Welcome!

November 2022
OC HMIS User Meeting

Please enter your agency name in the chat box

2·1·1
Orange County

# Agenda

2·1·1

Longitudinal Systems Analysis (LSA)

- The LSA data collection has officially opened. The HMIS Team will work with Bitfocus to upload the report into HDX 2.0

- LSA Error and Warning Flags
  - Common errors:
    - Issues with relationship to Head of Household
    - Error with start date, exit date and bed nights
    - Overlapping program enrollments

LSA Dashboards

LSA Data Cleanup: Head of Household Data
- This dashboard contains looks related to common issues surrounding the Head of Household (HoH) data.

- Program Enrollment HH with no HoH
  - This could occur when a HoH exited a program and a new HoH is not assigned

- Head of Household Less Than 16 Yrs at Project Start or Head of Household < 16 Years Old At Project Start and Only Household Member
  - This could occur when a child is accidentally enrolled into a program as an individual

Graphic by: https://storyset.com/online
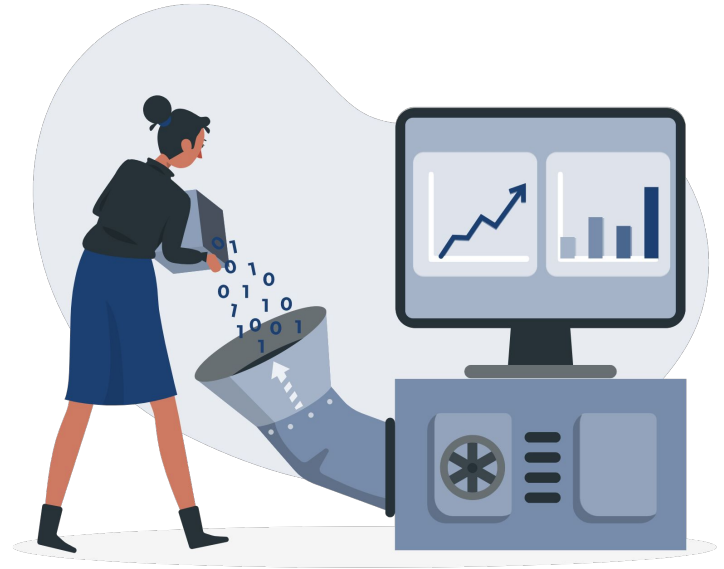
LSA Dashboards

LSA Data Cleanup: Overlapping Enrollments

- The dashboard contains multiple looks to help drill down on overlapping enrollments. The looks will identify clients who are enrolled in two ES/SH/TH projects simultaneously which could indicate either a potential programming error or that the client was not exited properly in HMIS.

- To fix these errors, you would review the overlapping program start and program exit dates and make corrections as needed. If the project enrollment and exit dates are accurate, the Agency Admin will need to submit a ticket to explain why the enrollments are overlapping.

DATA ANALYSIS

Built In Reports

Home	
APR Submission Preparation	⊙ RUN
LSA Data Cleanup: Head of Household Data	⊙ RUN
LSA Data Cleanup: Overlapping Enrollments	⊙ RUN

HMIS Helpdesk Tickets

HMIS Helpdesk has received an influx of support ticket. The HMIS Team would like to thank you all in advance for your patience as we work to provide support and resolve your ticket.

Things to keep in mind:
- Only Agency Admins should submit tickets to the HMIS Helpdesk
- Provide all necessary details for the HMIS Data Analyst to support with your ticket
  - Report name, filters, client ids
- To request for a status update, please reply to the ticket you created

CES Event Update

- Bitfocus has created a new "Events" tab to record Coordinated Entry Events
- Currently: Coordinated Entry Events are listed under the "Provide Services" tab
- Update: CES Events will be listed under the "Events" tab
- Customizations are now available for CES Events
- Availability: Monday, November 14, 2022
- For more information, please review this KB on Coordinated Entry Events

Current Screen

Updated Screen

CES Event Update - Demo

Proposed Changes to Data Elements

HUD is currently accepting feedback about proposed changes to the following data elements. If you would like to provide feedback about these proposed changes please submit an HMIS Helpdesk ticket with the subject Proposed Changes to Data Elements Feedback by December 16, 2022

- Race and Ethnicity
- Preferred Language
- Gender

For additional information on these changes, please refer to
Community Support to Gather Feedback on Proposed Changes

Proposed Change to Race and Ethnicity

The Race and Ethnicity data elements are currently two separate fields in HMIS. The proposed change is that these data elements are combined into a single data element. It includes a follow-up question that allows people to choose additional responses, or use different language, to identify themselves.

1. American Indian, Alaska Native, or Indigenous
2. Asian or Asian American
3. Black, African, or African American
4. Hispanic/Latin(a)/(o)/(x)
5. Middle Eastern or North African
6. Native Hawaiian or Pacific Islander
7. White
8. Client Doesn't Know
9. Client Refused
10. Data Not Collected

Proposed Change to Preferred Language

The Preferred Language data element will be a new. The options are based on the most common languages in the United States, but there is space to enter a different preferred language to allow communities to gather that information.

1. English
2. Spanish
3. Chinese (including Mandarin, Cantonese, or Other Chinese Languages)
4. Tagalog (Filipino)
5. Vietnamese
6. French or French Creole
7. Arabic
8. Different Preferred Language: [specify]
9. Client Doesn't Know
10. Client Refused
11. Data Not Collected

Proposed Change to Gender

The Gender data element is currently a single field in HMIS. The proposed change divides the gender question into two parts. The first part of the question is about preferred gender identity and the follow-up question allows a person to identify if they have had a transgender experience.

Field 1 - Gender

1. Woman/Girl
2. Man/Boy
3. Non-binary
4. Culturally-Specific Identity (e.g. Two-Spirit)
5. Questioning
6. Different Identity: [specify]
7. Client Doesn't Know
8. Client Refused
9. Data Not Collected

Field 2 - Transgender Experience

1. Yes
2. No
3. Questioning
4. Client Doesn't Know
5. Client Refused
6. Data Not Collected

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CoC Dashboard

- The CoC Dashboard for Q3 is now available on our website on this link, [Quarter 3 2022 (07/1/22 – 09/30/22)](#)

- The dashboard contains information on the clients who were active in any project type in HMIS or contacted 211OC for information and referral during the reporting period.

Q3 2022 Data Quality Report Card

Q3 Data Quality Report Card will be published shortly! The Report Cards look at the following:
- ○ Data Completeness
- ○ Data Accuracy
- ○ Data Timeliness

The report card will have a new slicer which will allow the Agencies to review their data as a whole. The project level slicer will still be available.

The UDE Data Completeness Dashboard /Details as well as the Timeliness Dashboard/Details reports now include the Agency and Project Name filters.

211 Orange County

Agenda

Data & Performance Management Committee Meeting

The Data and Performance Management Committee Meeting will be cancelled this month.

The RRH Project Performance Report will be published next week. The RRH PPR can be viewed here.

211
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Thanksgiving Holiday Observed

The HMIS Help Desk will be closed on **Thursday, Nov 24th and Friday, Nov 25th** in observance of Thanksgiving.

We will back back in the office to assist you on Monday, Nov 28th.

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Q&A

Reminder: Please enter your agency name in the chat box for attendance

Thank you
Have a great day!

Next User Meeting: Dec 7th

Office Hours