

OC HMIS Quarterly User Meeting August 2017

**8/23/17**

**9:30AM to 10:30AM**

## Agenda

- I. Training
  - HIV/AIDS Sensitivity Training
  - Twitter Q & A
- II. Reports
  - Report Cards
  - Project Performance Report
- III. HMIS
  - Quarterly Data Quality Meetings
  - Patch Notes
  - Help Desk
  - HMIS RFP
  - HMIS V6

## HMIS Staff at Today's Meeting

Erin DeRycke – Director, CoC Data and Operations  
Casey Parnis – Data Analyst  
Elizabeth Agredano – Data Analyst  
Mai Lee – Data Analyst  
Adriana McCarty – Jr. Data Analyst  
Chris Powell – HMIS Program Assistant

## Training

### HIV/AIDS Sensitivity

- We are working with an agency to provide an HIV/AIDS sensitivity training similar to the LGBT sensitivity training that was held in June.
  - We strongly encourage at least one representative from each agency to attend, but especially those agencies with Emergency Shelter and/or Street Outreach projects.
  - Be on the lookout for an email with further details!

### Twitter Q & A

- We proposed the idea of a Twitter Q&A session for questions related to HMIS that users might not feel warrants a ticket. If you have feedback about this idea, please let us know via the [Help Desk](#).

## Reports

### Report Cards

- [Final Q2 2017 Report Cards](#) have been posted!
- Report Cards include Data Quality, Data Timeliness and Entries from CES
- Looking at the Percentage of Projects that met Data Thresholds for the second quarter of 2017 can see that:
  - For all project types, the percentage of projects that met the Universal Data Elements thresholds (83%) is considerably higher than the percentage of projects that met the Program Specific Data Elements Entry (63%) and Exit (57%) thresholds

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- For Data Timeliness, the percentage of projects that met the Services Data Timeliness threshold (35%) is slightly higher than the percentage of projects that met the Project Entry (29%) and Project Exit (33%) Data Timeliness thresholds
- For the whole CoC, on average, the percentage of projects that met the Data Quality thresholds is higher (68%) than the percentage of projects that met the Data Timeliness threshold (32%)
- Comparing the Percentage of Projects that met the Data Thresholds for Q2 2017 with Q1 2017, we can see that:
  - There was a significantly increase in the percentage of projects that met the Entries (28% vs 29%), Exits (25% vs 33%) and Services (24% vs 35%) Data Timeliness thresholds.
  - The biggest improvement from Q1 to Q2 was in Services Data Timeliness, which increased in more than 10 percentage points. It went from having the lowest percentage of projects that met the data threshold in Q1 (24%) to having the highest percentage for Data Timeliness (35%)
  - The percentage of projects that met the Program Specific Data Quality Threshold increased from 59% in Q1 to 63% in Q2. However, there was a slightly decrease in the percentage of projects that met the Universal Data Elements (86% in Q1, 83% in Q2) and Program Specific Data Elements at Exit (65% in Q1 vs 65% in Q2)

### Project Performance Report

- [Check out the final report!](#)
- [Here](#) is a breakdown of each measurement with each project type's score and threshold.
- Use the Agency filter on each tab to see all relevant projects at your agency
- Use the Project Type filter to see all projects of a certain type for each measurement
- 211OC will begin posting the PPR twice per year. We will send a draft so that corrections can be made sometime in the next month or two, and the final report for July 2016 – June 2017 will be published by the end of the year

## HMIS

### Quarterly Data Quality Meetings

- Begin holding quarterly Data Quality Meetings
- One-on-one meetings between 211OC Staff and an Agency representatives
- Meeting quarterly so the data discussed is relevant
- Goal is to improve data quality; focus on accuracy and completeness of Universal and Program Specific Data Elements as well as timeliness
- Identify data quality areas that agencies could improve and set agency-specific goals in the form of thresholds, which we would track over time

### Patch Notes

- The Universal Data Elements\_Details v5 management report has been updated to add the column Exit Date

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- The Universal Data Elements\_v5 report has been updated so that if there are no applicable enrollments for a data element, the three percentages for that data element will be displayed as N/A
- The Program Specific Data Element\_Entry\_Results\_v5 and Program Specific Data Element\_Entry\_Summary\_v5 management reports have been updated to add Incarcerated Parent of Youth
- The ESG CAPER v5 Details management report has been updated to add the HIV/AIDS column for Entry, Assessment, and Exit

### Help Desk Updates

- We would like to ask that Agency Administrators please do not email individual members of HMIS staff, and instead submit a ticket to the HMIS Help Desk for any requests
  - Every member of the HMIS Staff has access to our shared Help Desk system, which means that you will always get a faster response by submitting a ticket because the person you email individually may be out of the office.
- This also applies to phone calls, if you call the HMIS Help Desk phone number (714-589-2360) instead of a specific person's line the phone will ring around all of our desks and the likelihood of speaking to someone is greatly increased!

### RFP

- Fiscal impact for both vendors will be discussed at the C2EH meeting this afternoon!
- Proposed implementation for both vendors is February 2018

### HMIS v6

- All agencies will be moving to HMIS v6 by the end of September
- Look for an email with the date your agency will be switching to v6
- Training materials will be created and posted at [Training.ochmis.org](http://Training.ochmis.org)

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## Future Meeting Information

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**Next month's meeting date and time:** Webinar on September 13<sup>th</sup> at 10:00

**Use [this link](#) to join the meeting on September 13<sup>th</sup>!**

All [User Meeting webinar recordings and meeting minutes](#) are available on our website!

Have an idea for a future agenda item? Submit a ticket via the [HMIS Help Desk](#) using the "HMIS – Users and Trainings" category with your ideas.