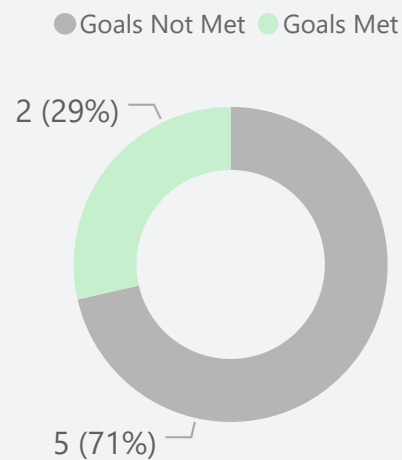


RRH Project Type Scores For Applicable Goals: April 2020

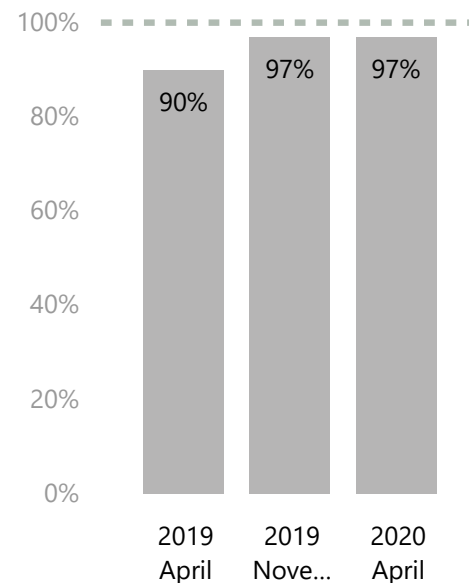
Reporting Period: 2/1/2019 - 1/31/2020

Met Did Not Meet Target

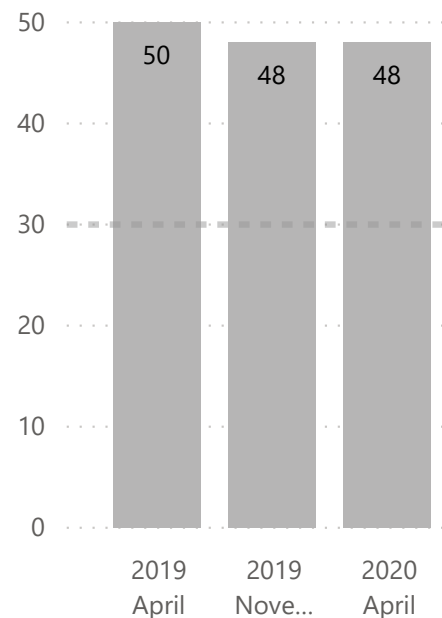
RRH Project Type Scores met 29% of Goals in April 2020



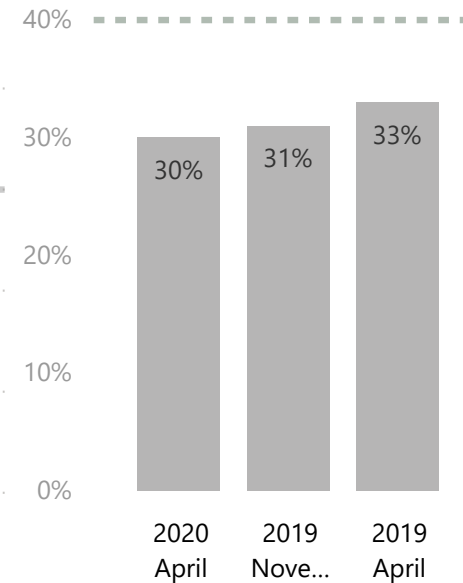
Goal 1 - Prioritize Clients Experiencing Literal Homelessness



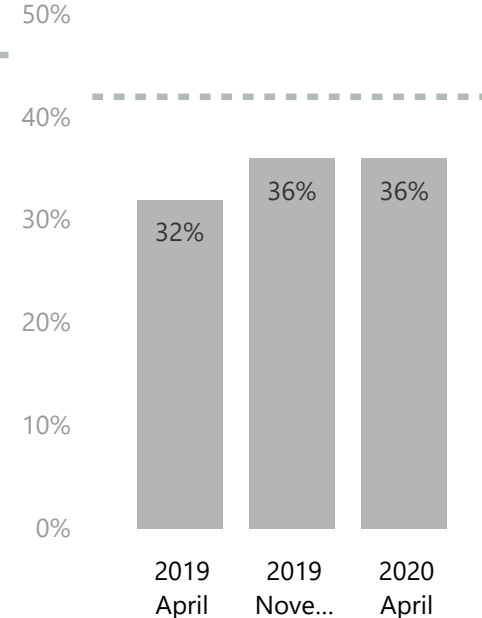
Goal 4 - Place Households in Units As Soon as Possible



Goal 6 - Help Adults Increase Their Income while Enrolled in the Project



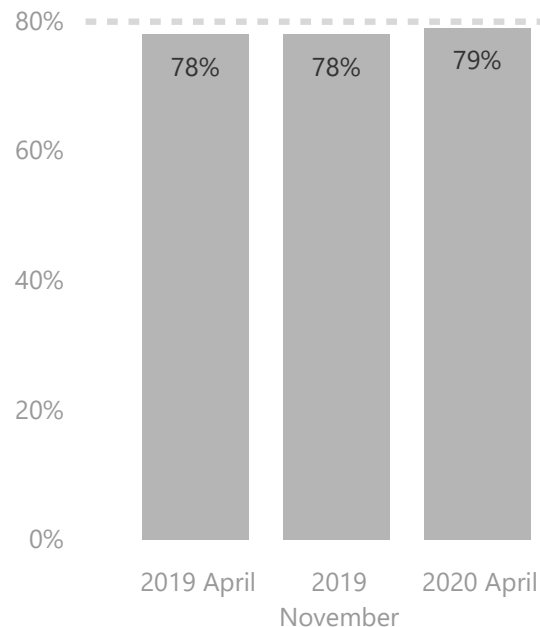
Goal 7 - Help Adults Increase Their Income as of Project Exit



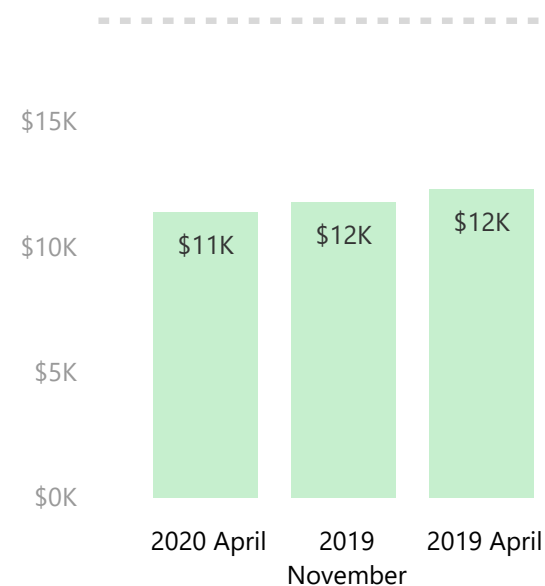
The following projects met 100% of their applicable targets in April 2020:

- Family Assistance Ministries - Rapid Re-housing
- Interval House - RRH Project
- Mercy House - CoC JRHR Rapid Re-housing
- Mercy House - Garden Grove HEART

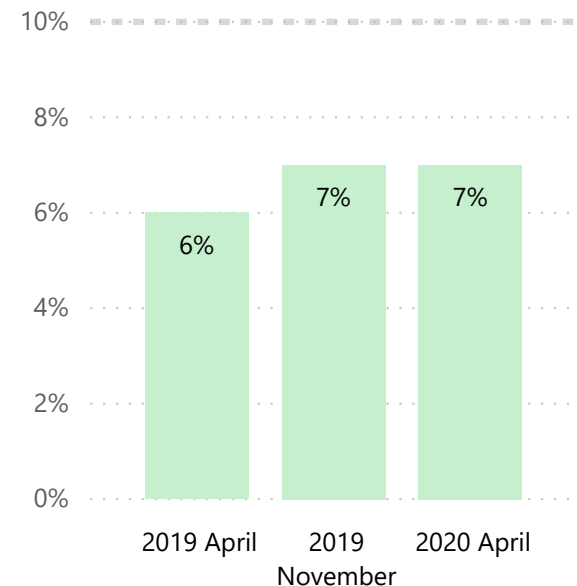
Goal 8 - Help Clients Exit to Successful Housing Situations



Goal 10 - Effectively Use CoC Funds to Place Households in Permanent Housing



Goal 11 - Ensure Clients Do Not Fall Back Into Homelessness after being Housed



RRH Project Scores For Applicable Goals: April 2020

Reporting Period: 2/1/2019 to 1/31/2020



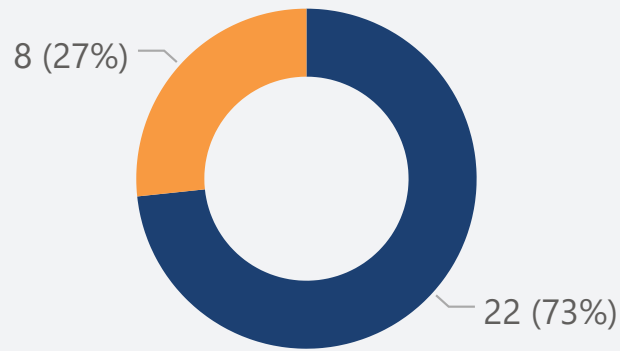
Project	Goal 1 Score - 100% Entries from Homelessness %	Goal 4 Score - <= 30 Days to PH Placement	Goal 6 Score- >= 40% Increased Income for Stayers	Goal 7 Score - >= 42% Increased Income for Leavers	Goal 8 Score - >=80% Successful Exits	Goal 10 Score - \$19,040 Cost Per Successful Outcome	Goal 11 Score - <= 10% Returns to Homelessness	Percentage of Applicable Goals Met
1736 Family Crisis Center - Rapid Re-housing for Homeless Veterans	98%	42	40%	16%	76%	\$42,745.31	13%	14%
1736 Family Crisis Center - SSVF - Rapid ReHousing	100%	31					0%	67%
City Net - HDAP Central	93%	133		0%	17%		0%	20%
City Net - Veteran Navigation	80%	47					8%	33%
Families Forward - HUD Rapid-Re-Housing	100%	47	100%	54%	98%	\$10,950.54	8%	86%
Family Assistance Ministries - Rapid Re-housing					100%		0%	100%
Friendship Shelter - HDAP South	96%	52		38%	57%		20%	0%
Illumination Foundation - Chronically Homeless Individual Pilot Program	100%	66	10%	0%	14%		0%	33%
Illumination Foundation - HAPP Rapid Rehousing	68%	82	18%	27%	74%		2%	17%
Illumination Foundation - Santa Ana ESG Rapid Rehousing	100%	63	0%	14%	86%		38%	33%
Illumination Foundation - TAY State ESG	100%			0%	100%		0%	75%
Interval House - RRH Project	100%	9	100%	76%	100%	\$2,525.73	0%	100%
Mental Health America Los Angeles - SSVF Operation Healthy Homecoming RRH	100%	52	0%	0%	100%		0%	50%
Mercy House - Anaheim CHIPP	100%	49	40%	43%	86%		14%	67%
Mercy House - Anaheim ESG RRP	100%	25		0%	100%		0%	80%
Mercy House - Bridges at Kraemer Place - RRH	100%	1		0%	100%		0%	80%
Mercy House - CA State ESG	100%	39		58%	100%		16%	60%
Mercy House - CDBG Costa Mesa RRH	89%	41		11%	100%		4%	40%
Mercy House - CoC JRHR Rapid Re-housing	100%	22	100%	61%	96%	\$9,784.69	8%	100%
Mercy House - ESG Orange County RRP	100%	2		29%	100%		6%	80%
Mercy House - ESG Santa Ana RRP	100%	29		11%	100%		4%	80%
Mercy House - Garden Grove HEART	100%	16						100%
Mercy House - Release to Lease - RRH	100%	1		100%	100%		0%	100%
Pathways of Hope - Anaheim ESG Rapid Re-housing	100%	34		0%	100%		18%	40%
Pathways of Hope - FF PTC	100%	74		35%	93%	\$7,929.23	5%	67%
Pathways of Hope - Paths Together Collaborative	100%	104		34%	91%	\$7,929.23	10%	67%
Pathways of Hope - State ESG RRH	100%	52		35%	82%		13%	40%
SPIN - GAPP CoC Rapid Rehousing Program	100%	24		30%	46%	\$13,403.94	6%	67%
US Veterans Initiative - SSVF Rapid Rehousing	91%	119	0%	23%	76%		1%	17%
VOALA - SSVF Rapid Re-housing	100%	66	42%	35%	78%		10%	50%

Goal 1 - Prioritize Clients Experiencing Literal Homelessness

For the April 2020 analysis, 22 out of 30 projects (73%) met Goal 1's criteria of enrolling 100% of clients experiencing literal homelessness into their projects.

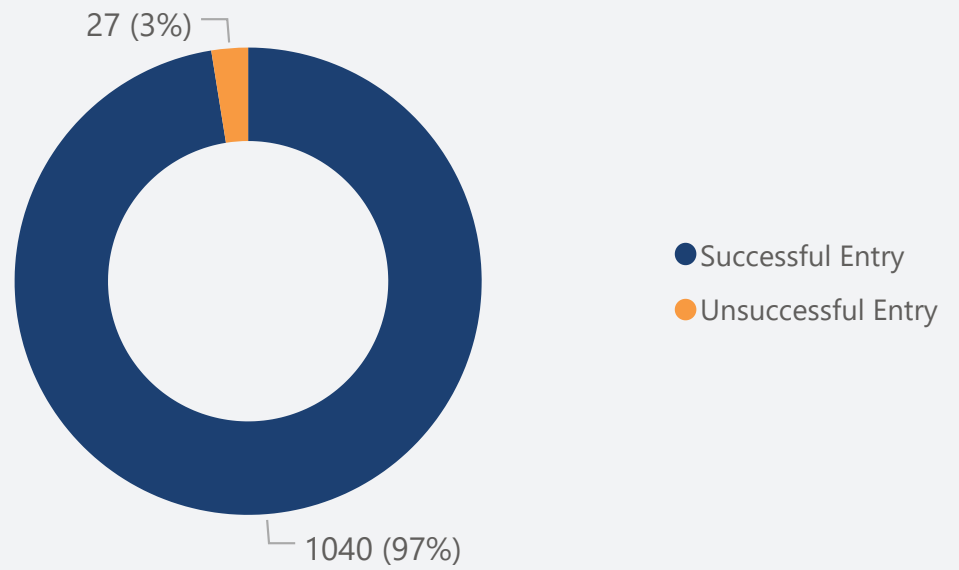
Projects That Met Goal 1's Target of Prioritizing Clients Experiencing Literal Homelessness

● Goal Met ● Goal Not Met



The vast majority of clients (97%) entered Rapid Re-housing projects from literally homeless situations! Of the 3% of clients not entering from homeless situations, only 1 client entered into a CoC-funded project.

Successful Entries vs. Unsuccessful Entries



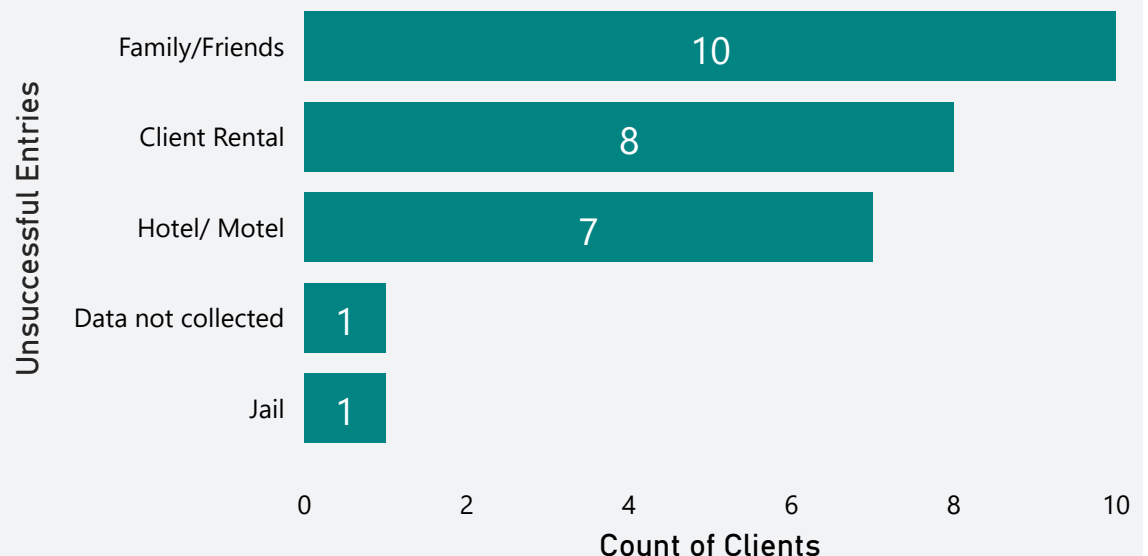
Rapid Re-housing projects have improved this score from 90% in April 2019 to 97% in November 2019, and have maintained that score through April 2020.

Possible Action Item:

Work with non-CoC funded projects to determine if RRH is the correct project type designation for their projects.

30% of clients not entering from homeless situations are clients that were previously staying in a unit that they rented. Another 37% were staying with family or friends prior to entry into Rapid Re-housing.

Unsuccessful Entries



Possible Action Item:

Are agencies exploring diversion techniques with clients not entering their project from homeless situations? Can clients enter from rental units be served through Homeless Prevention funds instead of Rapid Re-housing?

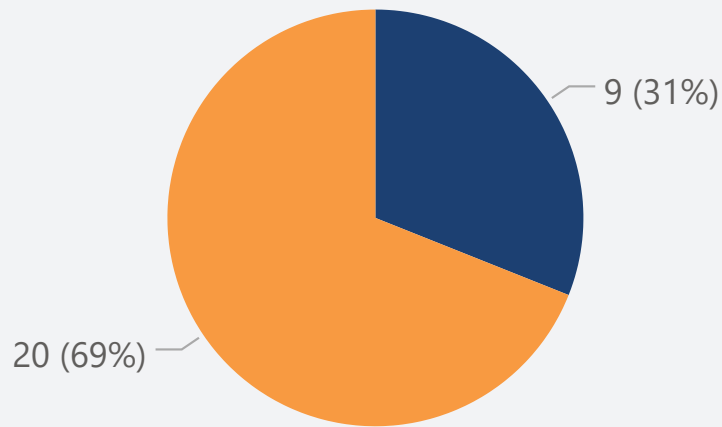
Goal 4 - Place Household in Units As Soon As Possible

9 projects (31%) were able to meet the goal of placing households into units within 30 days of project enrollment. This is an improvement from November 2019, when only 27% of projects met this goal.

14 of the 29 agencies improved or maintained their scores from November.

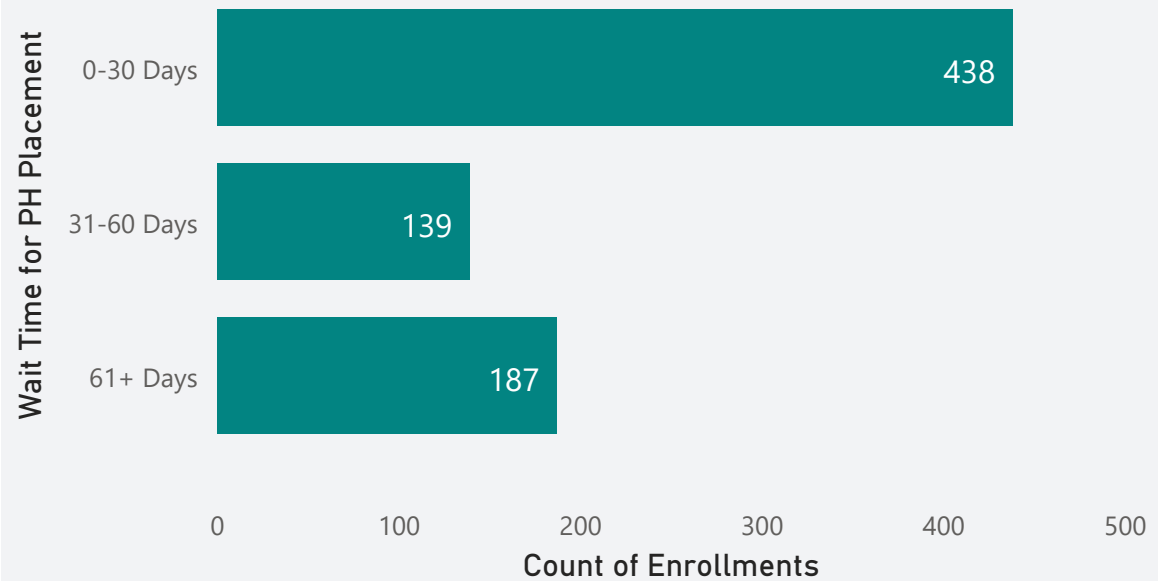
Projects That Met Goal 4's Target of Placing Households in Units <= 30 Days

● Goal Met ● Goal Not Met



57% of clients (483) were placed in housing within 30 days of their project enrollment. This is consistent with the performance of Rapid Re-housing projects in November 2019.

Length of Days to Permanent Housing Placement

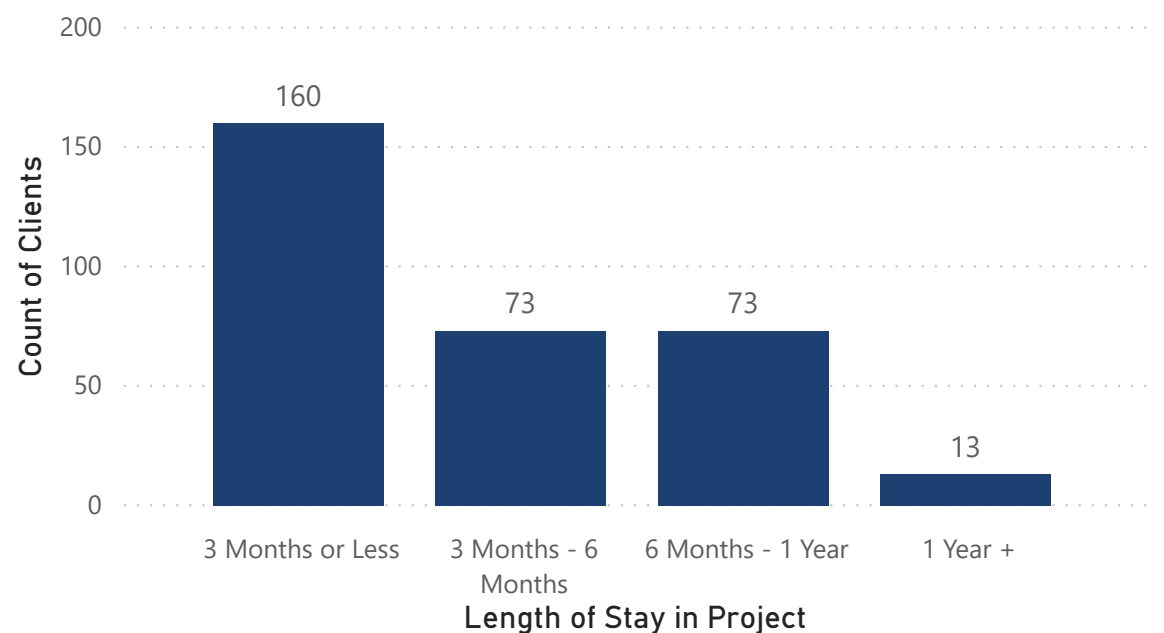


Possible Action Item:

What practices can be implemented to attempt to house clients faster? What are some common housing barriers that clients experience which cause delays in housing placements?

51% of clients that have not been placed in a PH unit have been enrolled in a RRH project for less than 3 months. Only 4% of clients that have not been placed in a PH unit have been enrolled in a RRH project for more than a year.

Clients without PH Placement



Possible Action Item:

Under what circumstances are clients enrolled in an RRH project for more than one year without being placed in a permanent housing unit? Should these clients be exited?

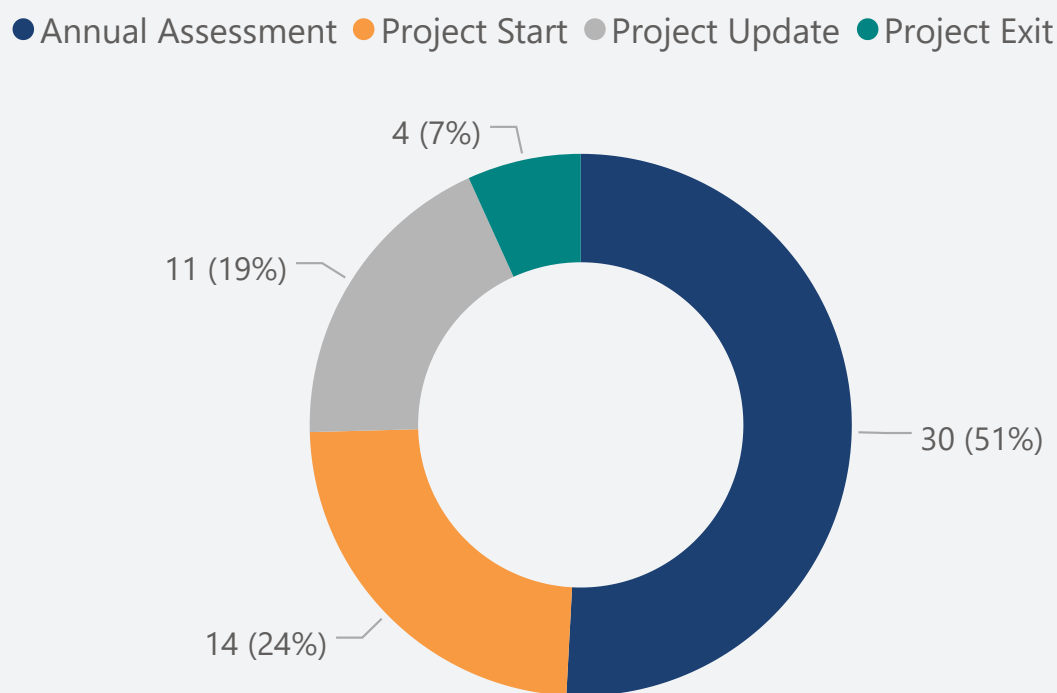
Goals 6 - Help Adults Increase Their Income While Enrolled in the Project & Goal 7 - Help Adults Increase Their Income as of Project Exit

6 out of 11 projects (54%) met Goal 6's target of helping at least 40% of adult clients increase their income during their enrollment.

6 out of 27 projects (22%) met Goal 7's target of helping at least 42% of adult clients increase their income when exiting during the reporting period.

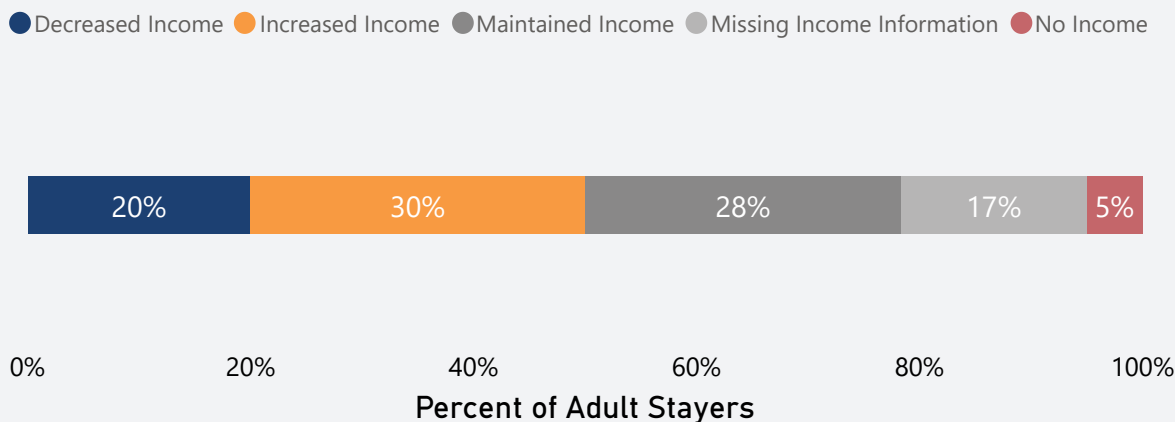
To be included in Goal 6 stayers must have a length of stay of at least 365 days. 24% of these stayers have not had an Annual Assessment completed, which means their income has not been updated in HMIS. The small number of enrollments belonging to Stayers with a Record Creation Stage of Project Exit were mistakenly reactivated and not exited again after corrections were made.

Stayers By Latest Income Record in HMIS

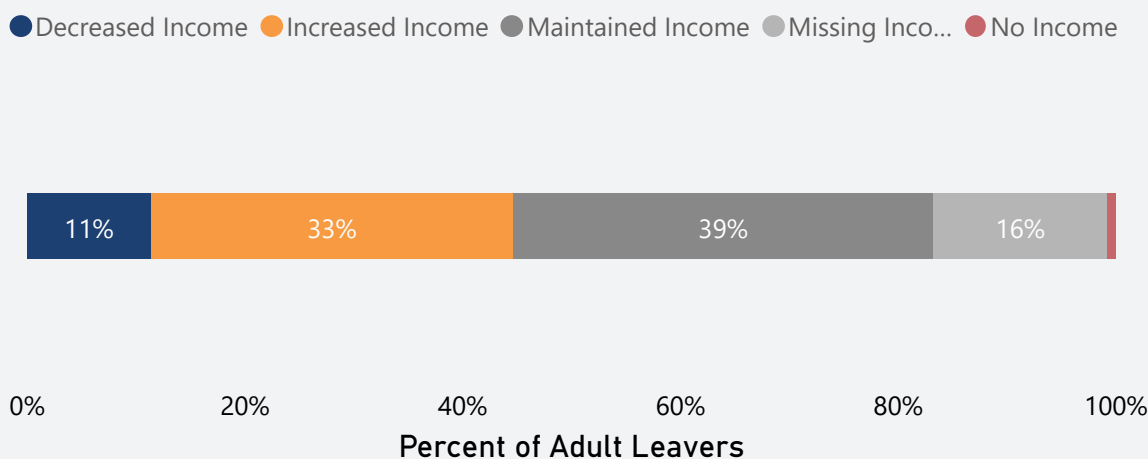


Distribution of Income Changes for Stayers and Leavers

Income Status for Stayers



Income Status for Leavers



While only 35% of clients included in both measures were able to increase their income, another 36% were able to maintain their income. However, 15% of clients across both measures were missing income information.

Possible Action Item:

What practices are in place to have clients focused on increasing their income? What strategies can be implemented to encourage projects to collect Annual Assessment and Project Exit income information?

Goal 8 - Help Clients Exit to Successful Housing Situations

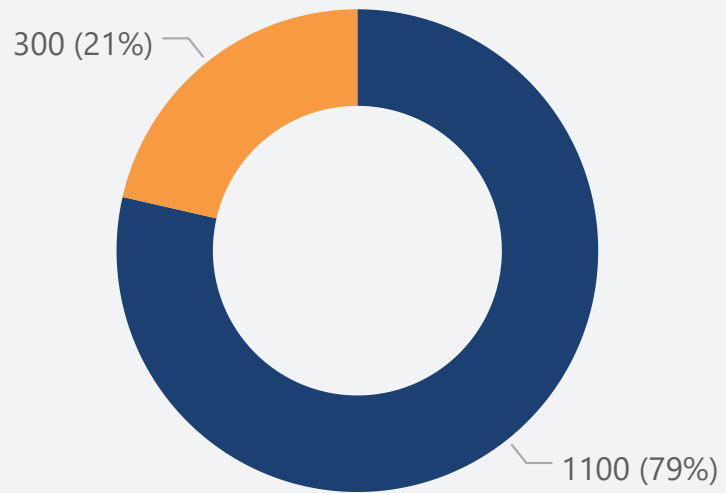
1100 out of 1400 clients (79%) exited from Rapid Rehousing projects successfully!

68% of Rapid Rehousing projects are currently meeting the target for this measure that 80% or more of clients should exit to permanent housing locations.

14 projects met and maintained the threshold of 80% over the last two reporting periods.

Clients by Destination Type

● Successful ● Unsuccessful

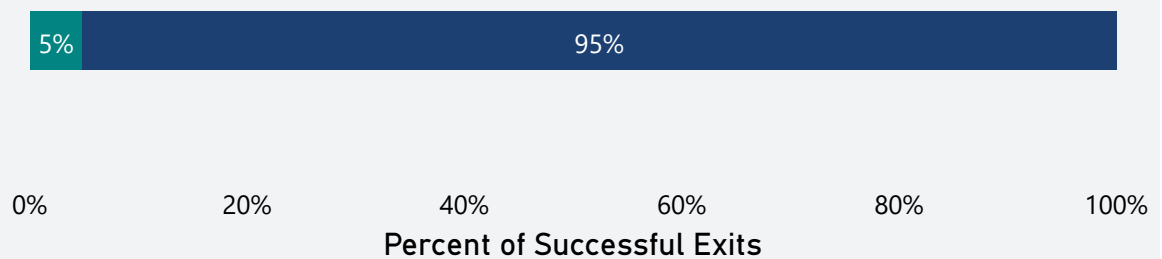


Distribution of Destinations by Successful Exits and Unsuccessful Exits

Of the 1100 clients that exited successfully, 95% (1047) were able to obtain their own unit/rental! The other 5% (53) went to live with their family or friends permanently.

Successful Exits

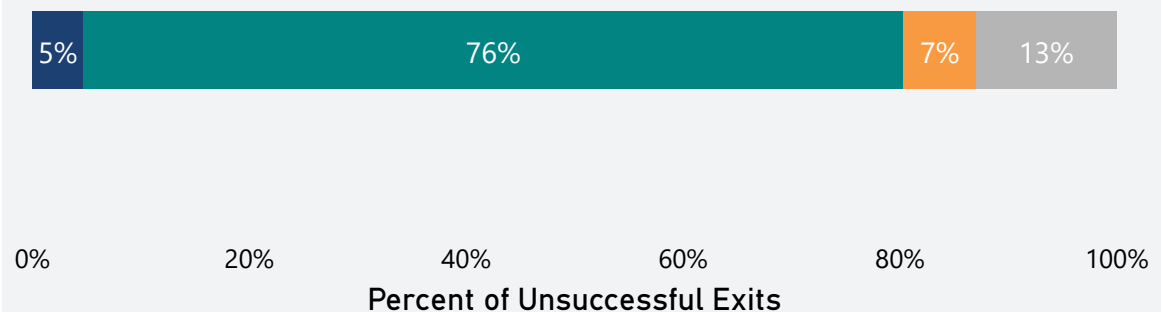
● Family/Friends - Perm. ● Rental/Owned



Of the clients that have unsuccessful exits, the majority continue to leave to homeless situations (227), such as streets, emergency shelters, etc. The second highest group exit to unknown destinations (39).

Unsuccessful Exits

● Family/Friends - Temp. ● Homelessness ● Hotel/Motel ● Unknown



Possible Action Item:

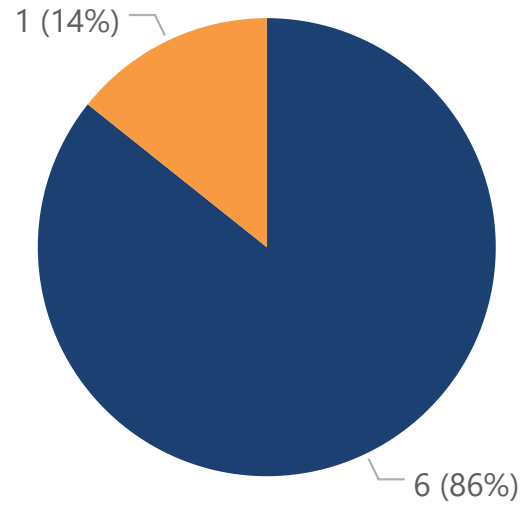
How many attempts are made to contact clients before they are exited? Are these contacts documented? We can gain a better insight into this in the next analysis, because we are now collecting the reason for exiting without the Housing Moving-In Date field.

Goal 10: Effectively Use CoC Funds to Place Households in Permanent Housing

6 out of the 7 projects (86%) were able to house a household with the average cost per successful outcome being less than \$19,040.

Projects that Met Goal 10

● Goal Met ● Goal Not Met



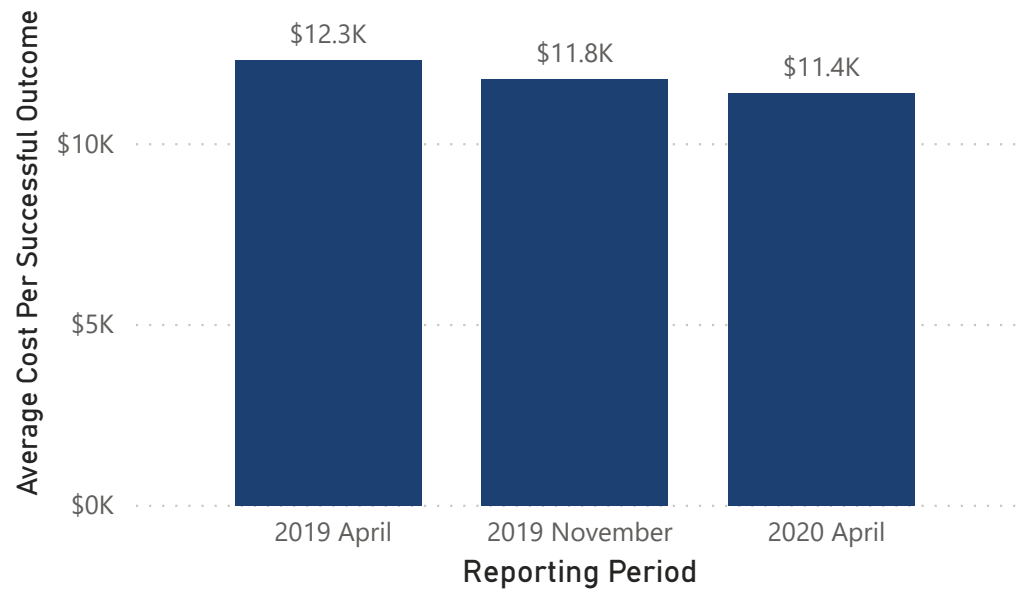
On average the projects serve 29 households each.

The average cost per successful outcome has been steadily decreasing over the last three reporting periods!

Possible Action Item:

Develop a working group to determine if this measure can be improved to more accurately review cost effectiveness

Average Cost per Successful Outcome Over Time

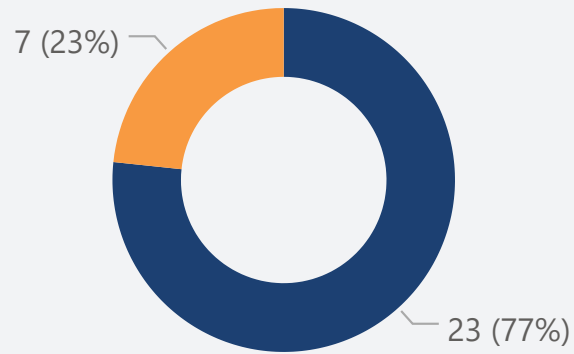


Goal 11 - Ensure Clients Do Not Fall Back into Homelessness after being Housed

24 out of the 31 projects (77%) met the target for Goal 11 that no more than 10% of clients returned to homelessness after being exited to a permanent housing situation.

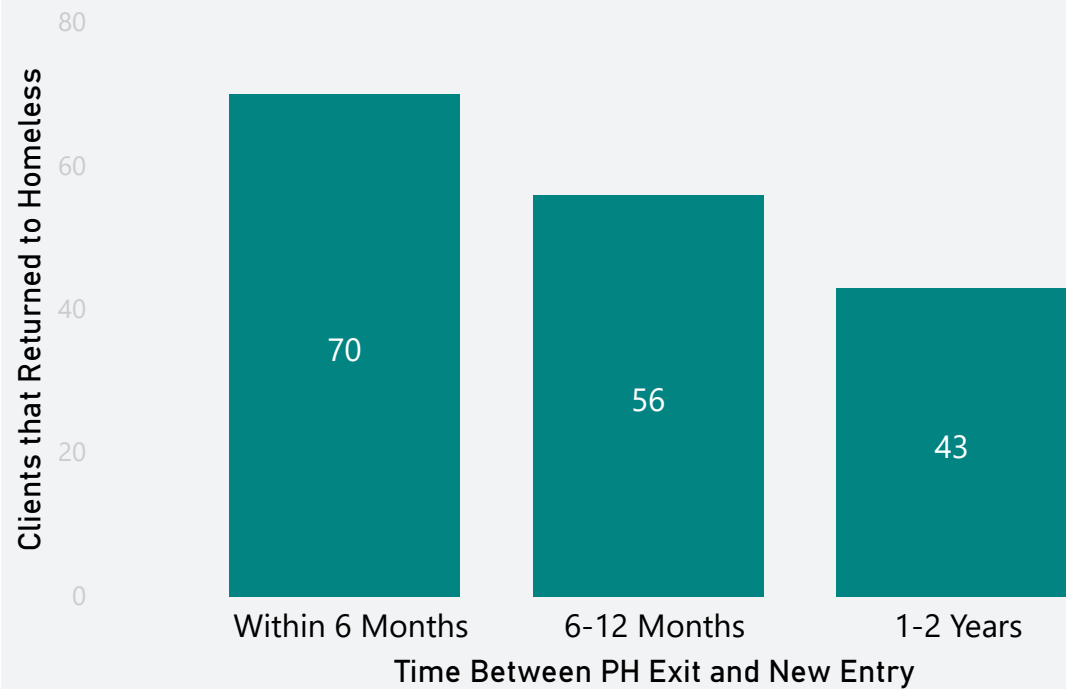
Projects That Met Goal 11's Target of No More than 10% Returns to System

● Goal Met ● Goal Not Met



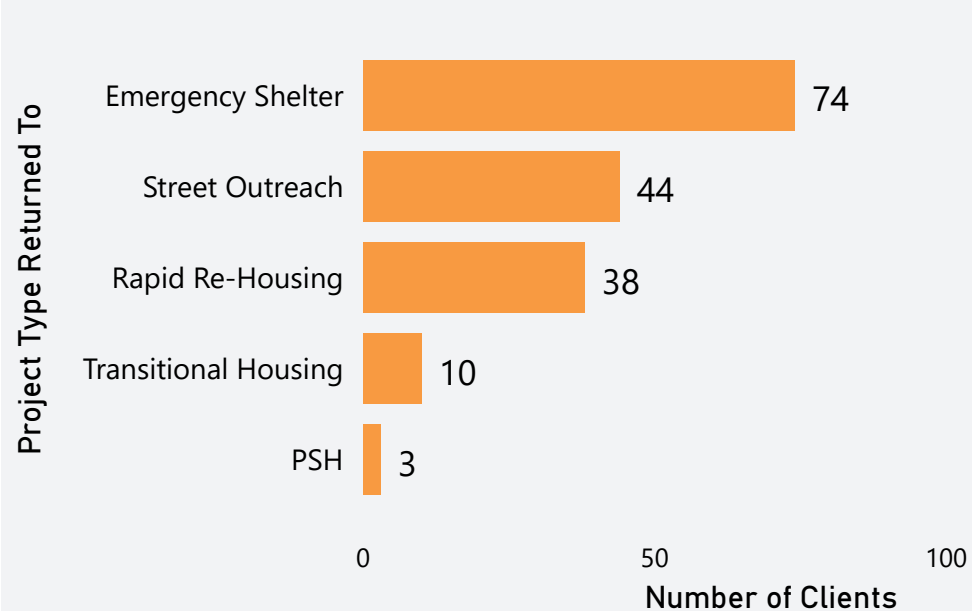
The majority of clients that return to homelessness after exiting to permanent housing do so within 6 months of exit.

Returns to Homelessness Over Time



The majority of clients that returned to homelessness after exiting to permanent housing returned to Emergency Shelters.

Returns to Homelessness by Project Type



Possible Action Item:

Prior to exiting households, do case managers provide their clients with possible resources to contact if they need assistance continuing payment on their unit?