HMIS User Recertification

START

Take User Recertification Test

Did the user pass the recertification test?

→ NO → Complete User Recertification Online Training and take User Recertification test

→ Did the user pass the second attempt at the recertification test?

→ YES → Recertification Complete

→ NO → Complete training by Agency Administrator and take User Recertification test

→ Did the user pass the third attempt at the recertification test?

→ YES → Recertification Complete

→ NO → Account Locked. User must start over with Part 1 training to access HMIS.

YES → Recertification Complete

Recertification Complete → **END**

Account Locked → **END**