Currently, only the Family Coordinated Entry System is participating in HMIS. The Family Coordinated Entry System is managed by Family Solutions Collaborative (FSC), and they act as the Matchmakers for this process.

**START**

2-1-1 sends members of the FSC the list of available housing opportunities.

**STEP 1**

FSC reviews the list of available housing opportunities and their eligibility criteria.

**STEP 2**

The Matchmaker runs and downloads the Matchmaker Dashboard: Households on Community Queue report.

**STEP 3**

Matchmaker searches the CQ for the most appropriate referral.

**OUTCOME: YES**

When an appropriate referral is found, the Matchmaker will create the referral and send the household to the housing agency's Pending Queue.

**OUTCOME: NO**

If the household is not selected for a match then the FSC will case conference around the household.

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