Homeless Prevention Performance Data

- The final Homeless Prevention performance data has been published! This report represents the work that Homeless Prevention providers have completed after reviewing their draft performance data in March 2019. Click here to view the final report.
- We will discuss the final report at the Data and Performance Management Committee Meeting on Thursday, August 8th, 2019 from 1:30 to 3PM at the Village (1505 E. 17th St Santa Ana CA 92705).
- Homeless Prevention performance data will be published again in March and August 2020.

CoC Dashboard

- The CoC Dashboard was published in July with the approval and guidance of the CoC Board. Click here to view the CoC Dashboard.
- The dashboard includes the following information:
  - Glossary of frequently used terms
  - Client Demographics (updated monthly)
  - Households Served Over Time (updated quarterly)
  - Family Coordinated Entry System (updated quarterly)
  - CoC Board Report (updated monthly)
  - System Performance Measures (updated yearly)

Standardized Services

- Currently in the process of standardizing the way in which Project are set-up in HMIS by creating a list of standardized Services along with suggested Service Items
- This list was created by pulling the most popular Services by each Project Type and reviewing the most common Service Items that went with each
● The goal is that this will help guide new agencies by offering a template of how projects and services should be set up
● Agencies will have the ultimate decision of what to include
● The list is open to any and all feedback, and it will be discussed in more detail at next Data & Performance Committee Meeting (August 8th, 2019)

Data Standards Training
● 2020 HMIS Data Standard Training for: RHY, SSVF, PATH, VASH and General will be available September 2020
● These are all supplemental trainings, so all users will be required to take at least one plus any additional federally funded focused training as well
● Most changes are minor, however there will no longer be an “Interim Housing” response option (This data element can be found in the Program Enrollment Screen under the “Living Situation” section) by October 1, 2019. Agencies will need to go in to update their previous client’s responses. HMIS will send out a Look to each agency with a list of client’s they need to correct.
● Additionally, HMIS is recommending that agencies no longer use “Interim Housing” to keep the data clean up at a minimum

Case Notes Template
● Recommendations to be considered when writing case notes in HMIS:
  ○ Use factual vocabulary: Focus on what happened in the session, and what was discussed in the session as opposed to your own interpretation of what was said or what did occur
  ○ Avoid using negative adjectives to describe the client, or the client’s behavior
  ○ Examples:
    ■ Avoid Case Notes like: “The stubborn attitude of the client shows lack of motivation”
    ■ The same note can be reworded as: “Met with the client to discuss their feelings regarding their motivations”
  ○ The purpose of the case note is to provide an overview of the items being discussed during the client’s case management sessions, therefore they should be objective and should not create any initial bias against the client

Advanced Looker Webinar
● The full Looker training series is now complete with the publication of the Advanced Looker Features webinar
● As a reminder, Looker is the reporting software embedded within Clarity that you can use to create custom reports or pull data on from the information your agency has entered into HMIS
● The Advanced Looker Features video covers table calculations, custom dimensions and measures, which are types of custom fields you can create in Looker, and choosing the best visualization for your Look
● You can find the full 5-video series on the HMIS Youtube Channel
We have also created the Looker Training Series knowledge base article that collects links to each of the 5 videos as well as links to all the knowledge base articles mentioned in the training videos.

- You can find it by searching “Looker” in our Knowledge Base.

Please feel free to check these out to get trained on creating your own custom reports to explore your HMIS data!

Q&A

- Will all Users have to take HMIS Trainings for the 2020 Data Standards? 211OC is updating the two required HMIS User trainings (HMIS Part 1 and HMIS Part 2) to reflect the changes to the 2020 HMIS Data Standards. This means that everyone who takes HMIS Part 1 and HMIS Part 2 after the updated versions are released will not need to take the General 2020 Data Standards Training, but will still need to take any supplemental funding source based trainings required by the user’s agency’s funding sources. Everyone who completed HMIS Part 1 and HMIS Part 2 prior to this update will need to take the General 2020 Data Standards Training in addition to any supplemental trainings required by the user’s agency’s funding sources.

- Do all HMIS Users have access to the Data Analysis tab/Looker or only Agency Administrators? All HMIS Users have access to the Data Analysis tab, so get Looking!

Future Meeting Information

Next month’s meeting date and time: Webinar on Wednesday September 4th, 2019, from 10-11AM. No RSVP or registration is required. Click this link to join the meeting at that time.

All User Meeting webinar recordings and meeting minutes are available on our website!

Have an idea for a future agenda item? Submit a ticket via the HMIS Help Desk using the “HMIS – Users and Trainings” category with your ideas.