



Orange County's Street Outreach Project Performance

2-1-1 Orange County first analyzed project performance data for Street Outreach (SO) projects in July 2019. This data was shared with Street Outreach projects with their projects identified and attendees of the July Data and Management Performance Committee meeting with projects anonymized. The July report was not published due to its status as "draft" data.

The purpose of the July report was to provide a baseline for Street Outreach projects' performance. This report represents the work Street Outreach projects have done since July to work on data quality and programmatic improvements in the applicable goals for their project type.

The reporting period for all goals except Goal 11 is 11/1/2018 - 10/31/2019. In accordance with the System Performance Measures specifications, the reporting period for Goal 11 includes an additional year at the beginning of the reporting period. The reporting period for Goal 11 is 11/1/2017 - 10/31/2019.

To view the goals, click on the arrow buttons at the bottom of the page.

The following goals apply to Street Outreach projects:

Goal 1: Prioritize Clients Experiencing Literal Homelessness

Our goal is to have 100% of clients coming from literal homelessness situations to ensure that our CoC's limited resources are focused on those with the greatest need. The universe for this goal is all heads of household active during the reporting period.

Goal 2: Decrease Length of Time in Outreach

Our goal is for clients enrolled in Street Outreach projects to spend as little time as possible in these project types before moving to a sheltered housing situation. Our target is 65 days or less spent receiving Street Outreach services before moving into sheltered housing. The universe for this goal is all clients active during the reporting period.

Goal 8: Help Clients Exit to Successful Housing Situations

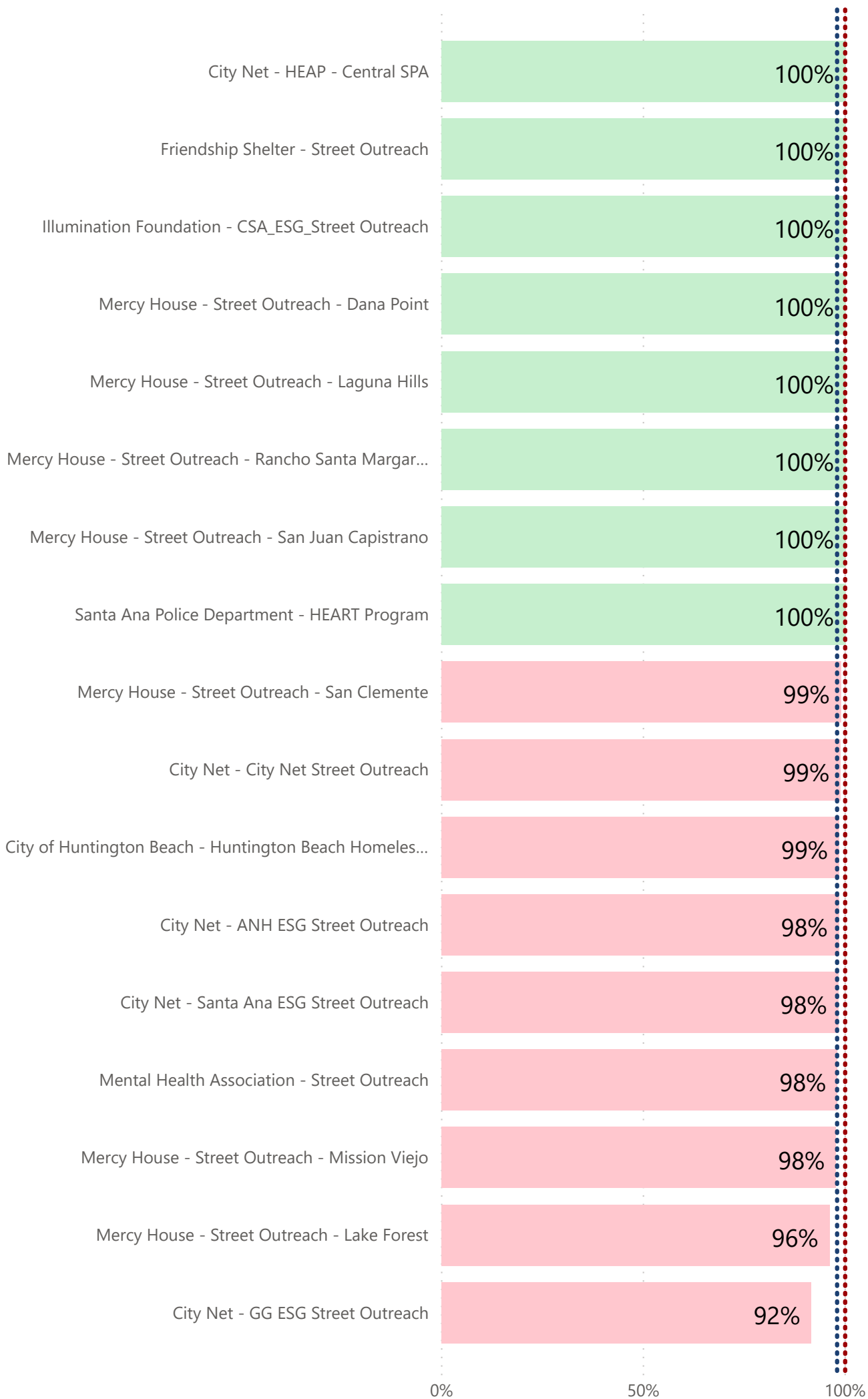
Successful outcomes from Street Outreach, which includes any sheltered housing situation, are an important indication that projects are operating effectively. Our goal is for at least 10% of clients enrolled in a Street Outreach project to exit to some kind of shelter.

Goal 11: Ensure Clients Do Not Fall Back Into Homelessness After Being Housed

When a client has been permanently housed and then falls back into homelessness, they experience a severe setback in their housing stability. It is crucial that every effort is made to keep clients from experiencing homelessness again after being permanently housed. This goal cannot be met solely by individual projects, but must be a community wide effort. Our target for this goal is no more than 15% of clients who exit to a permanent housing destination to experience homelessness again after that housing placement.

*Goals 3-7 and 9-10 do not apply to Street Outreach projects.

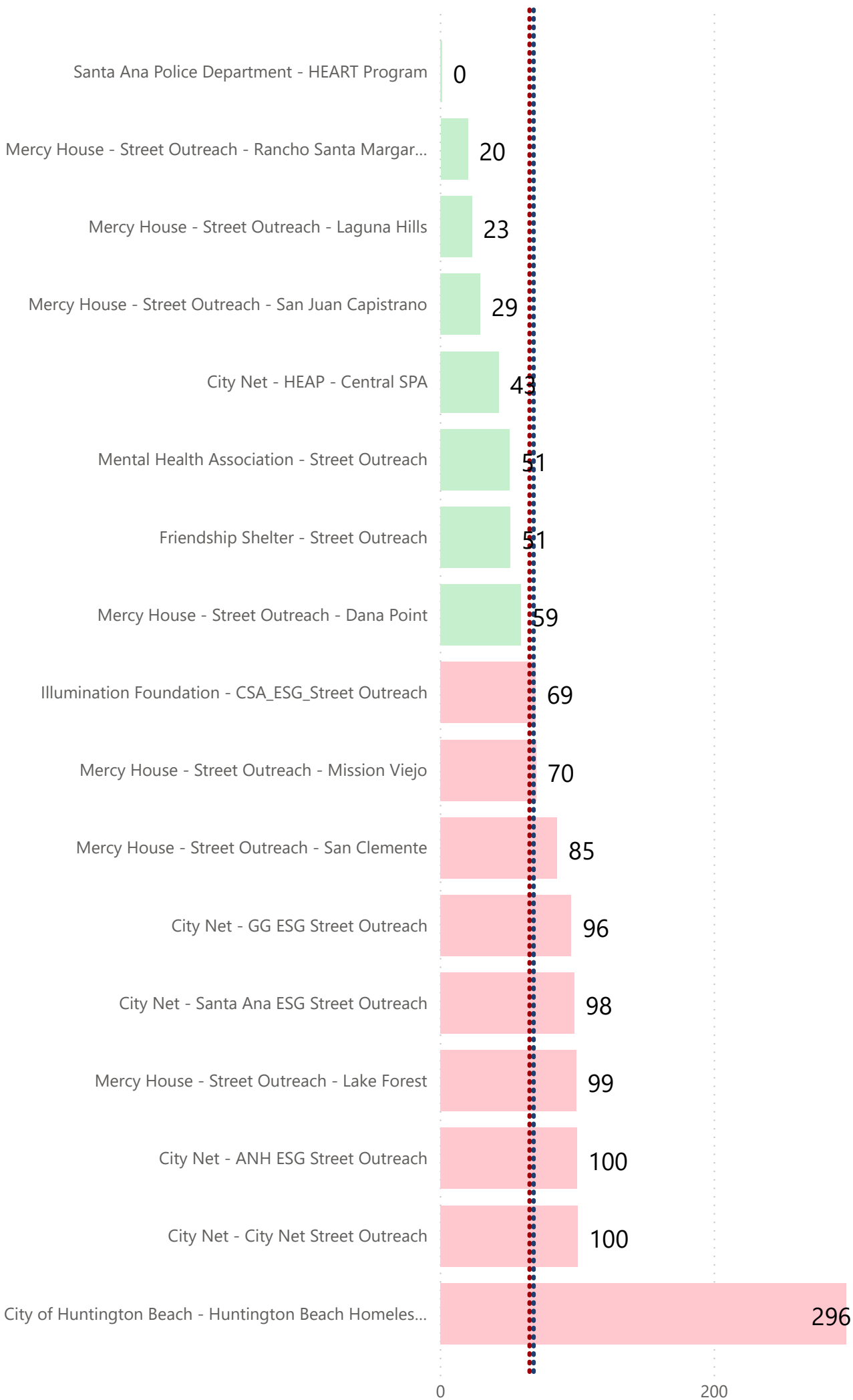
Goal 1 - Prioritize Clients Experiencing Literal Homelessness



Goal 1
Target
100%

Project Type
Score
98%

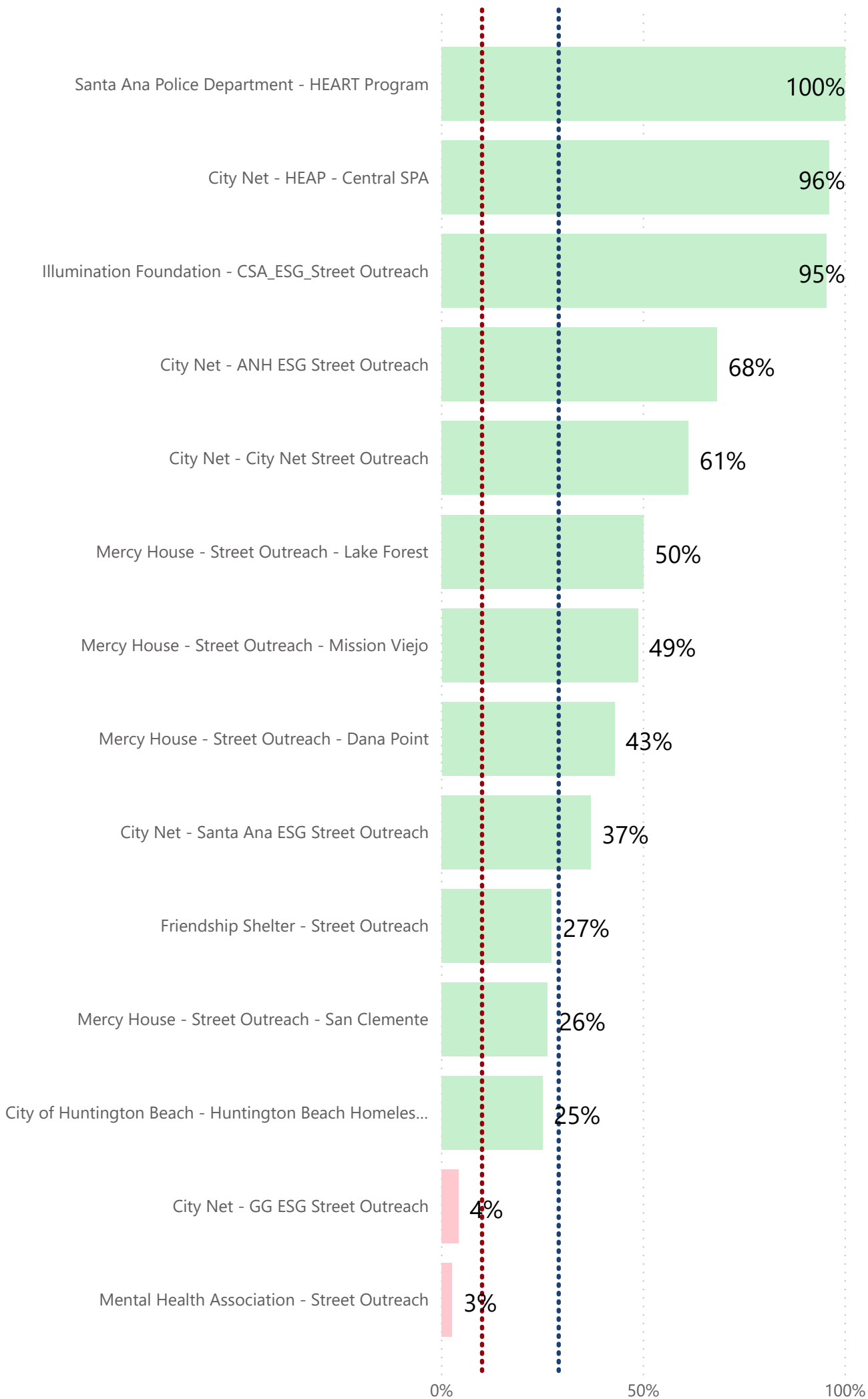
Goal 2 - Decrease Length of Time in Outreach



Goal 2
Target
65

Project
Type Score
68

Goal 8 - Help Clients Exit to Successful Housing Situations



Goal 8
Target
10%

Project Type
Score
29%

Goal 11 - Ensure Clients Do Not Fall Back Into Homelessness After Being Housed

Goal 11
Target
15%

Project Type
Score
8%

