



Orange County's Transitional Housing Project Performance

2-1-1 Orange County analyzed project performance data for Transitional Housing (TH) projects in June 2019. This data was shared with Transitional Housing providers and attendees of the June Data and Management Performance Committee meeting.

Attendees at this meeting reviewed the projects' performance and participated in a collaborative discussion on how to make improvements on the goals. This report represents the progress that Transitional Housing projects have made since June to enhance data quality and the programmatic improvements in the applicable goals for their project type.

The reporting period for all goals, except Goal 11, is 11/1/2018 - 10/31/2019. In accordance with the System Performance Measures specifications, the reporting period for Goal 11 includes an additional year at the beginning of the reporting period. The reporting period for Goal 11 is 11/1/2017 - 10/31/2019.

The following goals apply to Transitional Housing projects:

Goal 1: Prioritize Clients Experiencing Literal Homelessness

Our goal is to have 100% of clients coming from literal homelessness situations to ensure that our CoC's limited resources are focused on those with the greatest need. The universe for this goal is all heads of household active during the reporting period.

Goal 2: Decrease Length of Time in Temporary Shelter

Our goal is for clients enrolled in Transitional Housing projects to spend as little time as possible in these project types before moving to a permanent housing situation. Our target is 180 days or less spent residing in Transitional Housing before moving into sheltered housing. The universe for this goal is all clients active during the reporting period.

Goal 5: Ensure Projects are being Fully Utilized

Maintaining a high utilization rate is very important to ensure that all beds and units available for serving people experiencing homelessness are filled and providing shelter to those who may otherwise be unsheltered. Our goal is for Transitional Housing projects to have at least 80% of their beds and units utilized.

Goal 6: Help Adults Increase Their Income while Enrolled in the Project

Improving the financial stability of clients while enrolled in the project increases the likelihood that the client will be self-sufficient after exiting the project. Our goal is for at least 10% of adults enrolled in Transitional Housing projects to increase their income while they are still enrolled in the project. The universe of this goal is all adults active in the project for at least one year that remained enrolled in the project as of the end of the reporting period.

Goal 7: Help Adults Increase Their Income as of Project Exit

It is important for clients to have an increase in income when they leave Transitional Housing projects, as this reduces the likelihood of them falling back into homelessness. Our goal is for at least 35% of adults who exit Transitional Housing projects to have an increase in their income. The universe of this goal is all adults that exited the project during the reporting period.

Goal 8: Help Clients Exit to Successful Housing Situations

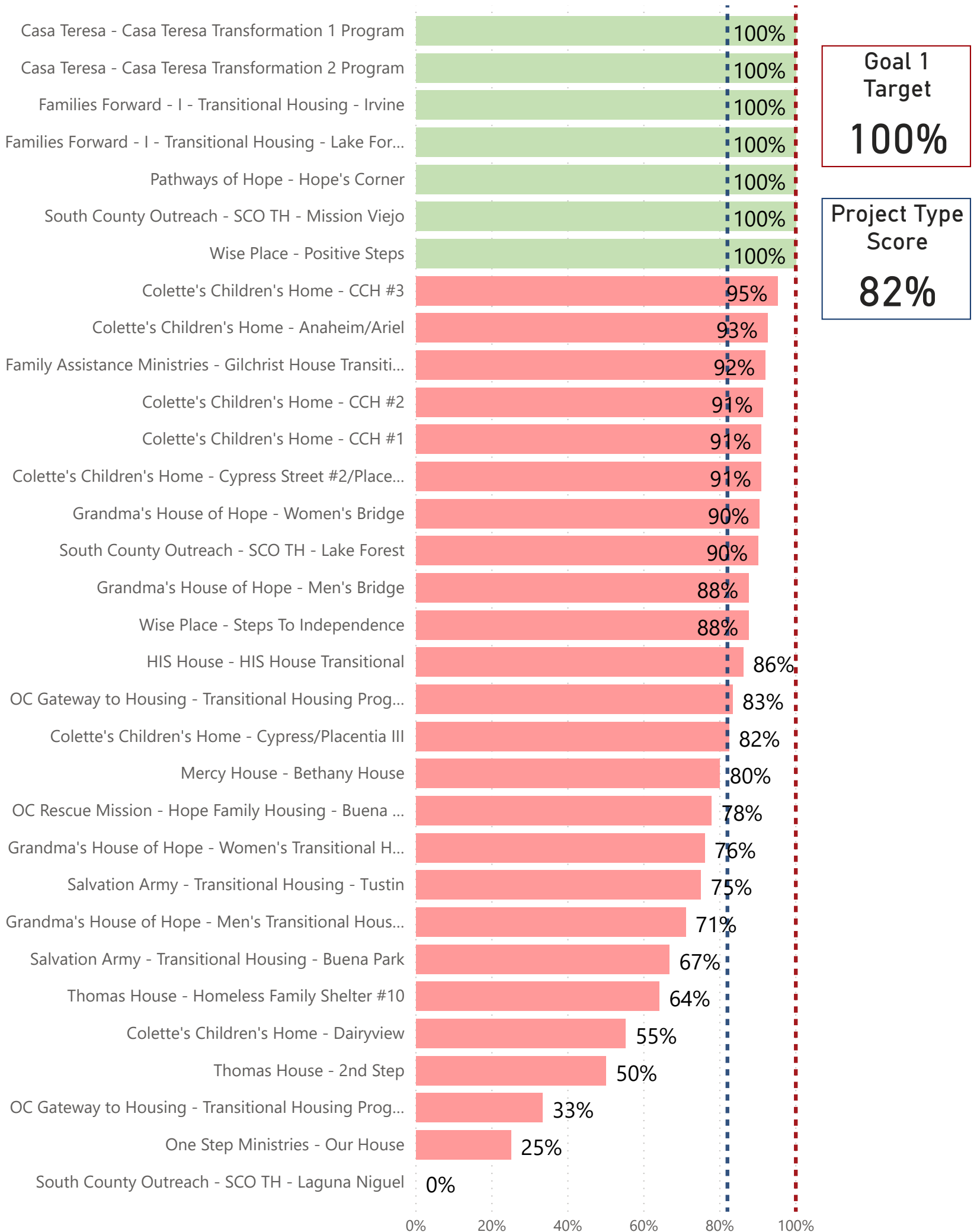
A key measure of effectiveness for Transitional Housing projects is how successful the projects are at moving clients from homelessness into permanent housing placements. Our goal is for at least 75% of clients enrolled in a Transitional Housing project to exit to permanent housing situations. The universe of this goal is all clients that exited during the reporting period.

Goal 11: Ensure Clients Do Not Fall Back Into Homelessness After Being Housed

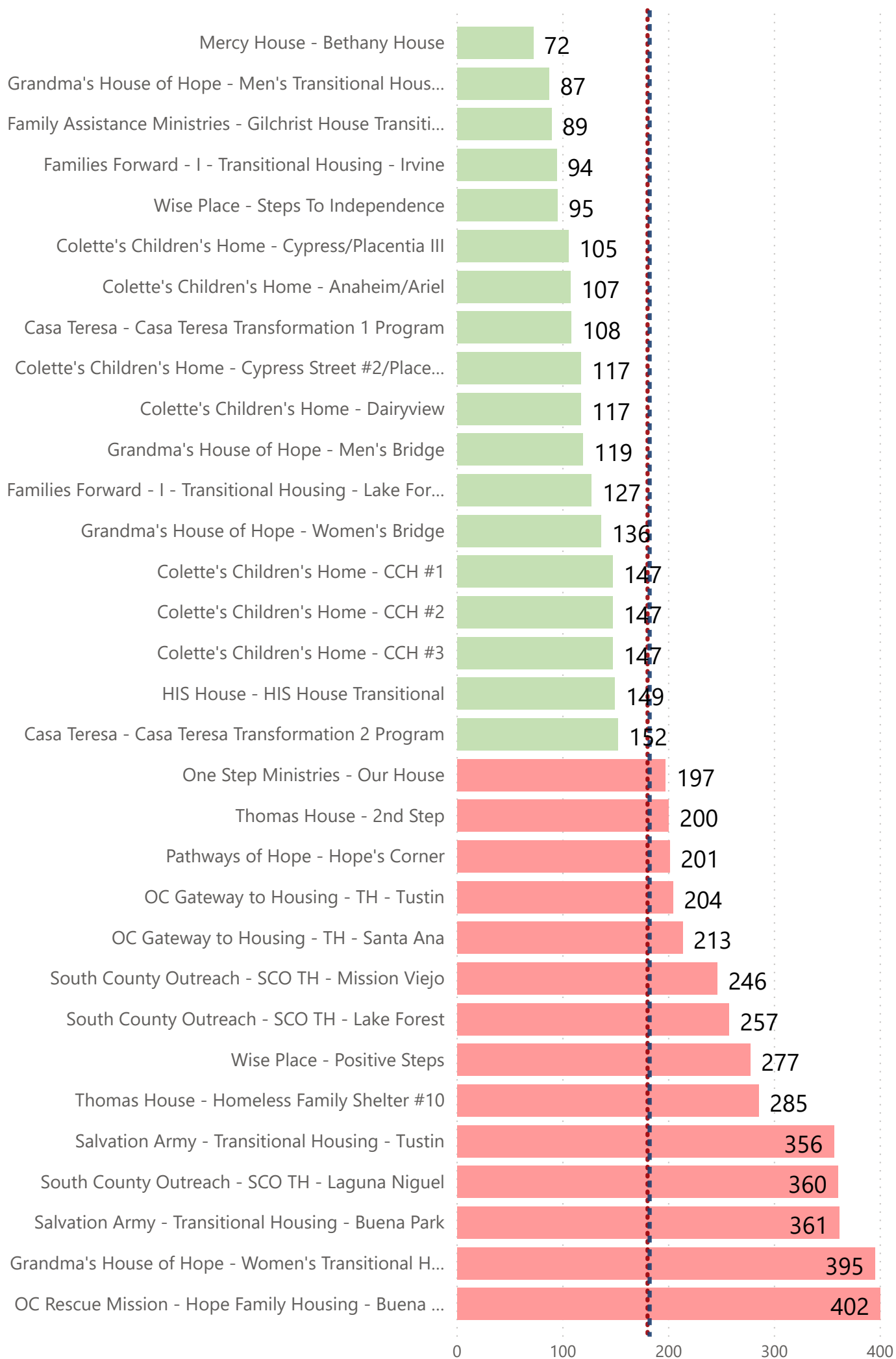
When a client has been permanently housed and then falls back into homelessness, they experience a severe setback in their housing stability. It is crucial that every effort is made to keep clients from experiencing homelessness again after being permanently housed. Our goal is that no more than 10% of clients who exit from a Transitional Housing project to a permanent housing destination will experience homelessness again after that housing placement.

*Goals 3, 4, 9, and 10 do not apply to Transitional Housing projects.

Goal 1 - Prioritize Clients Experiencing Literal Homelessness



Goal 2 - Decrease Length of Stay in Temporary Shelter



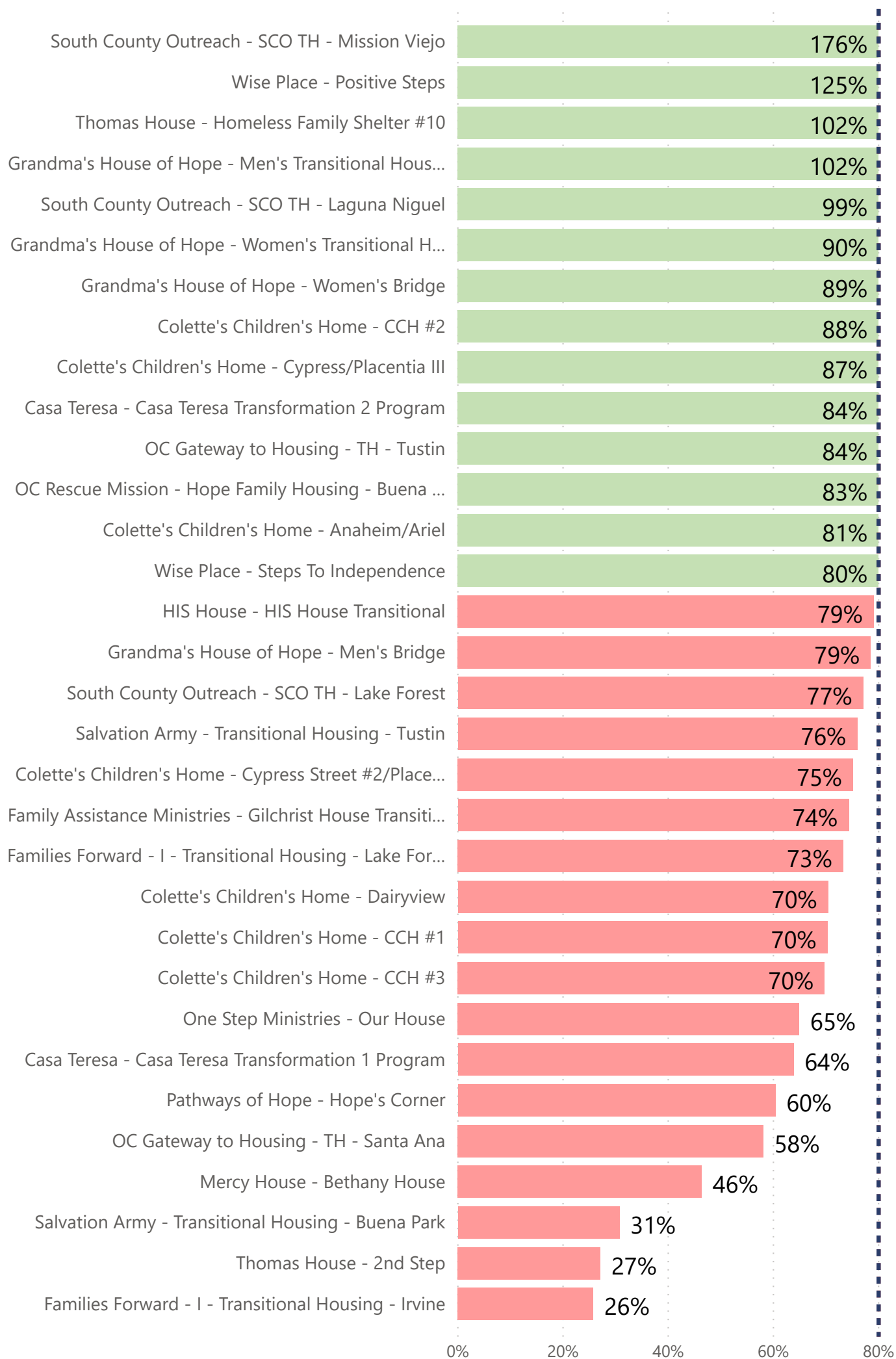
Goal 2
Target

<= 180

Project Type
Score

182

Goal 5 - Ensure Projects are being Fully Utilized



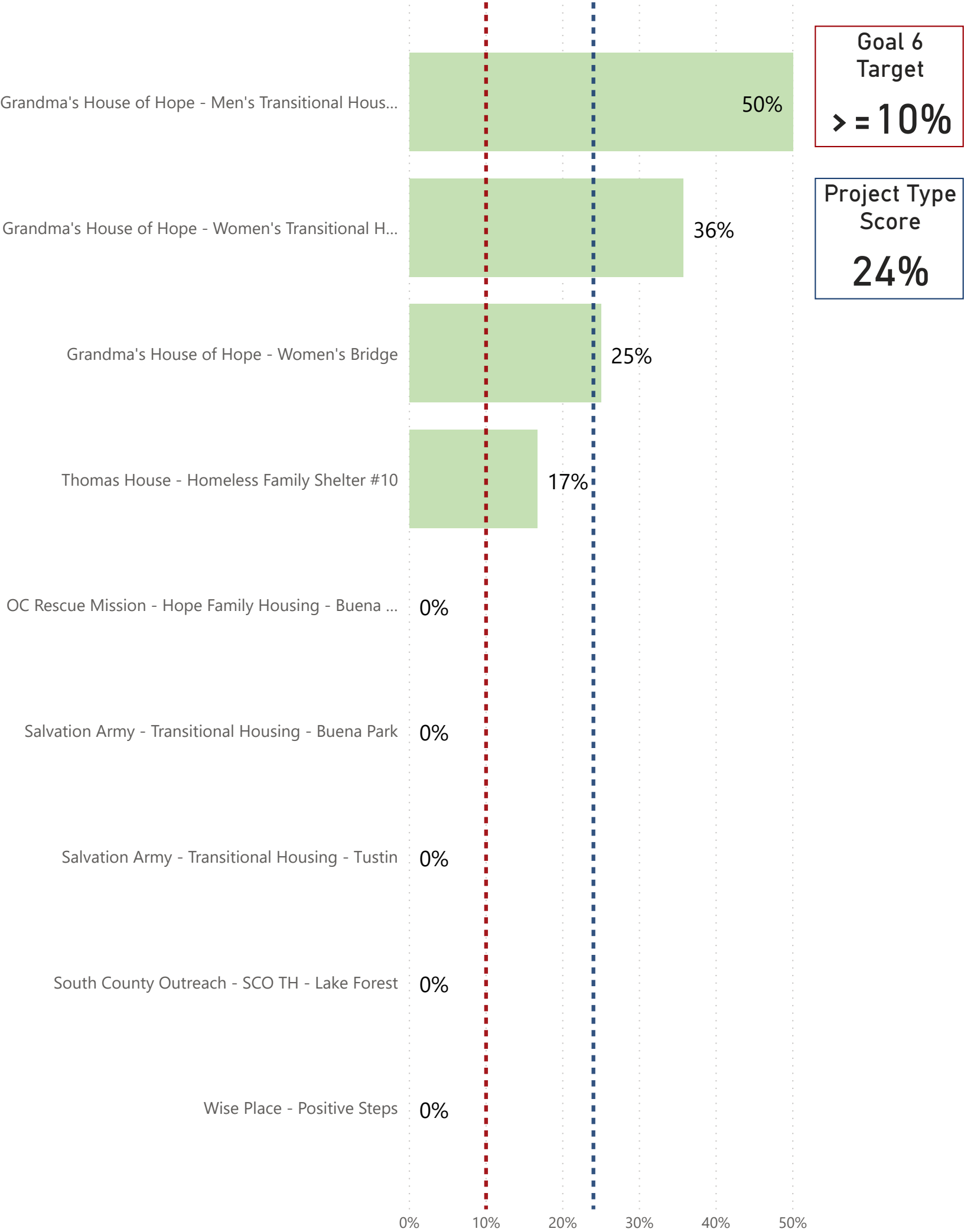
Goal 5
Target

> = 80%

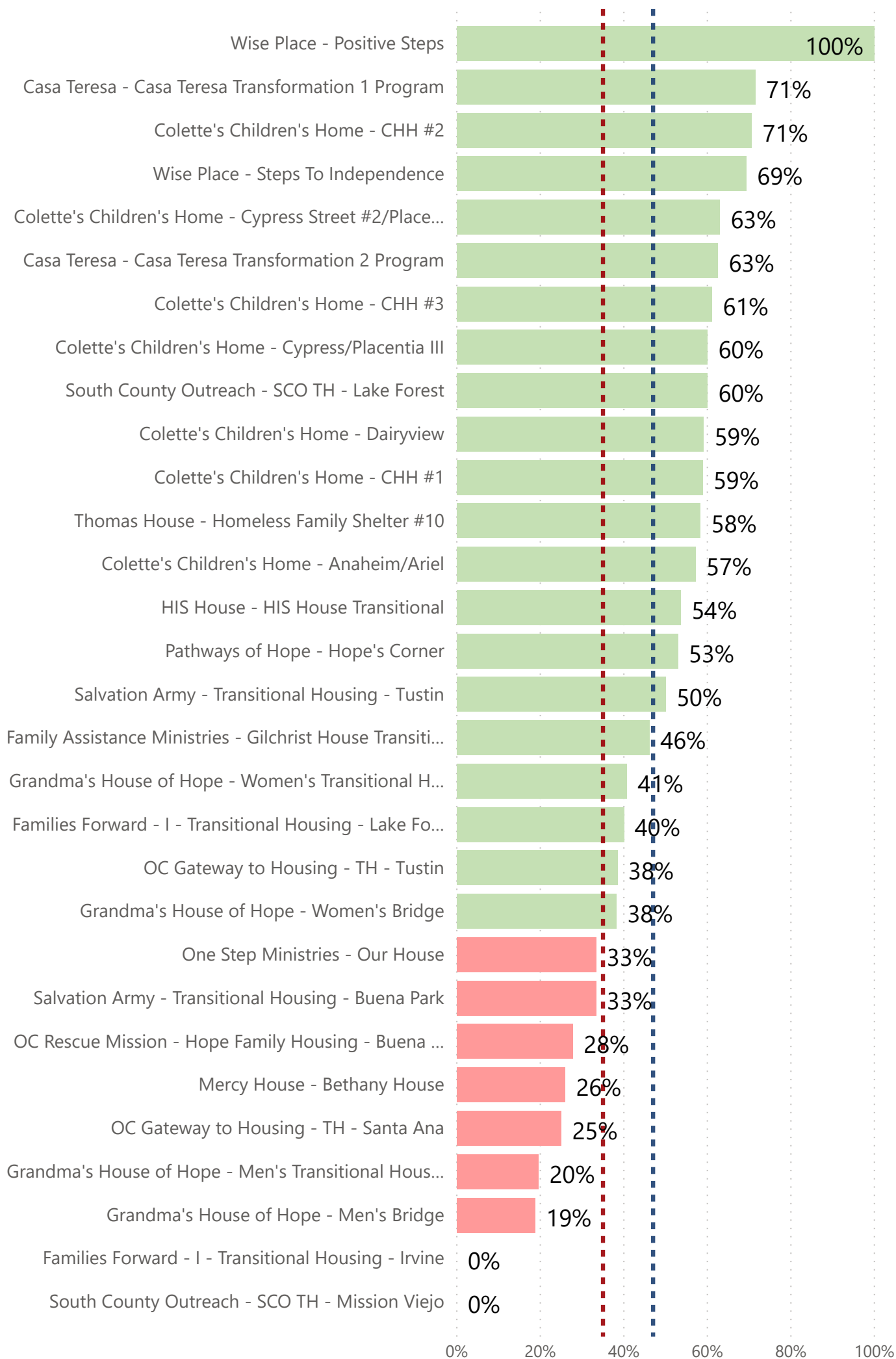
Project Type
Score

81%

Goal 6 - Help Adults Increase Their Income while Enrolled in the Project



Goal 7 - Help Adults Increase Their Income as of Project Exit



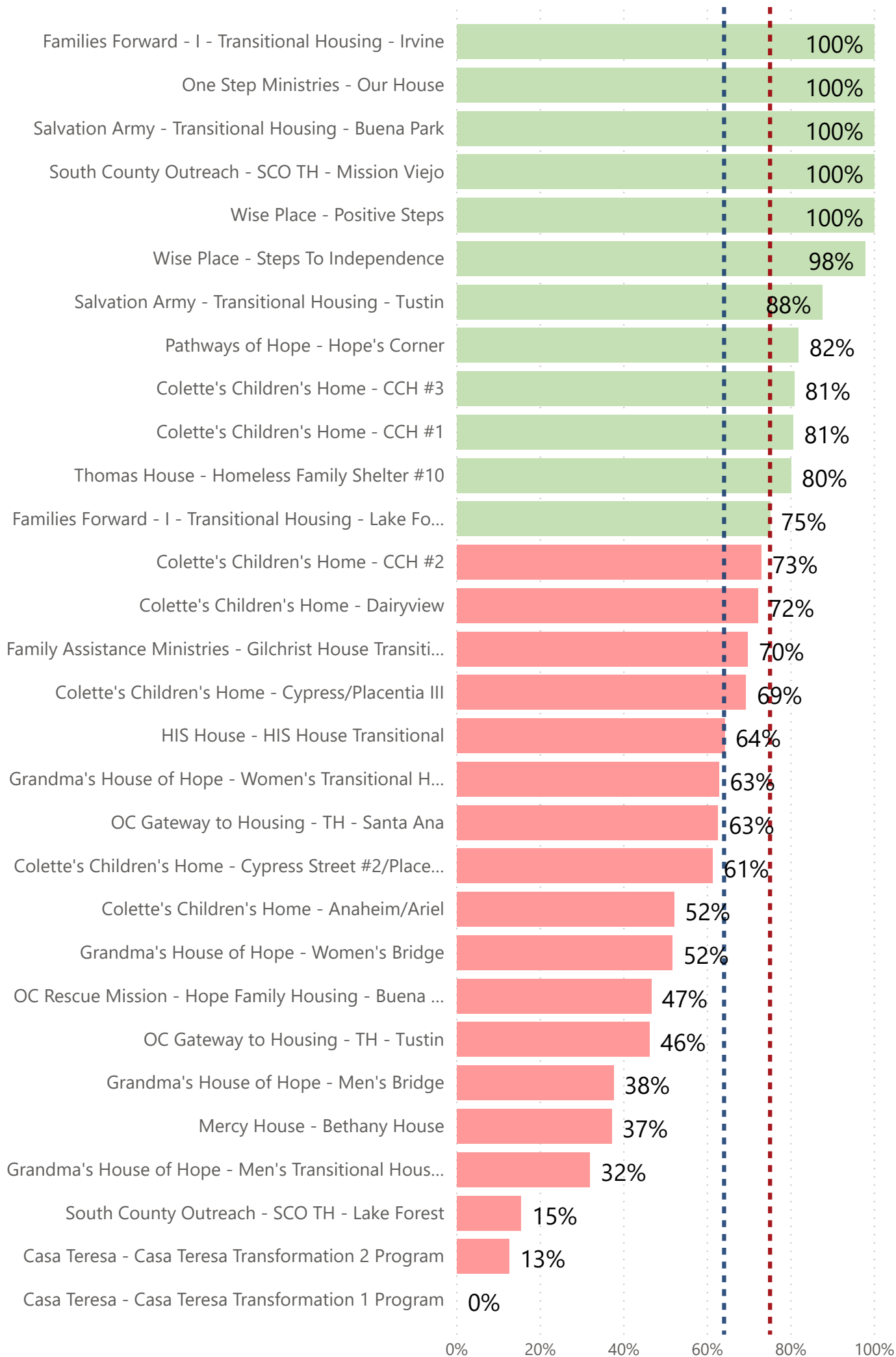
Goal 7
Target

> = 35%

Project Type
Score

47%

Goal 8 - Help Clients Exit to Successful Housing Situations



Goal 8
Target

> = 75%

Project Type
Score

64%

Goal 11 - Ensure Clients Do Not Fall Back Into Homelessness after being Housed

