Orange County Emergency Shelter Goals & Outcomes

5/01/2023 - 4/30/2024

Emergency Shelter projects in the Orange County Continuum of Care (CoC) met **3 out of 7** thresholds as a project type.

Met Threshold	Did Not Meet Threshold

Goal 1 – Prioritize Clients Experiencing Literal Homelessness (=100%)

January 2023	July 2023	January 2024	July 2024
90%	91%	90%	88%

Goal 2 – Decrease Length of Stay in Temporary Shelter & Outreach (<=30 Days)

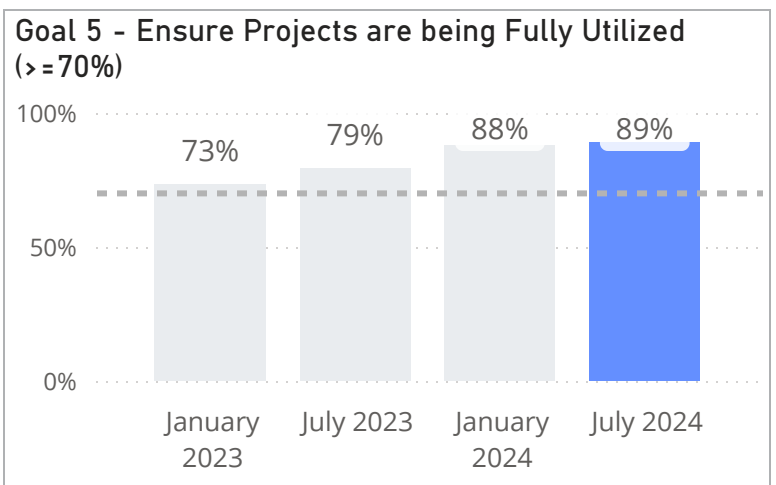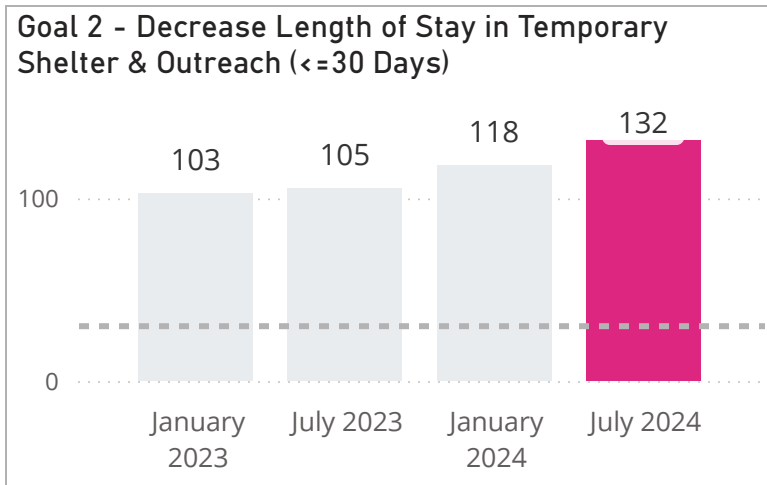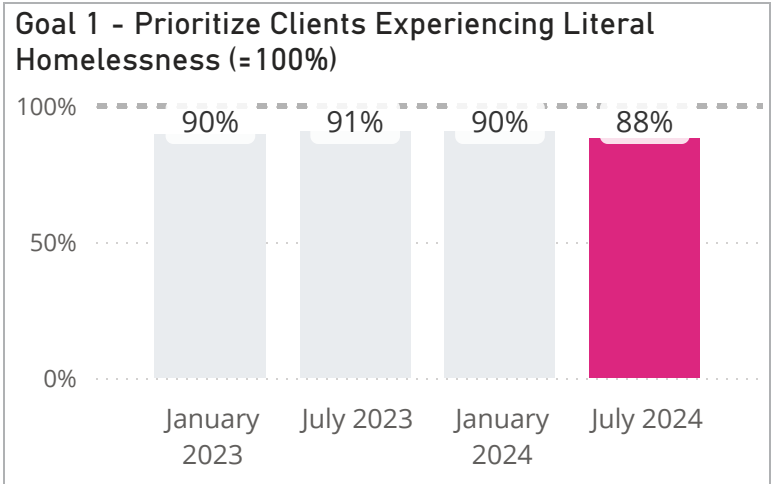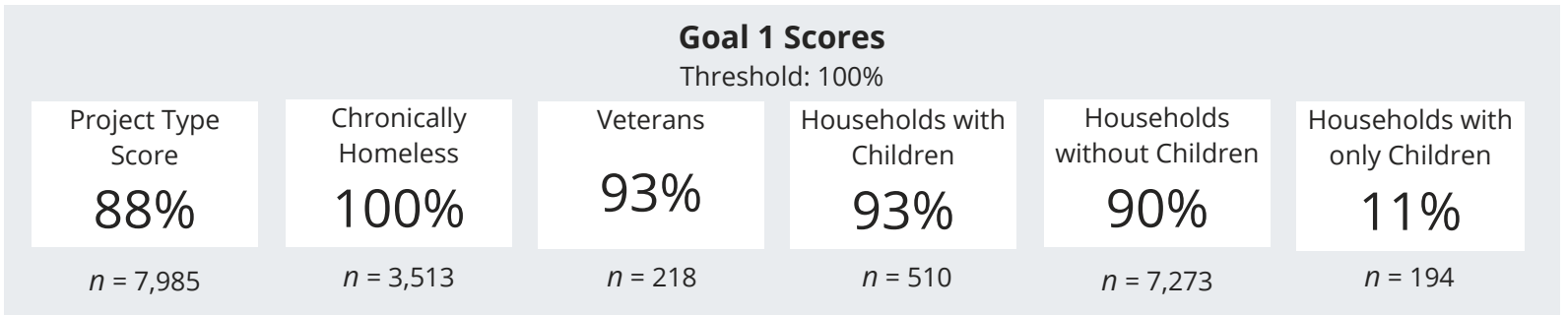| January 2023	July 2023	January 2024	July 2024
103	105	118	132

Goal 5 – Ensure Projects are being Fully Utilized (>=70%)

January 2023	July 2023	January 2024	July 2024
73%	79%	88%	89%

Goal 6 – Help Adults Increase Their Income while Enrolled in the Project (>=15%)

January 2023	July 2023	January 2024	July 2024
24%	20%	20%	20%

Goal 7 – Help Adults Increase Their Income as of Project Exit (>=15%)

January 2023	July 2023	January 2024	July 2024
11%	10%	8%	8%

Goal 8 – Help Clients Exit to Successful Housing Situations (>=30%)

January 2023	July 2023	January 2024	July 2024
21%	21%	22%	24%

Goal 10 – Ensure Clients Do Not Fall Back Into Homelessness after being Housed (<=10%)

January 2023	July 2023	January 2024	July 2024
8%	6%	6%	6%

Goal 1 - Prioritize Clients Experiencing Literal Homelessness

Goal 1 Scores
Threshold: 100%

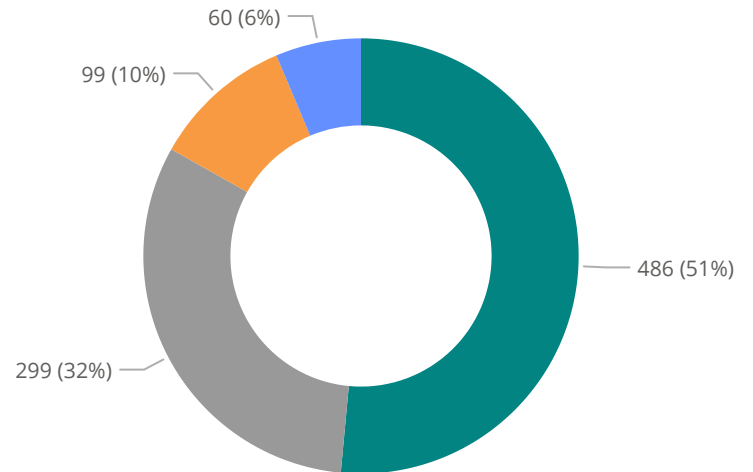| Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
88%	**100%**	**93%**	**93%**	**90%**	**11%**
n = 7,985	*n* = 3,513	*n* = 218	*n* = 510	*n* = 7,273	*n* = 194

Orange County CoC Goal: 100% of head of household enroll in Emergency Shelter projects from homeless situations.
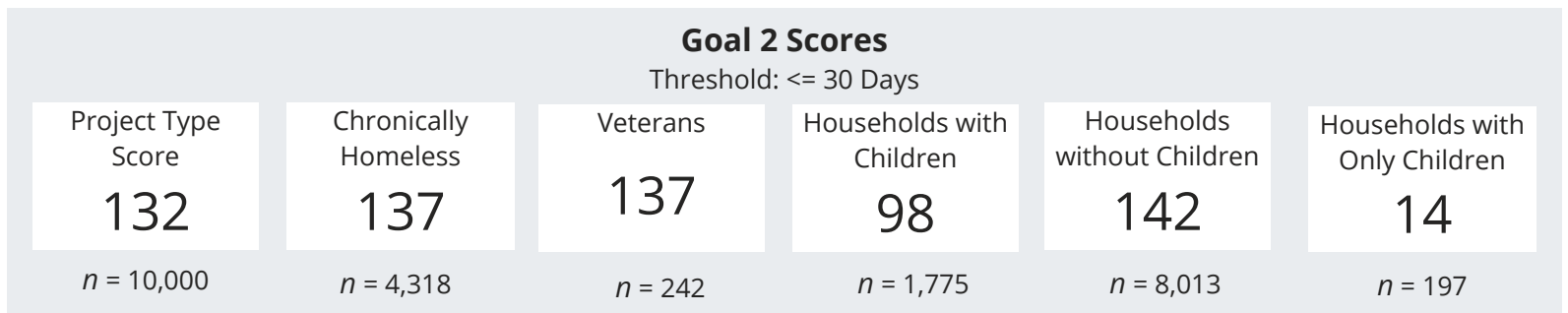
Why? Enrolling clients from literal homeless situations is important because clients experiencing literal homelessness are among the most vulnerable of all Orange County residents experiencing homelessness.

Enrollments by Non-Homeless Entry Category

- 🟢 Institutional Setting
- ⚫ Missing
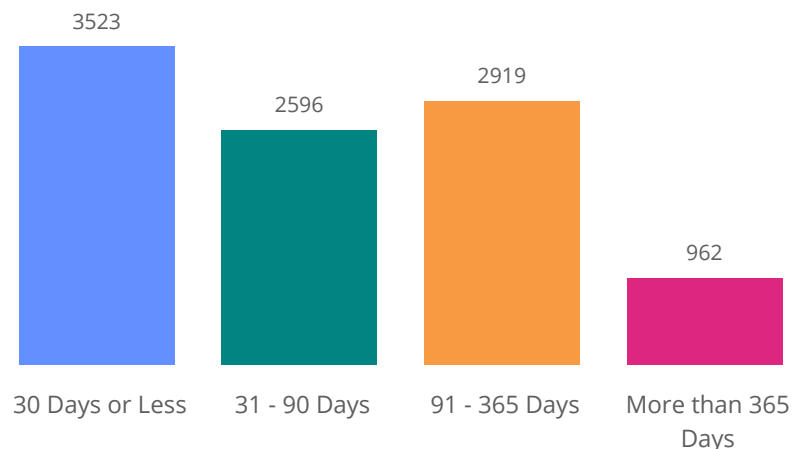- 🟠 Temporary Situation
- 🔵 Permanent Housing Situation

486 (51%)
299 (32%)
99 (10%)
60 (6%)

Goal 2 - Decrease Length of Stay in Temporary Shelter & Outreach

Goal 2 Scores
Threshold: <= 30 Days

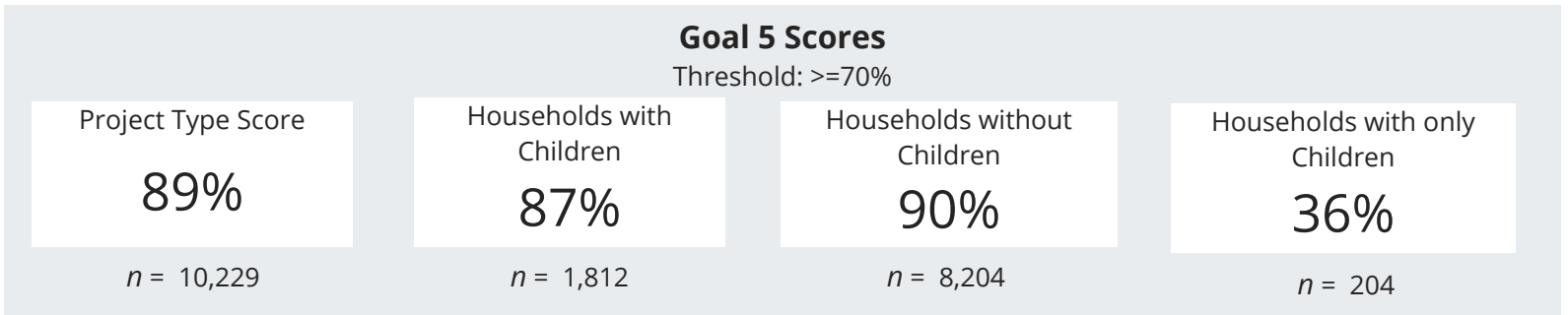| Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with Only Children
132	**137**	**137**	**98**	**142**	**14**
n = 10,000	*n* = 4,318	*n* = 242	*n* = 1,775	*n* = 8,013	*n* = 197

Orange County CoC Goal: Emergency Shelter project enrollments are no longer than 30 days from project entry to project exit.

Why? Emergency Shelter projects are meant to provide "temporary shelter (lodging) for the homeless in general or for specific populations of the homeless" (HUD Data Standards Manual.) Because clients are considered to be experiencing homelessness while residing in Emergency Shelter projects, it is important to target efforts to move clients into stable housing in a timely manner.

Length of Days to Permanent Housing Placement

30 Days or Less	31 - 90 Days	91 - 365 Days	More than 365 Days
3523	2596	2919	962

Goal 5 - Ensure Projects Are Being Fully Utilized

Goal 5 Scores
Threshold: >=70%

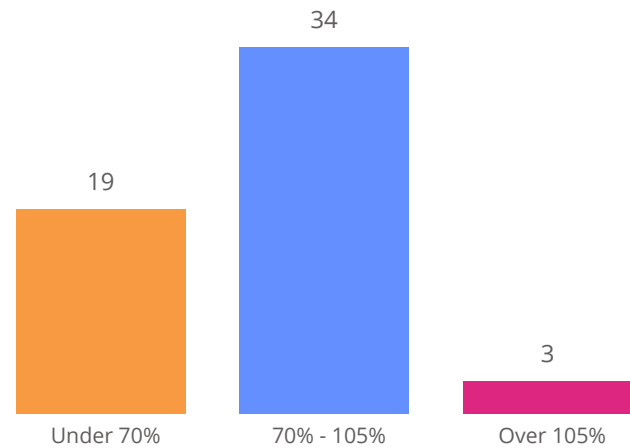| Project Type Score	Households with Children	Households without Children	Households with only Children
89%	**87%**	**90%**	**36%**
n = 10,229	*n* = 1,812	*n* = 8,204	*n* = 204

Orange County CoC Goal: Emergency Shelter projects have a unit utilization score of at least 70%.
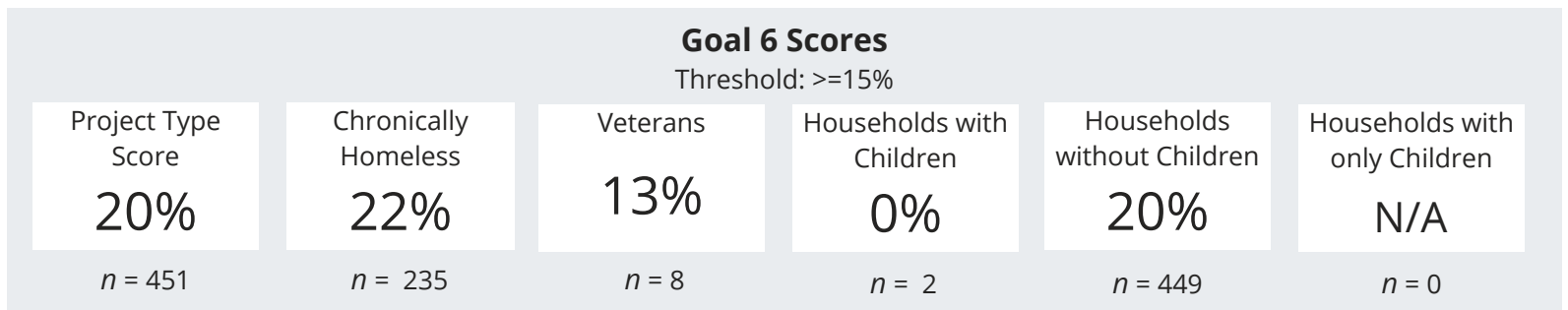
Why? To ensure that clients experiencing homelessness are being sheltered while they move toward permanent housing.

Scores under 70% and above 105% can sometimes be caused by data timeliness issues such as enrollments not being entered in HMIS or exited from HMIS in a timely manner.

Projects by Utilization Category

Category	Count
Under 70%	19
70% - 105%	34
Over 105%	3

Goal 6 - Help Adults Increase Their Income while Enrolled in the Project

Goal 6 Scores
Threshold: >=15%

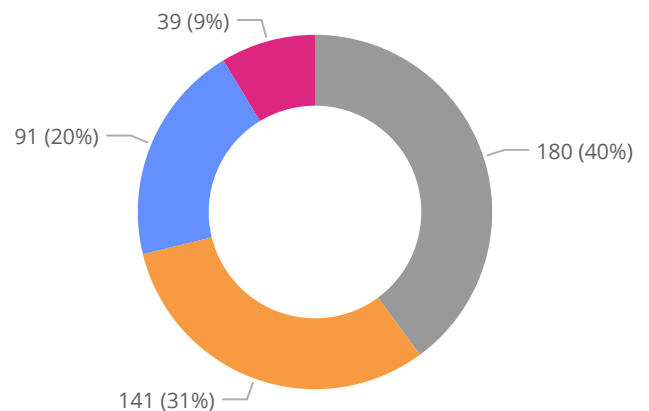| Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
20%	**22%**	**13%**	**0%**	**20%**	**N/A**
n = 451	*n* = 235	*n* = 8	*n* = 2	*n* = 449	*n* = 0

Orange County CoC Goal: At least 15% of adults who were active during the reporting period in Emergency Shelter projects with a length of stay of at least 365 days have increased their income during their project enrollment.

Why? Income is critical to maintaining most permanent housing situations. Clients receiving intensive service from Emergency Shelter projects that necessitate lengths of stay of 365 or more days should receive services that help to increase their income.

Enrollments by Stayer Income Status

- No Income
- Maintained Income
- Increased Income
- Decreased Income

Status	Count
No Income	180 (40%)
Maintained Income	141 (31%)
Increased Income	91 (20%)
Decreased Income	39 (9%)

Goal 7 - Help Adults Increase Their Income as of Project Exit
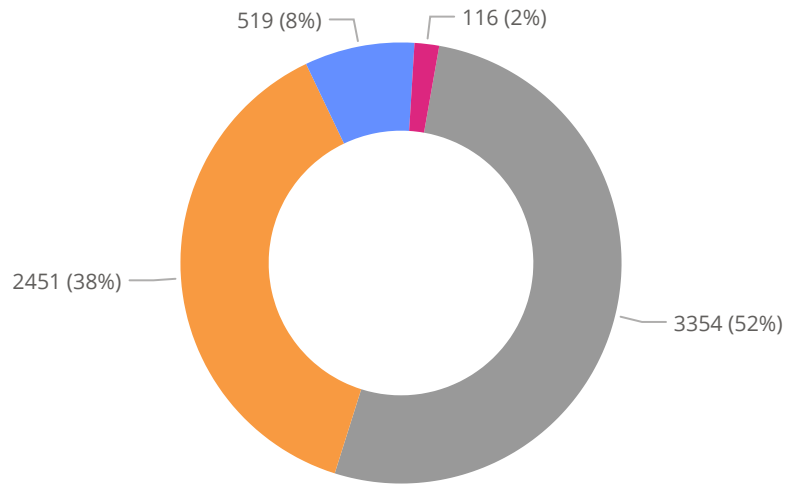
Goal 7 Scores
Threshold: >=15%

Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
8%	4%	5%	45%	5%	N/A
n = 6,440	n = 3,213	n = 197	n = 540	n = 5,900	n = 0

Orange County CoC Goal: At least 15% of adult clients who exited from a Emergency Shelter project during the reporting period have increased their income between project entry and project exit.

Why? Income is critical to maintaining most permanent housing situations.

Enrollments by Leaver Income Status

- No Income
- Maintained Income
- Increased Income
- Decreased Income

519 (8%) 116 (2%) 3354 (52%) 2451 (38%)

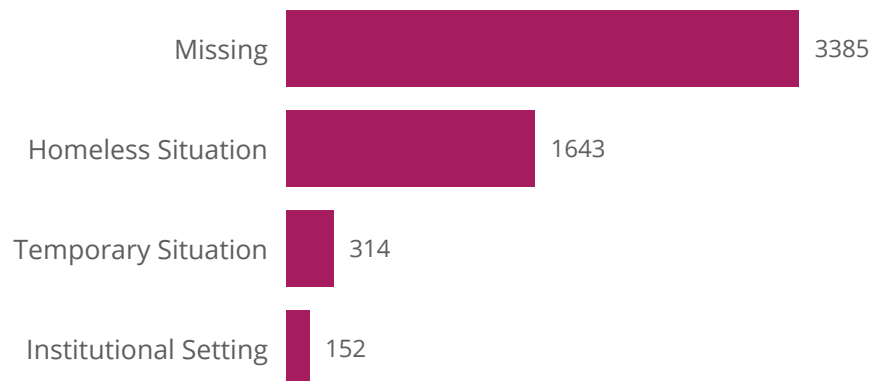# Goal 8 - Help Clients Exit to Successful Housing Situations

Goal 8 Scores
Threshold: >=30%

Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
24%	14%	27%	62%	13%	70%
n = 7,252	n = 3,149	n = 182	n = 1,407	n = 5,650	n = 182

Orange County CoC Goal: At least 30% of Emergency Shelter enrollments exit to a permanent housing situation.

Why? The goal of Emergency Shelter projects is to place clients in permanent housing.

Enrollments by Non-Permanent Exit Category

Missing	3385
Homeless Situation	1643
Temporary Situation	314
Institutional Setting	152

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Orange County

Goal 10 - Ensure Clients Do Not Fall Back Into Homelessness after being Housed

Goal 10 Scores
Threshold: <=10%

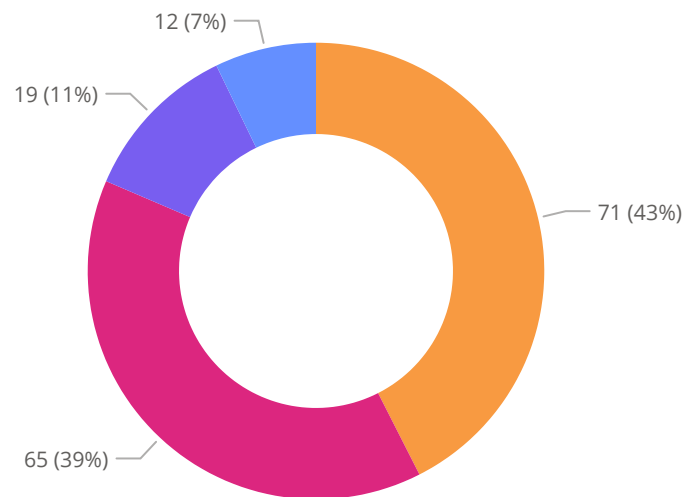| Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
6%	6%	1%	3%	8%	6%
n = 2,948	*n* = 895	*n* = 83	*n* = 1,174	*n* = 1,477	*n* = 295

Orange County CoC Goal: : No more than 10% of clients who exit from a Emergency Shelter project to a permanent housing destination subsequently return to homelessness.

Why? Returning to homelessness after being placed in a permanent housing situation is traumatizing for clients.

Efforts to make sure clients can maintain the permanent housing situation they are exited to should be prioritized. In addition to being a traumatic experience for clients, rehousing clients who could not maintain the permanent housing situation they were exited to represents resources spent on the same client that could have been used to place another client into permanent housing.

Enrollments by Project Type Returned to

- Emergency Shelter
- Street Outreach
- Rapid Re-Housing
- PSH-OPH

12 (7%)
19 (11%)
71 (43%)
65 (39%)

Timeline of Returns to Homeless System

Within 6 Months	109
6 Months to 1 Year	43
One to Two Years	15