

# FY2019 - Performance Measurement Module (Sys PM)

## Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES and SH	4987	6637	55	80	25	22	45	23
1.2 Persons in ES, SH, and TH	6188	7733	93	107	14	42	57	15

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5712	7206	481	815	334	181	437	256
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	6883	8293	466	768	302	201	398	197

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO	57	15	26%	3	5%	8	14%	26	46%
Exit was from ES	791	115	15%	18	2%	36	5%	169	21%
Exit was from TH	810	34	4%	22	3%	42	5%	98	12%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1133	39	3%	29	3%	68	6%	136	12%
TOTAL Returns to Homelessness	2791	203	7%	72	3%	154	6%	429	15%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	4955	6860	1905
Emergency Shelter Total	1435	2011	576
Safe Haven Total	0	0	0
Transitional Housing Total	936	888	-48
Total Sheltered Count	2371	2899	528
Unsheltered Count	2584	3961	1377

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	6250	7800	1550
Emergency Shelter Total	5041	6701	1660
Safe Haven Total	0	0	0
Transitional Housing Total	1504	1394	-110

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	929	876	-53
Number of adults with increased earned income	98	81	-17
Percentage of adults who increased earned income	11%	9%	-2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	929	876	-53
Number of adults with increased non-employment cash income	511	426	-85
Percentage of adults who increased non-employment cash income	55%	49%	-6%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	929	876	-53
Number of adults with increased total income	569	482	-87
Percentage of adults who increased total income	61%	55%	-6%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	400	447	47
Number of adults who exited with increased earned income	97	101	4
Percentage of adults who increased earned income	24%	23%	-1%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	400	447	47
Number of adults who exited with increased non-employment cash income	123	133	10
Percentage of adults who increased non-employment cash income	31%	30%	-1%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	400	447	47
Number of adults who exited with increased total income	198	218	20
Percentage of adults who increased total income	50%	49%	-1%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5514	6681	1167
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1123	1776	653
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	4391	4905	514

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	6786	7903	1117
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1444	2142	698
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5342	5761	419

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 (Oct 1, 2018 - Sept 30, 2019) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	FY 2019	Difference
Universe: Persons who exit Street Outreach	3894	4183	289
Of persons above, those who exited to temporary & some institutional destinations	126	947	821
Of the persons above, those who exited to permanent housing destinations	97	161	64
% Successful exits	6%	26%	20%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2018	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5159	5338	179
Of the persons above, those who exited to permanent housing destinations	2026	2136	110
% Successful exits	39%	40%	1%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	2668	2855	187
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2593	2802	209
% Successful exits/retention	97%	98%	1%

## **FY2019 - SysPM Data Quality**

### **CA-602 - Santa Ana, Anaheim/Orange County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2019 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019
1. Number of non-DV Beds on HIC	425	944	1155	1771	1186	1018	1059	1017	2392	2663	2612	2351	712	573	663	703				
2. Number of HMIS Beds	290	412	465	1381	862	665	675	649	2392	2663	2612	2295	653	573	663	703				
3. HMIS Participation Rate from HIC ( % )	68.24	43.64	40.26	77.98	72.68	65.32	63.74	63.82	100.00	100.00	100.00	97.62	91.71	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3571	3093	5041	6701	1892	1608	1504	1396	2599	2737	2758	2960	2125	2374	2009	2069	423	785	2318	3200
5. Total Leavers (HMIS)	3272	2643	3958	4509	1223	1078	1042	930	291	298	324	298	1311	1457	1154	1371	236	512	1832	2430
6. Destination of Don't Know, Refused, or Missing (HMIS)	2186	1528	2355	2214	95	124	70	67	35	36	14	4	99	138	26	49	204	454	1595	1436
7. Destination Error Rate (%)	66.81	57.81	59.50	49.10	7.77	11.50	6.72	7.20	12.03	12.08	4.32	1.34	7.55	9.47	2.25	3.57	86.44	88.67	87.06	59.09