Currently, only the Family Coordinated Entry System is participating in HMIS. The Family Coordinated Entry System is managed by Family Solutions Collaborative (FSC), and they act as the Matchmakers for this process.

START

211 sends members of the FSC the list of available housing opportunities

FSC reviews the list of available housing opportunities and their eligibility criteria.

The Matchmaker runs and downloads the Matchmaker Dashboard: Households on Community Queue report.

Matchmaker searches the CQ for the most appropriate referral.

Is the household matched to a housing opportunity?

YES

When an appropriate referral is found, the Matchmaker will create the referral and send the household to the housing agency’s Pending Queue.

FINISH

NO

If the household is not selected for a match then the FSC will case conference around the household.

FINISH