

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	6637	7474	80	109	29	45	52	7
1.2 Persons in ES, SH, and TH	7733	8420	107	128	21	57	64	7

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	7206	8242	815	800	-15	437	363	-74
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	8293	9237	768	768	0	398	351	-47

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	102	14	14%	10	10%	17	17%	41	40%
Exit was from ES	853	74	9%	65	8%	57	7%	196	23%
Exit was from TH	686	25	4%	24	3%	28	4%	77	11%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1246	67	5%	59	5%	83	7%	209	17%
TOTAL Returns to Homelessness	2887	180	6%	158	5%	185	6%	523	18%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	6860	6978	118
Emergency Shelter Total	2011	2202	191
Safe Haven Total	0	0	0
Transitional Housing Total	888	815	-73
Total Sheltered Count	2899	3017	118
Unsheltered Count	3961	3961	0

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	7800	8532	732
Emergency Shelter Total	6701	7576	875
Safe Haven Total	0	0	0
Transitional Housing Total	1394	1147	-247

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	876	1032	156
Number of adults with increased earned income	81	79	-2
Percentage of adults who increased earned income	9%	8%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	876	1032	156
Number of adults with increased non-employment cash income	426	502	76
Percentage of adults who increased non-employment cash income	49%	49%	0%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	876	1032	156
Number of adults with increased total income	482	536	54
Percentage of adults who increased total income	55%	52%	-3%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	447	368	-79
Number of adults who exited with increased earned income	101	88	-13
Percentage of adults who increased earned income	23%	24%	1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	447	368	-79
Number of adults who exited with increased non-employment cash income	133	98	-35
Percentage of adults who increased non-employment cash income	30%	27%	-3%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	447	368	-79
Number of adults who exited with increased total income	218	167	-51
Percentage of adults who increased total income	49%	45%	-4%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	6681	7298	617
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1776	3607	1831
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	4905	3691	-1214

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	7903	8883	980
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2142	4453	2311
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5761	4430	-1331

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	4183	4120	-63
Of persons above, those who exited to temporary & some institutional destinations	947	1481	534
Of the persons above, those who exited to permanent housing destinations	161	196	35
% Successful exits	26%	41%	15%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5338	6631	1293
Of the persons above, those who exited to permanent housing destinations	2136	2153	17
% Successful exits	40%	32%	-8%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	2855	2799	-56
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2802	2766	-36
% Successful exits/retention	98%	99%	1%

FY2020 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	425	944	1155	1771	1186	1018	1059	1017	2392	2663	2612	2351	712	573	663	703				
2. Number of HMIS Beds	290	412	465	1381	862	665	675	649	2392	2663	2612	2295	653	573	663	703				
3. HMIS Participation Rate from HIC (%)	68.24	43.64	40.26	77.98	72.68	65.32	63.74	63.82	100.00	100.00	100.00	97.62	91.71	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)		3093	5041	6701		1608	1504	1396		2737	2758	2960		2374	2009	2069		785	2318	3200
5. Total Leavers (HMIS)		2643	3958	4509		1078	1042	930		298	324	298		1457	1154	1371		512	1832	2430
6. Destination of Don't Know, Refused, or Missing (HMIS)		1528	2355	2214		124	70	67		36	14	4		138	26	49		454	1595	1436
7. Destination Error Rate (%)		57.81	59.50	49.10		11.50	6.72	7.20		12.08	4.32	1.34		9.47	2.25	3.57		88.67	87.06	59.09