

FY2021 - Performance Measurement Module (Sys PM)

Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	7474	6020	109	161	52	52	91	39
1.2 Persons in ES, SH, and TH	8420	6756	128	178	50	64	102	38

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	-	7736	-	972	-	-	457	-
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	-	8466	-	944	-	-	443	-

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	165	30	18%	7	4%	8	5%	45	27%
Exit was from ES	1128	124	11%	62	5%	72	6%	258	23%
Exit was from TH	624	31	5%	19	3%	26	4%	76	12%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1312	55	4%	53	4%	65	5%	173	13%
TOTAL Returns to Homelessness	3229	240	7%	141	4%	171	5%	552	17%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	6978		
Emergency Shelter Total	2202	1873	-329
Safe Haven Total	0	0	0
Transitional Housing Total	815	568	-247
Total Sheltered Count	3017	2441	-576
Unsheltered Count	3961		

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	8532	6831	-1701
Emergency Shelter Total	7576	6097	-1479
Safe Haven Total	0	0	0
Transitional Housing Total	1147	870	-277

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased earned income	79	72	-7
Percentage of adults who increased earned income	8%	7%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased non-employment cash income	502	606	104
Percentage of adults who increased non-employment cash income	49%	57%	8%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased total income	536	649	113
Percentage of adults who increased total income	52%	61%	9%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased earned income	88	52	-36
Percentage of adults who increased earned income	24%	17%	-7%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased non-employment cash income	98	101	3
Percentage of adults who increased non-employment cash income	27%	32%	5%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased total income	167	140	-27
Percentage of adults who increased total income	45%	45%	0%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	7298	5577	-1721
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	3607	2337	-1270
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3691	3240	-451

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	8883	7858	-1025
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	4453	2791	-1662
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4430	5067	637

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	4120	7288	3168
Of persons above, those who exited to temporary & some institutional destinations	1481	1659	178
Of the persons above, those who exited to permanent housing destinations	196	188	-8
% Successful exits	41%	25%	-16%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	6631	5171	-1460
Of the persons above, those who exited to permanent housing destinations	2153	2133	-20
% Successful exits	32%	41%	9%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	2799	3083	284
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2766	3050	284
% Successful exits/retention	99%	99%	0%

FY2021 - SysPM Data Quality

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	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	944	1155	1771	1993	1018	1059	1017	909	2663	2612	2351	2791	573	663	703	529				
2. Number of HMIS Beds	412	465	1381	1608	665	675	649	563	2663	2612	2295	2726	573	663	703	430				
3. HMIS Participation Rate from HIC (%)	43.64	40.26	77.98	80.68	65.32	63.74	63.82	61.94	100.00	100.00	97.62	97.67	100.00	100.00	100.00	81.29				
4. Unduplicated Persons Served (HMIS)		5041	6701	7793		1504	1396	1147		2758	2960	2956		2009	2069	2590		2318	3200	5220
5. Total Leavers (HMIS)		3958	4509	5995		1042	930	764		324	298	308		1154	1371	1228		1832	2430	4140
6. Destination of Don't Know, Refused, or Missing (HMIS)		2355	2214	2340		70	67	76		14	4	8		26	49	42		1595	1436	2322
7. Destination Error Rate (%)		59.50	49.10	39.03		6.72	7.20	9.95		4.32	1.34	2.60		2.25	3.57	3.42		87.06	59.09	56.09