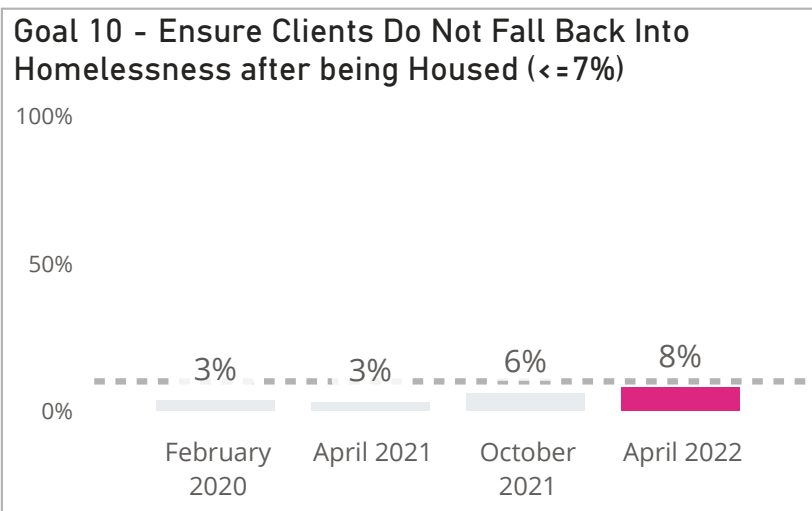
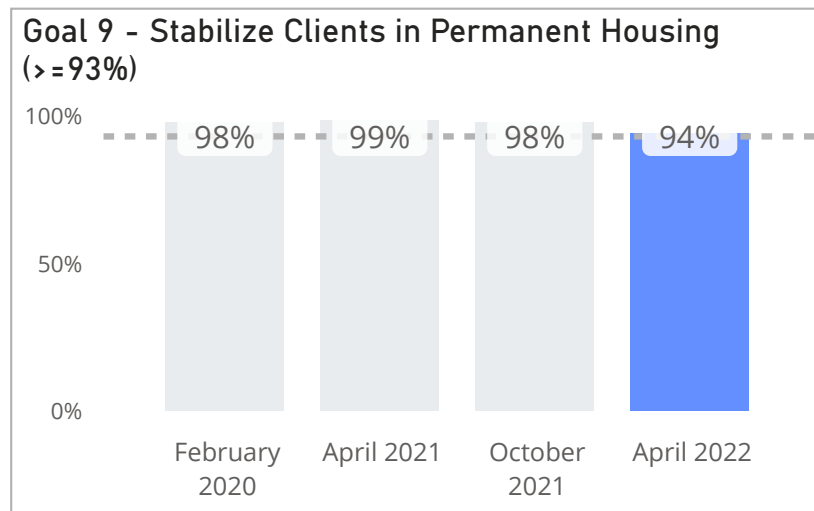
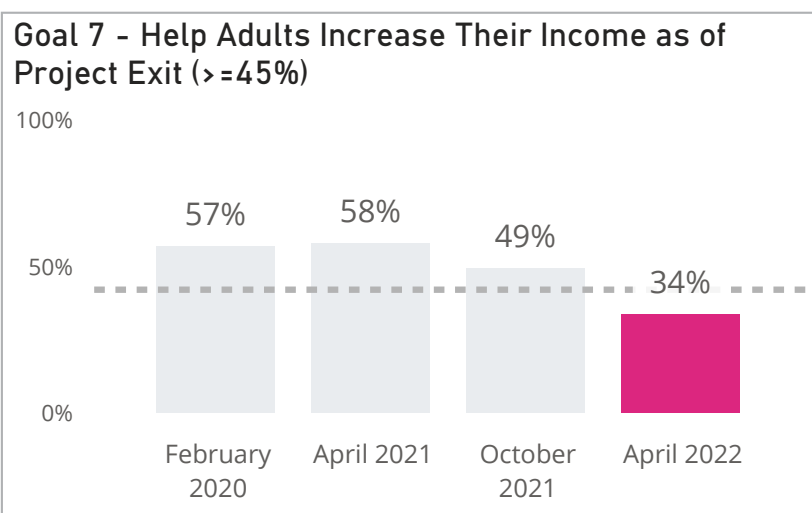
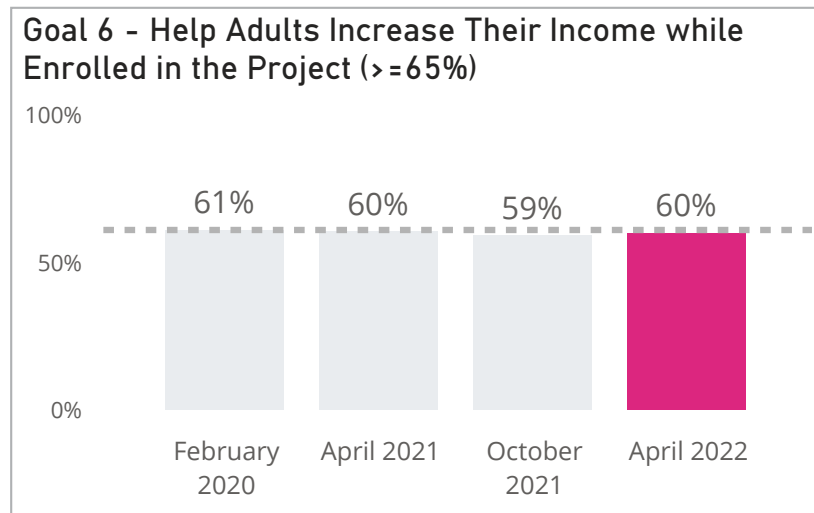
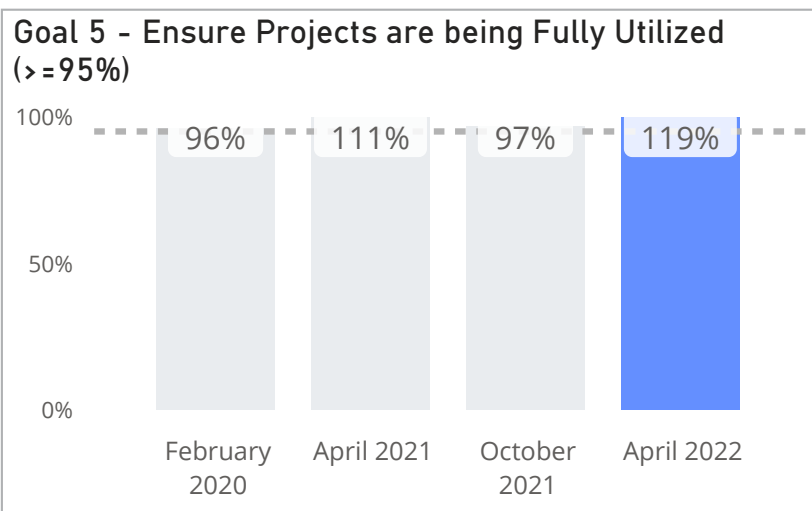
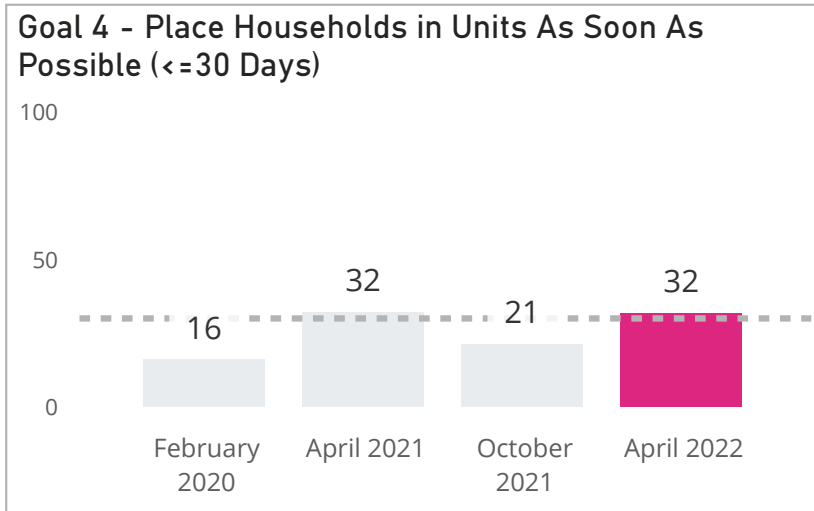
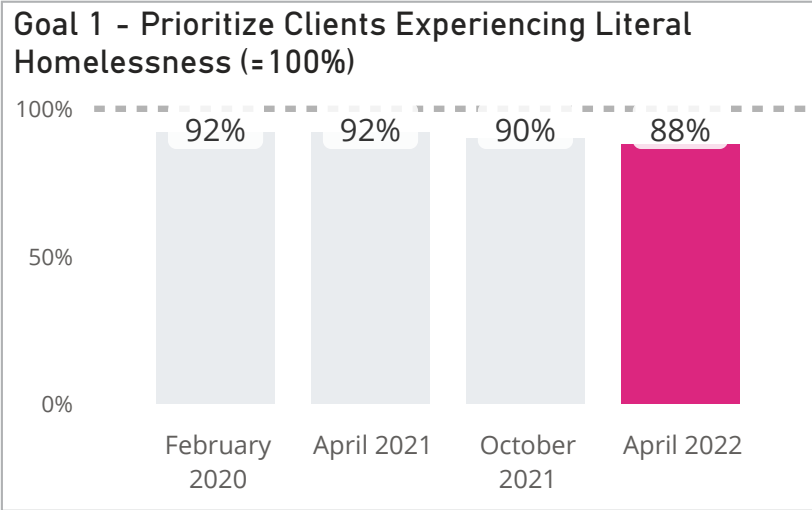


# Orange County PSH-OPH Goals & Outcomes

2/1/2021 - 1/31/2022

PSH-OPH projects in the Orange County Continuum of Care (CoC) met **2 out of 11** thresholds as a project type.



# Orange County PSH-OPH

## Goals & Outcomes

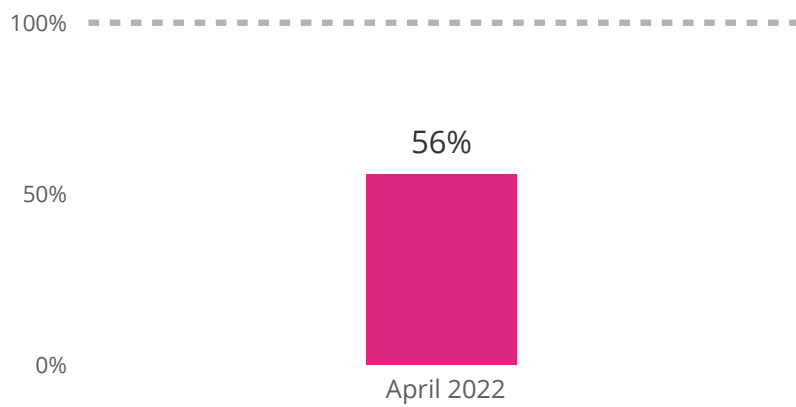
2/1/2021 - 1/31/2022

PSH-OPH projects in the Orange County Continuum of Care (CoC) met **2 out of 11** thresholds as a project type.

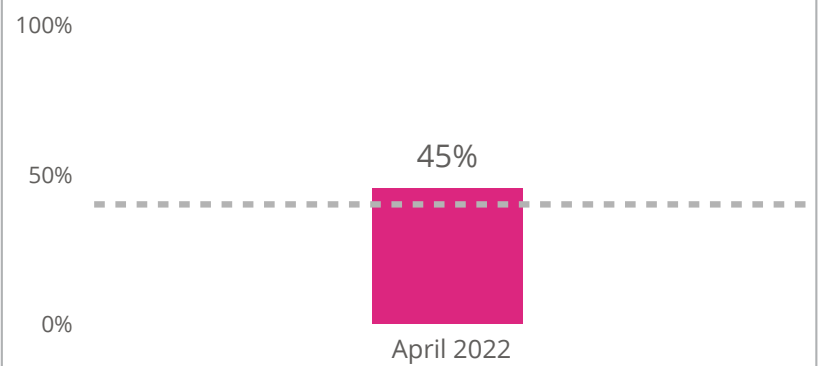
Met Threshold

Did Not Meet Threshold

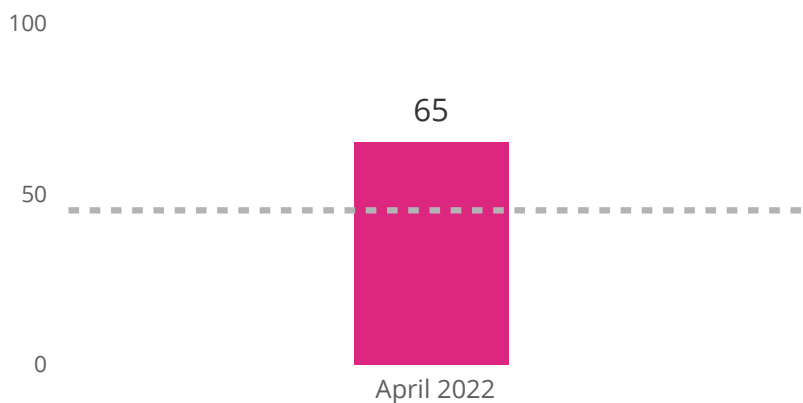
Goal 11 - Receive Referrals from the Coordinated Entry System (= 100%)



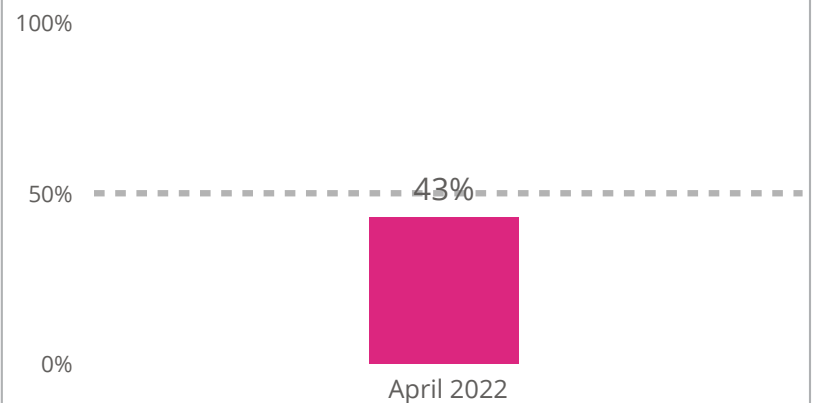
Goal 12 - Limit the Referrals from the Coordinated Entry System that are Denied by Housing Providers (<=40%)



Goal 13 - Accept Matches from the Coordinated Entry System Quickly (<=45 Days)



Goal 14 - Successfully Match Households to a Housing Provider (>= 50%)



# Goal 1 - Prioritize Clients Experiencing Literal Homelessness

## Goal 1 Scores

Threshold: 100%

Project Type Score <b>88%</b> <i>n = 2707</i>	Chronically Homeless <b>100%</b> <i>n = 1445</i>	Veterans <b>78%</b> <i>n = 788</i>	Households with Children <b>86%</b> <i>n = 361</i>	Households without Children <b>89%</b> <i>n = 1885</i>	Households with only Children <b>N/A</b>
-----------------------------------------------------	--------------------------------------------------------	------------------------------------------	----------------------------------------------------------	--------------------------------------------------------------	---------------------------------------------

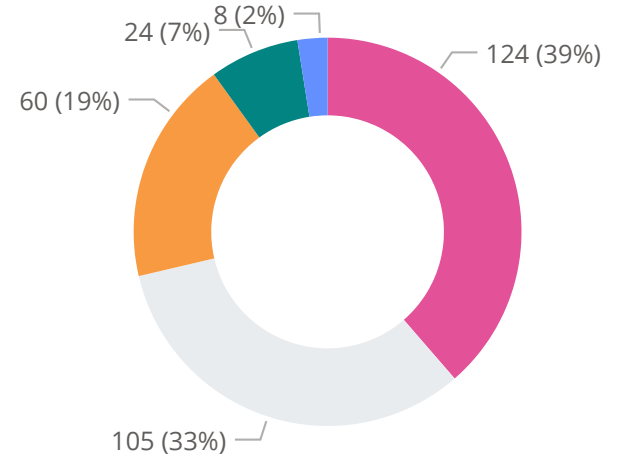
**Orange County CoC Goal:** 100% of head of household enroll in PSH-OPH projects from homeless situations.

**Why?** Enrolling clients from literal homeless situations is important because clients experiencing literal homelessness are among the most vulnerable of all Orange County residents experiencing homelessness.

## Enrollments by Non-Homeless Entry Category

### Entry Categories

- Permanent Housing ...
- Missing
- Family/Friends
- Temporary Situation
- Institutional Setting



# Goal 4 - Place Households in Units as Soon as Possible

## Goal 4 Scores

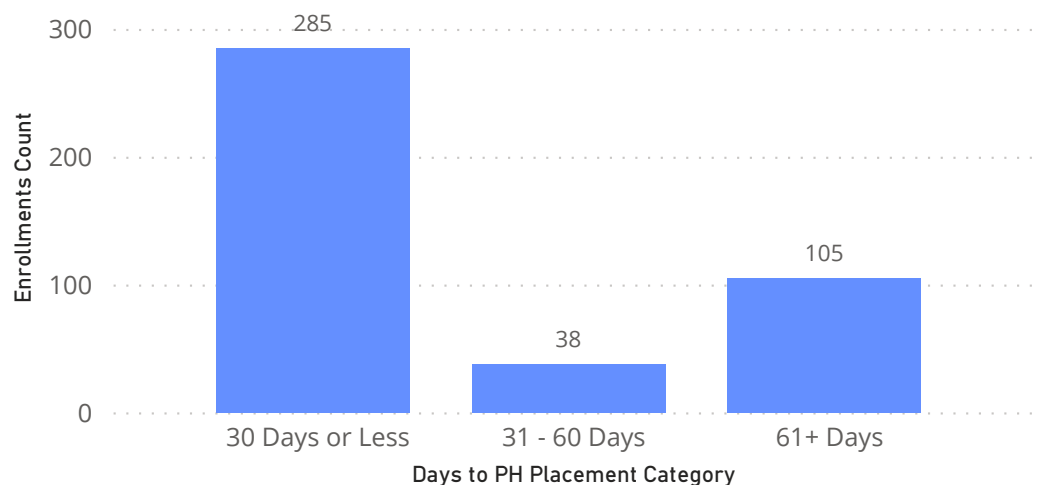
Threshold: ≤ 30 Days

Project Type Score <b>32</b> <i>n = 428</i>	Chronically Homeless <b>31</b> <i>n = 253</i>	Veterans <b>6</b> <i>n = 39</i>	Households with Children <b>59</b> <i>n = 64</i>	Households without Children <b>27</b> <i>n = 362</i>	Households with only Children <b>N/A</b>
---------------------------------------------------	-----------------------------------------------------	---------------------------------------	--------------------------------------------------------	------------------------------------------------------------	---------------------------------------------

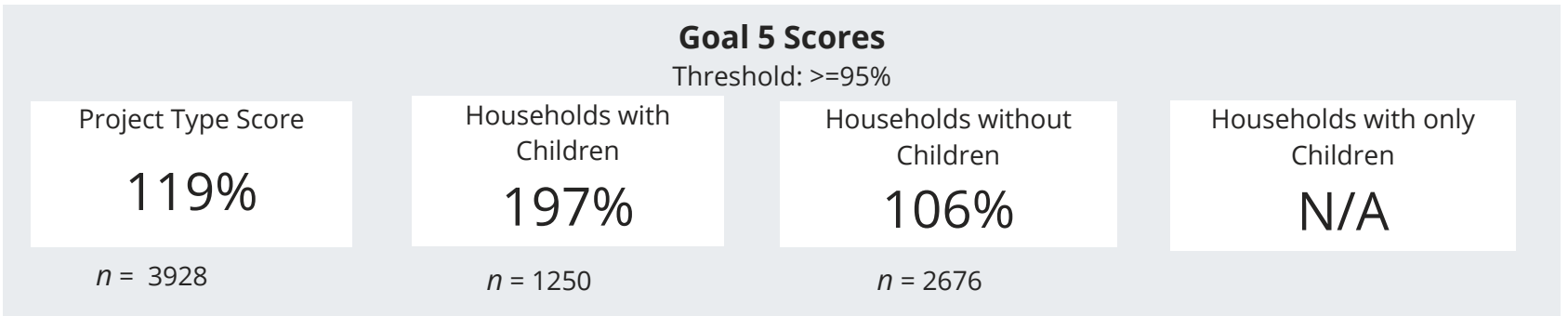
**Orange County CoC Goal:** Households are placed in permanent housing units within 30 days of entering the project.

**Why?** It is critical to place households into Permanent Housing as soon as possible.

## Length of Days to Permanent Housing Placement



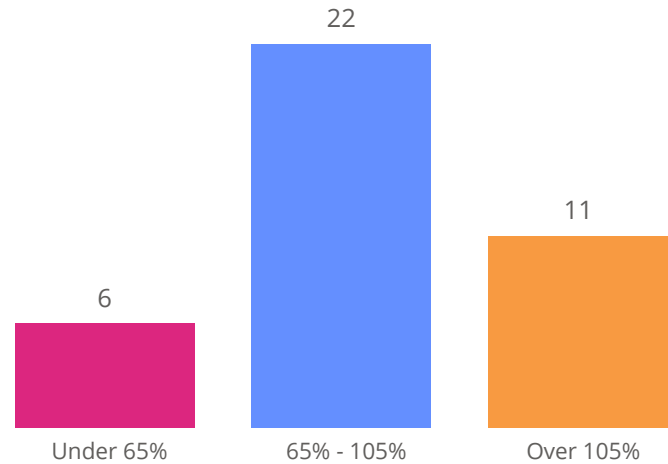
## Goal 5 - Ensure Projects Are Being Fully Utilized



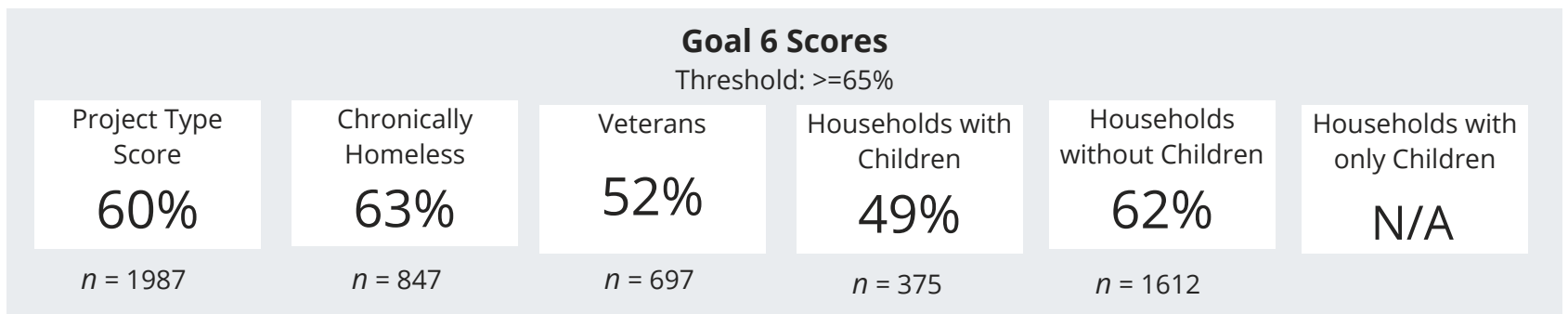
**Orange County CoC Goal:** PSH-OPH projects have a unit utilization score of at least 95%.

**Why?** Projects should be close to full occupancy to ensure as many clients as possible are stabilized in housing situation.

### Projects by Utilization Category



## Goal 6 - Help Adults Increase Their Income while Enrolled in the Project

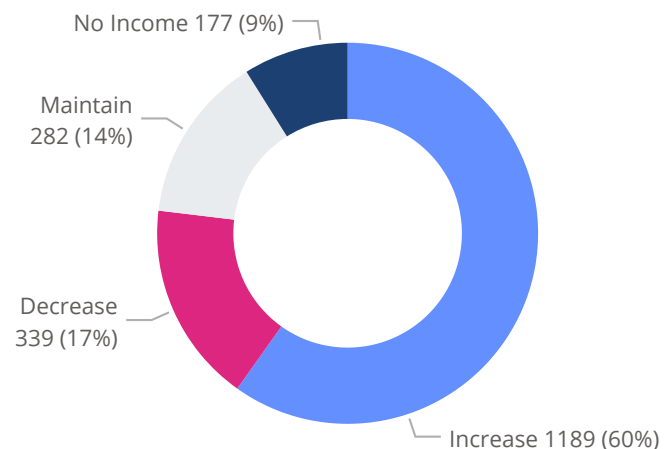


**Orange County CoC Goal:** At least 65% of adult clients who were enrolled in PSH-OPH project during the reporting period have increased their income while being enrolled in the project.

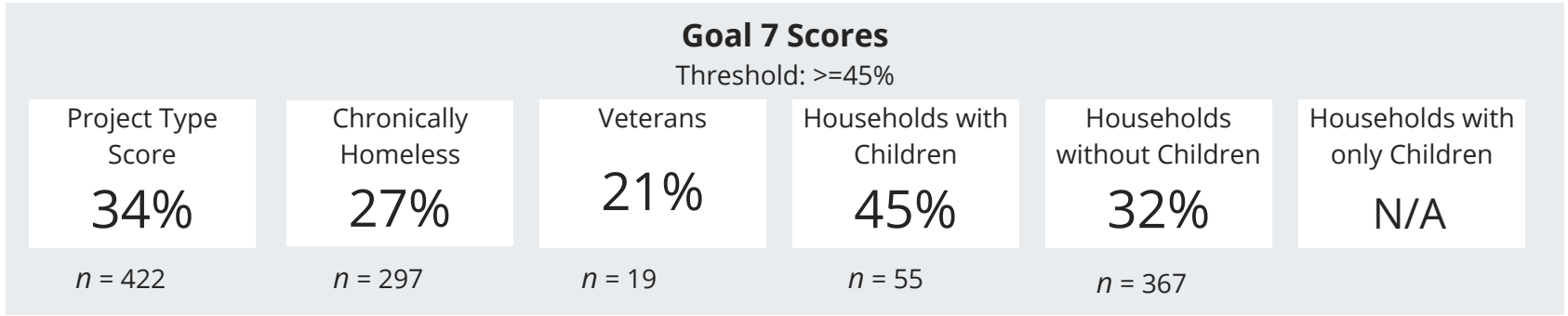
**Why?** Income is critical to maintaining most permanent housing situations.

### Enrollments by Stayer Income Status

- Increase
- Decrease
- Maintain
- No Income



# Goal 7 - Help Adults Increase Their Income as of Project Exit

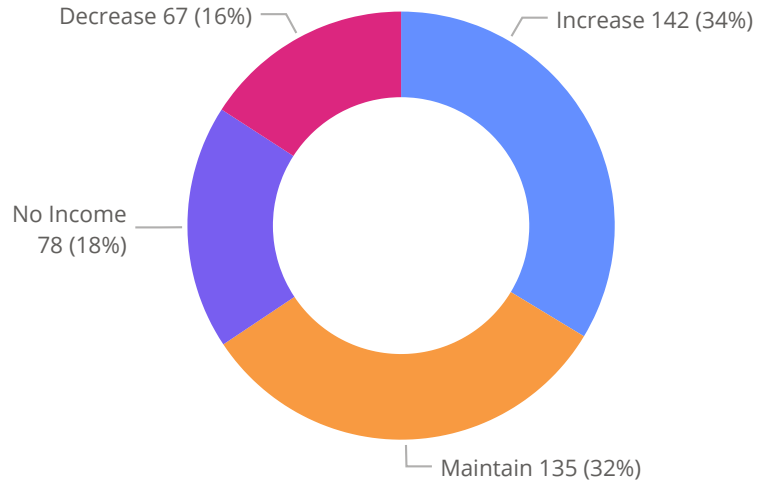


**Orange County CoC Goal:** At least 45% of adult clients who exited from a PSH-OPH project during the reporting period have increased their income between project entry and project exit.

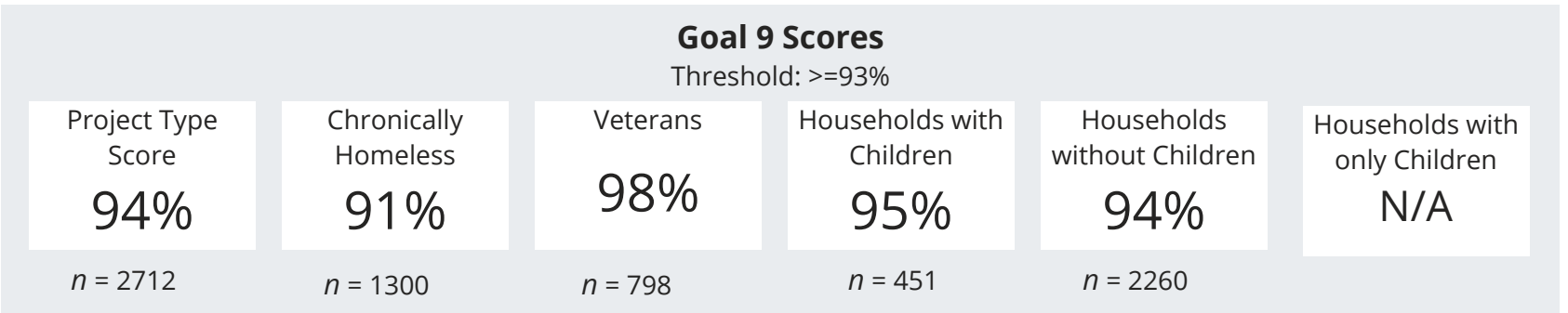
**Why?** Income is critical to maintaining most permanent housing situations.

## Enrollments by Leaver Income Status

- Increase
- Maintain
- No Income
- Decrease



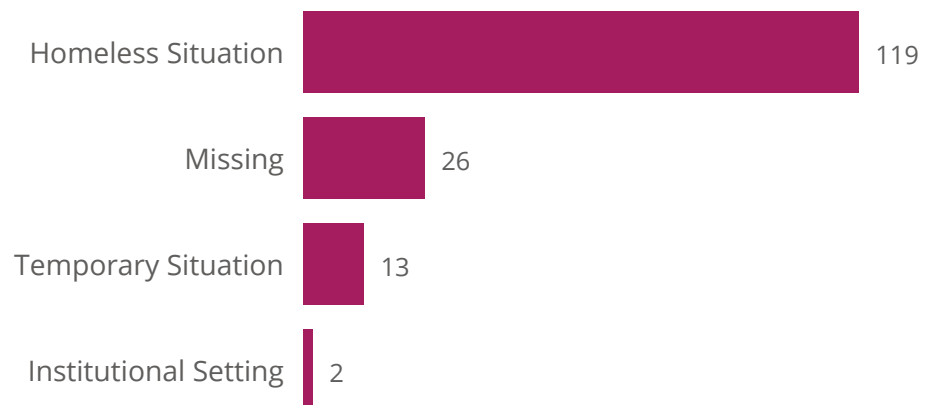
# Goal 9 - Stabilize Clients in Permanent Housing



**Orange County CoC Goal:** At least 93% of PSH-OPH clients are stabilized while in permanent housing.

**Why?** Stabilizing clients in PSH-OPH projects help to prevent clients from falling into homelessness.

## Enrollments Not Stabilized in PH



# Goal 10 - Ensure Clients Do Not Fall Back Into Homelessness after being Housed

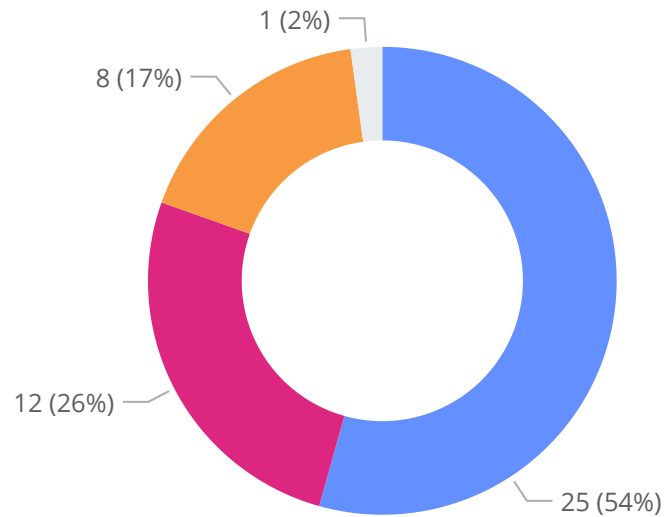
Goal 10 Scores					
Threshold: <=7%					
Project Type Score	Chronically Homeless	Veterans	Households with Children	Households without Children	Households with only Children
8%	9%	16%	7%	9%	N/A
n = 586	n = 321	n = 19	n = 282	n = 304	

**Orange County CoC Goal:** No more than 7% of clients who exit from a PSH-OPH project to a permanent housing destination subsequently return to the system.

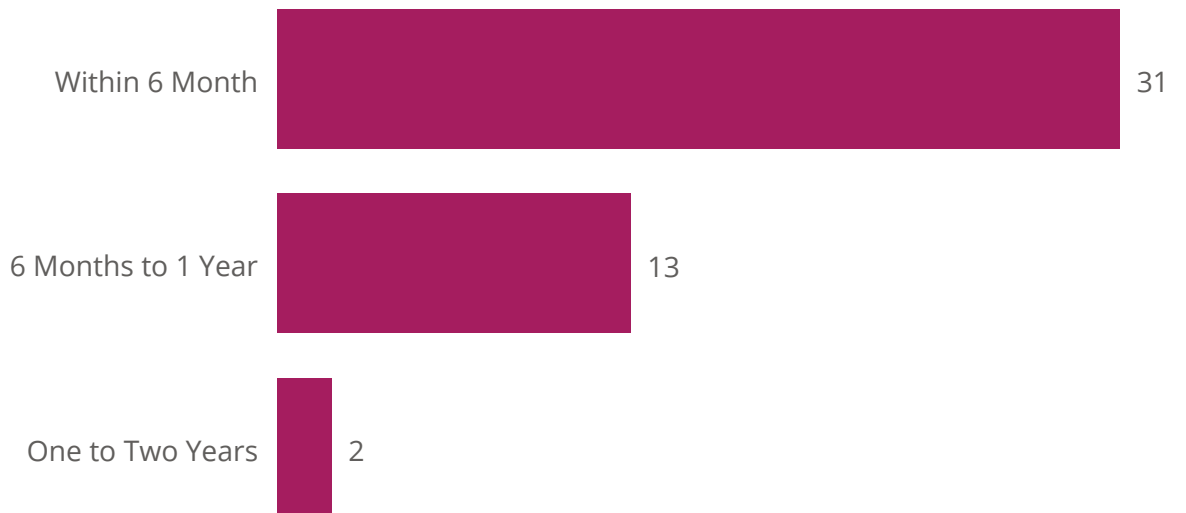
Efforts should be made to ensure that clients who receive homelessness prevention services are stabilized in their housing and can successfully maintain the housing at the end of the period of service provision. Repeat interventions are time consuming for both clients and service providers and can be mentally taxing for clients.

## Enrollments by Project Type Returned to

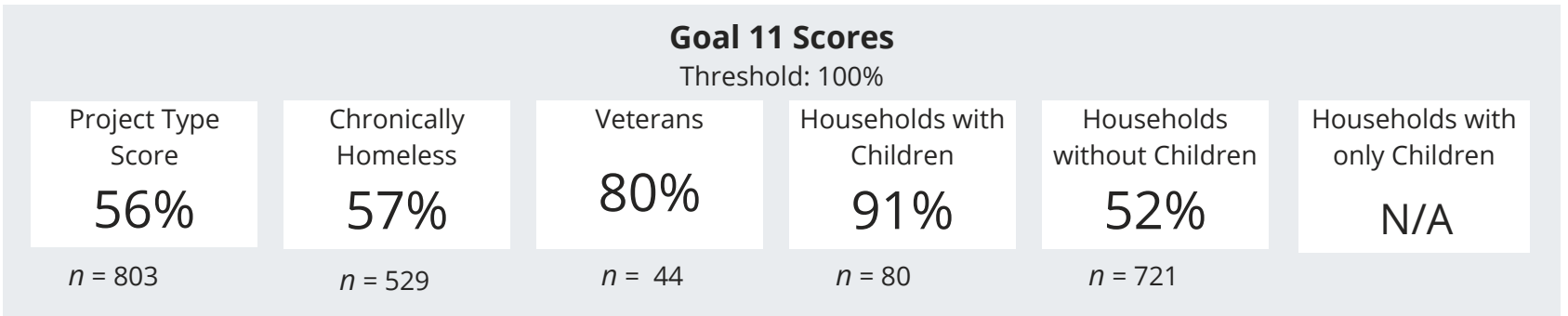
- PSH - OPH
- Emergency Shelter
- Street Outreach
- PH - Rapid Re-Housing



## Timeline of Returns to Homeless System



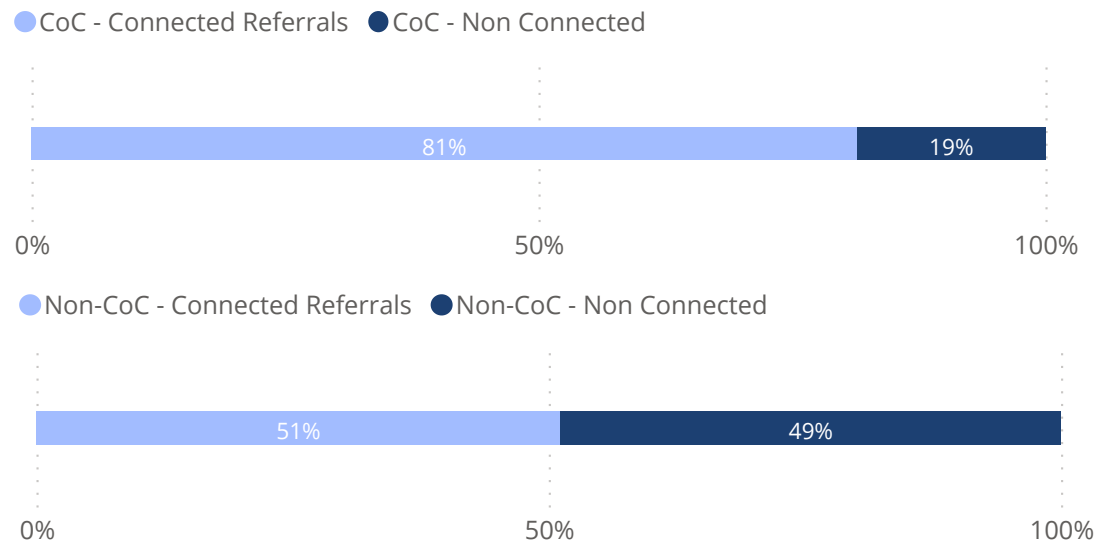
# Goal 11 - Receive Referrals from the Coordinated Entry System



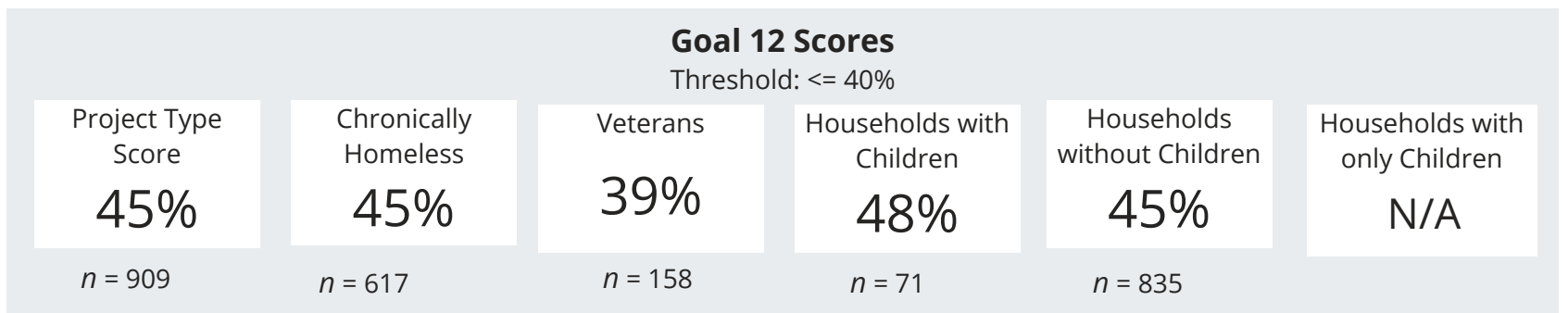
**Orange County CoC Goal:** 100% of head of household received a referral from the Coordinated Entry System.

**Why?** Receiving referrals from the Coordinated Entry System is required for CoC-funded projects, and ensures the most vulnerable clients in the CoC are receiving the housing that they need.

## Performance of CoC vs. Non-CoC Funded Projects



# Goal 12 - Limit the Referrals from the Coordinated Entry System that are Denied by Housing Providers



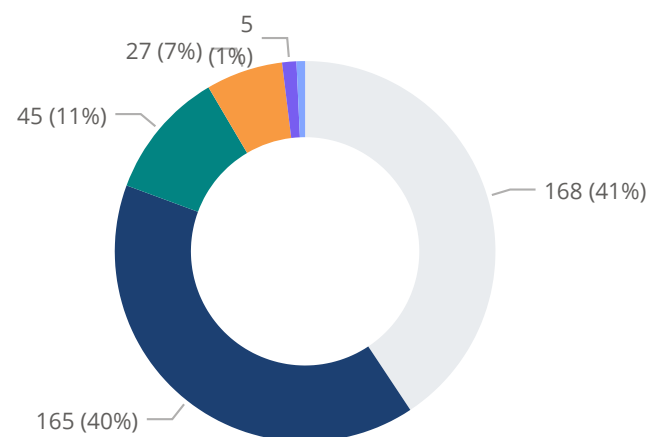
**Orange County CoC Goal:** Less than 40% of households that are matched to a housing project are denied by the Housing Provider.

**Why?** Being denied a housing opportunity lengthens the amount of time that a household spends homeless, and can also be traumatic for the household. Housing Providers should work with Coordinated Entry Matchmakers to ensure that households are being appropriately matched to their housing opportunities.

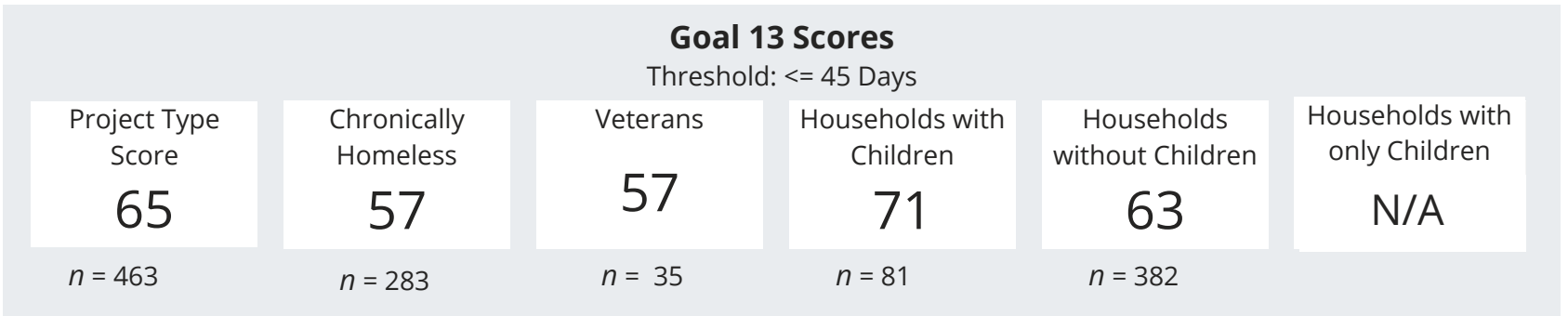
## Reasons for Denial by Housing Provider

### Denial Reason (groups)

- Other
- Inappropriate Referral
- Client Denial
- Referral time expired
- Denied by Landlord/PM
- Self Resolved/Housed



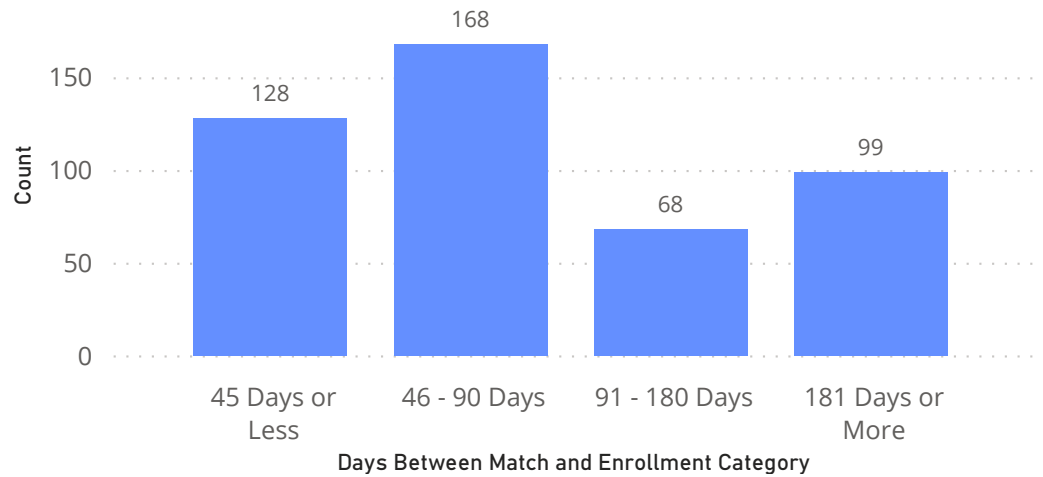
# Goal 13 - Accept Matches from the Coordinated Entry System Quickly



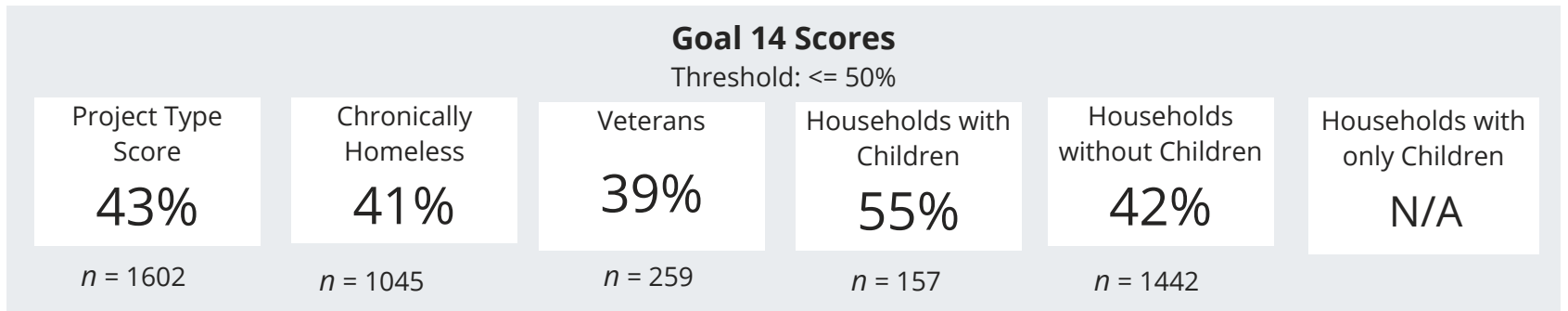
**Orange County CoC Goal:** Households are accepted into the housing project they are matched to within 45 days of the match date.

**Why?** Household eligibility should be determined quickly to shorten the length of time the household remains homeless, and to ensure the household remains engaged in the housing process.

**Days Between Match and Enrollment**



# Goal 14 - Successfully Match Households to a Housing Provider



**Orange County CoC Goal:** At least 50% of the households matched to a Housing Provider are accepted by the Provider and enrolled in their housing project.

**Why?** Successfully matching households to Housing Providers helps to decrease the amount of time a household is homeless.

**Performance of CoC vs. Non-CoC Funded Projects**

