our year-long Journey to 100 centennial celebration as we prepare for another century of caring for each other The OC Way. Learn more and see how you can get involved.

UnitedWayOC.org/Journey-to-100