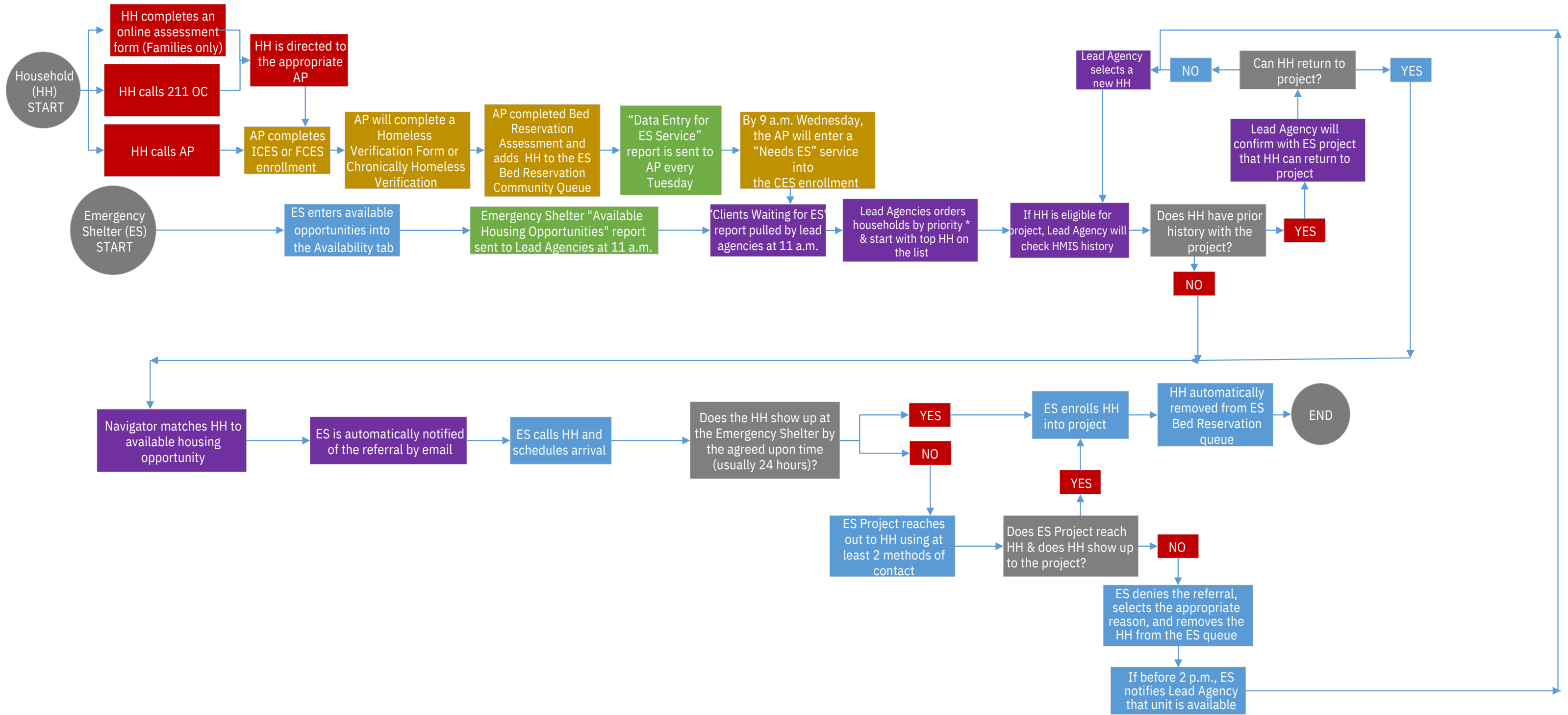


# Bed Reservation Flowchart

The Bed Reservation System is managed by the **Lead Agencies**: Either the **County of Orange** for Individuals or the **Family Solutions Collaborative (FSC)** for Families.



**LEGEND**

- START/END (Grey circle)
- 2-1-1 HMIS TEAM (Green box)
- Lead Agency (Purple box)
- ACCESS POINT (Yellow box)
- HOUSEHOLD (Red box)
- EMERGENCY SHELTER PROVIDER (Blue box)

\*On Fridays, a list of eligible clients will be sent from the Lead Agency to ES Projects in case of a weekend opening.