

# FY2022 - Performance Measurement Module (Sys PM)

## Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	6020	6052	161	174	13	91	95	4
1.2 Persons in ES, SH, and TH	6756	6694	178	184	6	102	103	1

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	7736	8449	972	1071	99	457	493	36
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	8466	9078	944	1041	97	443	481	38

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	185	12	6%	7	4%	17	9%	36	19%
Exit was from ES	1483	158	11%	52	4%	99	7%	309	21%
Exit was from TH	462	19	4%	31	7%	12	3%	62	13%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1172	32	3%	40	3%	67	6%	139	12%
TOTAL Returns to Homelessness	3302	221	7%	130	4%	195	6%	546	17%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons		5718	
Emergency Shelter Total	1873	2102	229
Safe Haven Total	0	0	0
Transitional Housing Total	568	559	-9
Total Sheltered Count	2441	2661	220
Unsheltered Count		3057	

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	6831	6968	137
Emergency Shelter Total	6097	6316	219
Safe Haven Total	0	0	0
Transitional Housing Total	870	730	-140

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	1057	1024	-33
Number of adults with increased earned income	72	82	10
Percentage of adults who increased earned income	7%	8%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	1057	1024	-33
Number of adults with increased non-employment cash income	606	533	-73
Percentage of adults who increased non-employment cash income	57%	52%	-5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	1057	1024	-33
Number of adults with increased total income	649	589	-60
Percentage of adults who increased total income	61%	58%	-3%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	311	292	-19
Number of adults who exited with increased earned income	52	62	10
Percentage of adults who increased earned income	17%	21%	4%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	311	292	-19
Number of adults who exited with increased non-employment cash income	101	108	7
Percentage of adults who increased non-employment cash income	32%	37%	5%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	311	292	-19
Number of adults who exited with increased total income	140	153	13
Percentage of adults who increased total income	45%	52%	7%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5577	5494	-83
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2337	2057	-280
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3240	3437	197

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	7858	9240	1382
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2791	3165	374
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5067	6075	1008

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	7288	12203	4915
Of persons above, those who exited to temporary & some institutional destinations	1659	1629	-30
Of the persons above, those who exited to permanent housing destinations	188	340	152
% Successful exits	25%	16%	-9%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5171	5802	631
Of the persons above, those who exited to permanent housing destinations	2133	2118	-15
% Successful exits	41%	37%	-4%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	3083	3944	861
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	3050	3895	845
% Successful exits/retention	99%	99%	0%

# FY2022 - SysPM Data Quality

## CA-602 - Santa Ana, Anaheim/Orange County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	1771	1993	2072	1017	909	836	2351	2791	2869	703	529	671			
2. Number of HMIS Beds	1381	1768	1943	649	577	544	2295	2791	2869	703	430	671			
3. HMIS Participation Rate from HIC ( % )	77.98	88.71	93.77	63.82	63.48	65.07	97.62	100.00	100.00	100.00	81.29	100.00			
4. Unduplicated Persons Served (HMIS)	6701	7793	6118	1396	1147	870	2960	2956	3382	2069	2590	3922	3200	5220	8304
5. Total Leavers (HMIS)	4509	5995	4168	930	764	601	298	308	225	1371	1228	1891	2430	4140	7335
6. Destination of Don't Know, Refused, or Missing (HMIS)	2214	2340	1044	67	76	68	4	8	9	49	42	120	1436	2322	3923
7. Destination Error Rate (%)	49.10	39.03	25.05	7.20	9.95	11.31	1.34	2.60	4.00	3.57	3.42	6.35	59.09	56.09	53.48

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